

## 2009 Operations Employee Climate Survey March 2009



## Acknowledgements

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MAXIMIZING ORGANIZATIONAL RESOURCES

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# **Section One** Introduction and Overview

#### Introduction

This report provides a summary of the purposes, the methodology and the results of the Operations Employee Climate Survey sponsored by Berkeley Lab. The survey effort was initiated in early 2009 and data were collected in February and March 2009. This effort is part of a broader Laboratory-wide initiative to conduct an employee climate survey on a regular basis.

This survey was undertaken for the following purposes, all of which helped guide the design of the survey:

- To document where employees feel positively about working at Berkeley Lab as well as where they might not.
- To identify which gaps cause any dissatisfaction.
- To discern the degree to which various aspects of working at Berkeley Lab contribute to how employees feel about working at the Lab overall.
- To prioritize areas for improvement.

The overarching goal of this effort is to make Berkeley Lab a better place to work.

Christopher Paquette Senior Consultant **MOR** Associates

## **Survey Methodology**

#### **Survey Population**

The survey solicited feedback from every member of the Operations community. Respondents were informed in advance that ratings would be reported in aggregate by division and by department and that text responses would only be reported in aggregate by division.

Because the survey was administered online, a small group of Facilities employees who did not have email accounts were allowed to respond to the survey through the same link, thus making it impossible to identify their departments. The results for these individuals are included in division level data but not in department level data.

#### **Operations Sample Size and Response Rates**

The survey was a census of the entire Operations community and received an 85% response rate. This virtually ensures these results accurately represent the views of the community. The table on the following page details the response rates for all divisions and departments.

Division/Donostroout	No. of	Total Dan	Pct. Of
Division/Department Office of the CFO	Resp.	Total Pop.	Pop.
CFO/Budget Ofc	12	12	100%
CFO/BusSysAnal/CFFieldOps/CFPol&Trn	63	66	95%
CFO/Controller	39	43	91%
CFO/OCFO Ops	9	10	90%
CFO/Procuremnt	49	54	91%
CFO/SpnsrdProj	11	11	100%
Division Tota		196	93%
Operations Directorate			
OPD/DOAdm - DIRC/IAS/Lab Cnsl/OIA	20	22	91%
Operations Directors			
DIRC/DD	11	12	92%
Technology Transfer and Intellectual Property			
DIRC/Tech Tnsf	15	16	94%
Environmental Health and Safety			
EH&S/EH Div Ofc/Emerg Mgmt/Sec Emer/Training	11	14	79%
EH&S/EnvironSvc	10	12	83%
EH&S/HealthServ	7	8	88%
EH&S/Indst Hygn	15	15	100%
EH&S/Occup Safe	12	13	92%
EH&S/Rad Protec	21	24	88%
EH&S/Waste Mgmt	15	17	88%
Division Tota	l <b>91</b>	103	88%
Facilities			
FCLT/Dept Ofc	21	26	81%
FCLT/PInDsgnCst	25	26	96%
FCLT/Plant Ops	73	95	77%
FCLT/Plant Ops (no email)	-	4	-
FCLT/Site Spprt	41	66	62%
FCLT/Site Spprt (no email)	-	18	-
No Email	13	22	59%
Division Tota	173	235	74%
Human Resources			
HR/Core Svcs	20	22	91%
HR/Field Svcs	41	44	93%
Division Tota	61	66	92%
Information Technology	07		070/
IT/IT DivO	27	31	87%
IT/Infrastruc	26	35	74%
IT/Systems	37	43	86%
IT/User Suppt	22	27	81%
	112	136	82%
Dublic Affaire			
Public Affairs  PA#/CommDont/Orth/Crys/CSEE/Cyt/ComBol	00	00	000/
PAff/CommDept/CrtvSrvs/CSEE/GvtComRel	22	23	96%
GRAND TOTAL	- 688	809	85%

#### **Types of Questions**

A complete copy of the survey can be found in Appendix A.

The survey used three different types of questions: agreement ratings questions using a six-point scale, importance ratings questions using a six-point scale, and open-ended text questions. The agreement and text questions were organized around twelve categories that formed the titles of individual pages in the survey:

Sense of Shared Mission

Safety

Accountability for Conduct and Performance

Personal Development

Organizational Resources for Support

Supervision

**Group Management Effectiveness** 

Recognition

Fairness and Respect

Morale

Pace of Work and Reasonable Workload

Compensation and Benefits

Overall

Each of these categories had from one to four agreement questions associated with it and an open-ended text comment question that invited respondents to share any comments related to that category. The very last category, "Overall," featured two open-ended text questions asking respondents what they liked best about working at Berkeley Lab, and what they liked least.

