RAPID Topic	Clearing Your Internet Cache in IE 7.0?

If you have questions about this RAPID Guide, send an email to RAPIDHelp@lbl.gov. Please refer to RAPID Topic: Reporting a Problem in RAPID for additional guidance.

Clearing Your Internet Cache

From time to time, changes in the RAPID and FMS databases and data clash in your Internet Cache and you will begin to receive data integrity messages. Before you call to report a problem, please clear your internet cache by following the process before.

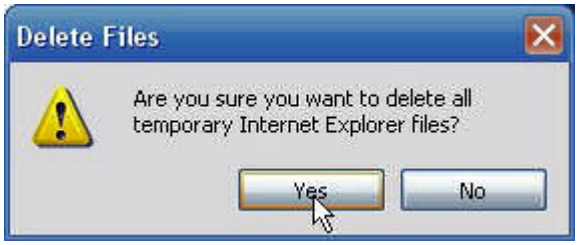
Please sign-out and close FMSPRD. Then follow the instructions below in Internet Explorer.

Clearing Cache on Microsoft® Internet Explorer 7.0

1. Click **Start**, select **Settings** and **Control Panel**.
2. Double-click **Internet Options** to open **Internet Properties**.
3. Click the **General** tab.
4. Click the **Delete** button...

5. Click the **Delete files** button to the right of "Temporary Internet Files"...

6. Click **Yes** when you see this prompt...



7. Click **Close**.
8. Click **Ok**.

Reference: http://nunzioweb.com/misc/clear_browser_cache.htm#IE7