



Product Safety Alert

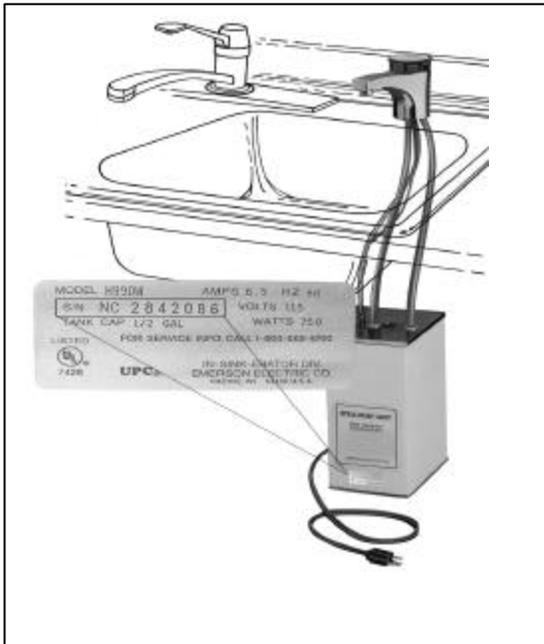
Lawrence Berkeley National Laboratory Lessons Learned

LL-2002-04

Voluntarily Recall of In-Sink Instant Hot Water Dispensers

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Safety Concern: In cooperation with the U.S. Consumer Product Safety Commission (CPSC), In-Sink-Erator, of Racine, Wisconsin, is voluntarily recalling about 252,000 half-gallon instant hot water dispensers. Water can leak from the metal holding tank, wet insulating material and cause electrical arcing and heat build-up. This poses a fire hazard. In-Sink-Erator has received three reports of holes in the electrical insulation or outer cover of the hot water dispenser. One report involved a kitchen fire that caused nearly \$7,000 in property damage. A number of the recalled units has been discovered at other DOE facilities. No injuries have been reported.



Product Information: The recalled hot water dispensers are half-gallon capacity models, made in the USA and sold under various brand names, including In-Sink-Erator(r), ISE(r), Steamin' Hot(r), Emerson(r), Dayton(tm), ACE(tm), Kenmore(r) and Kohler(tm). The serial number (S/N) is printed on a specification plate attached to the metal holding tank. This recall involves instant hot water dispensers with serial numbers (some begin with two letters) 999- 10 or those that fall between 1000 and 3084000.

Plumbers, building contractors, home centers and hardware stores sold these instant hot water dispensers from January 1972 through December 1996 for between \$100 and \$250. For more information and a complete list of brands, employees and consumers can contact In-Sink-Erator at (800) 295-8727 from 8 a.m. to 8 p.m. ET Monday through Friday or visit the product recall web sites at www.insinkerator.com or www.cpsc.gov. The In-Sink-Erator web page contains a form to enter model and serial number to determine if a specific unit is subject to the recall. One-third gallon capacity instant hot water dispensers manufactured by In-Sink-Erator are not involved in this recall.

Recommended Actions

- Building managers, safety coordinators, and/or employees should check their facilities for instant hot water dispensers installed in sinks in laboratories, kitchens and employee lounges. Hot water dispensers installed in hallway drinking fountains are not involved.
- If you discover or suspect a recalled model, note the location (building and room number) and contact the Facilities Plumbing Department (ext. 6025).
- As applicable, Facilities will coordinate replacing the unit.

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Further Information

Any additional assistance or questions regarding this safety alert may be directed to Plumbing Supervisor Tom Reese (x6025).

For other lessons learned and safety alerts, go to: http://www.lbl.gov/ehs/html/lessons_learned.htm

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