The final question set in the survey asked respondents to rate the importance of the above-named categories as they related to overall job satisfaction.

#### **Scales Used in the Survey**

The following graphic illustrates the six-point scales used in the survey. All ratings questions included an option of "N/A-Don't Know."

#### Agreement Scale

Strongly Disagree	Disagree	Slightly Disagree	Slightly Agree	Agree	Strongly Agree
1	2	3	4	5	6

#### **Importance Scale**

importance 5	carc				
Not At All Important					Very Important
1	2	3	4	5	6

## Overview of the Results

### **Executive Summary**

As noted in the introduction, a primary purpose of the survey was to document where employees feel positively about working at Berkeley Lab as well as where they might not. The following table displays the means for all agreement questions sorted by mean from highest to lowest and includes the percent selecting somewhat agree, agree or strongly agree.

#### **Agreement Ratings Sorted by Mean**

Question	Mean	Count	Agree
Q3a. I work in a group that recognizes safety as an important core value and priority.	5.64	677	99%
Q1c. My work is important and contributes to the achievement of Berkeley Lab's mission.	5.55	684	99%
Q3c. I know and understand what my worker rights and responsibilities are as related to safety and health.	5.52	676	99%
Q25a. I am glad to be working at Berkeley Lab.	5.48	674	98%
Q5c. My supervisor holds me accountable for deliverables.	5.47	665	98%
Q1b. My Department/group is committed to excellence that contributes to the achievement of Berkeley Lab's mission.	5.41	678	97%
Q5a. I work in an environment where ethical conduct is required.	5.39	675	96%
Q3b. The Laboratory's safety guidelines and practices help me conduct my work safely.	5.36	672	97%
Q1a. My Division is committed to excellence that contributes to the achievement of Berkeley Lab's mission.	5.31	676	96%
Q13a. I know what is expected of me in my work.	5.30	682	97%
Q15c. I am given an appropriate amount of independence.	5.25	679	94%
Q5b. My supervisor is concerned about improving the performance of my work group.	5.23	666	94%
Q17b. I am treated fairly and with respect by my colleagues.	5.21	683	95%
Q23b. I am satisfied with my benefits.	5.19	679	96%
Q17a. I am treated fairly and with respect by my supervisor.	5.16	682	91%
Q1d. I work in an environment where collaboration with other work groups is encouraged.	5.02	679	91%
Q9c. I know where to go for help in resolving disputes with colleagues and / or supervisors.	5.01	674	90%
Q9a. I receive the training needed to do my work.	4.97	676	90%
Q13d. I am comfortable bringing issues and problems to the attention of my supervisor.	4.95	681	87%
Q13c. My supervisor stresses an appropriate sense of urgency.	4.91	662	90%
Q13b. I receive clear direction from my supervisor.	4.86	672	89%
Q15a. I work in an environment where my opinions and ideas are valued.	4.80	676	87%
Q15b. My ideas on work process and procedure improvements are valued.	4.79	673	87%
Q11a. I work in a group that operates efficiently.	4.77	676	89%
Q9b. I have the resources needed to do my work.	4.76	679	86%
Q11b. New hires are effectively integrated into my Department/group's work priorities.	4.73	595	88%
Q7c. I receive constructive and timely feedback on my performance from my supervisor.	4.66	670	84%
Q7b. I have a development plan in my annual performance review.	4.58	634	83%
Q19a. Morale in my work unit is generally good.	4.47	677	81%
Q7a. My supervisor and I discuss my career opportunities.	4.33	660	77%
Q23a. I am satisfied with my compensation.	4.29	677	77%
Q21a. I work in an environment where there is a reasonable workload.	4.28	685	74%
Q21b. We have enough staff to get the work done in a quality manner.	3.83	676	63%

#### What Is Most Important to Overall Job Satisfaction?

Given the desire to use the survey as an input for prioritizing areas for improvement to make Berkeley Lab a better place to work, it makes sense to develop some perspective on the relative ratings. For example, "I am satisfied with my compensation" received some of the lowest agreement ratings in the survey, but how *important* is it to overall satisfaction?

#### **Current Drivers of Job Satisfaction As Derived from Correlations**

We were interested in correlating the results of each question with some measure of overall agreement. To arrive at such a measure, we calculated the average level of agreement for all questions for each respondent. We then correlated those averages with the responses for individual questions. The table on the following page shows the results of these calculations. The correlations suggest the following factors, arranged by order of influence, are currently driving overall agreement.

My ideas are valued

My supervisor treats me with respect, provides good direction, and cares about my development

My group is well-managed

The culture supports excellence and integrity

I have the training and resources I need to succeed

I care about the mission of the organization

Safety is prioritized

Compensation and benefits are good

The pace of work is reasonable

One possible way of framing these findings is through the Two Factor Theory, also known as Herzberg's Motivation-Hygiene Theory, that describes the nature of the associations people make with various aspects of job satisfaction as viewed through two lenses: "hygiene factors" and "motivators." The table below provides a snapshot.

Factors	Hygiene Factors	Motivators
Relationship to work	Extrinsic	Intrinsic
Relationship to overall job satisfaction	Absence leads to express dissatisfaction, but beyond adequacy, better doesn't lead to express satisfaction	Better leads to greater express satisfaction, but absence doesn't lead to express dissatisfaction
Examples	Company policy	Achievement
	Supervision	Recognition
	Relationship with boss	Work itself
	Working conditions	Responsibility
	Salary	Advancement
	Relationships with peers	Growth

Herzberg referred to hygiene factors as "KITA" factors, where KITA is an acronym for Kick In The A..., the process of providing incentives or a threat of punishment to cause someone to do something. Herzberg argues that these provide only short-run success because the motivator factors that determine whether there is satisfaction or no satisfaction are intrinsic to the job itself, and do not result from carrot and stick incentives.... [His theory holds] that true motivation comes from within a person and not from KITA factors.

Critics of Herzberg's theory argue that the two-factor result is observed because it is natural for people to take credit for satisfaction (motivators) and to blame dissatisfaction on external factors (hygiene factors). Furthermore, job satisfaction does not necessarily imply a high level of motivation or productivity.<sup>1</sup>

<sup>1</sup> http://www.netmba.com/mgmt/ob/motivation/herzberg/

## **The Relationship Between Specific Questions** and Average Levels of Agreement

The table below presents the relationship between the agreement ratings for individual questions and the average level of agreement with all questions from the survey. The column labeled R2 indicates the strength of these relationships and is used as a derived measure of importance. It should be noted that individual question percentages are not additive because they typically overlap in what they measure.

Question	N	R2	Strength of Correlation
My ideas on work process and procedure improvements are valued.	673	63%	
I work in an environment where my opinions and ideas are valued.	676	63%	
I am treated fairly and with respect by my supervisor.	682	56%	
I receive clear direction from my supervisor.	672	54%	High
Morale in my work unit is generally good.	677	54%	
I am comfortable bringing issues and problems to the attention of my supervisor.	681	51%	
I receive constructive and timely feedback on my performance from my supervisor.	670	50%	
I know what is expected of me in my work.	682	47%	
My supervisor stresses an appropriate sense of urgency.	662	46%	
I work in a group that operates efficiently.	676	46%	
My supervisor is concerned about improving the performance of my work group.	666	44%	
I have a development plan in my annual performance review.	634	43%	
My supervisor and I discuss my career opportunities.	660	42%	
I know where to go for help in resolving disputes with colleagues and / or supervisors.	674	41%	
New hires are effectively integrated into my Department/group's work priorities.	595	41%	
My Department/group is committed to excellence that contributes to the achievement of Berkeley Lab's mission.	678	41%	Moderate
I work in an environment where collaboration with other work groups is encouraged.	679	40%	to High
I work in an environment where ethical conduct is required.	675	39%	
I am given an appropriate amount of independence.	679	38%	
I receive the training needed to do my work.	676	36%	
I have the resources needed to do my work.	679	34%	
My Division is committed to excellence that contributes to the achievement of Berkeley Lab's mission.	676	33%	
I am glad to be working at Berkeley Lab.	674	32%	
I work in a group that recognizes safety as an important core value and priority.	677	31%	
I am treated fairly and with respect by my colleagues.	683	30%	
I know and understand what my worker rights and responsibilities are as related to safety and health.	676	27%	
The Laboratory's safety guidelines and practices help me conduct my work safely.	672	25%	Moderate
My work is important and contributes to the achievement of Berkeley Lab's mission.	684	24%	to Low
I am satisfied with my compensation.	677	22%	
We have enough staff to get the work done in a quality manner.	676	22%	
My supervisor holds me accountable for deliverables.	665	22%	
I work in an environment where there is a reasonable workload.	685	20%	Low
I am satisfied with my benefits.	679	15%	LOW

## **How the Community Rated Various Categories** for Importance to Overall Job Satisfaction

The survey included a section that asked respondents to rate the importance to overall job satisfaction of the twelve discreet categories featured in the survey. The results appear below. They do not line up with the correlations with overall agreement. This is not surprising given that the literature supports the notion that people's responses to importance questions often reflect what is "socially acceptable" rather than what is truly important to individuals. Thus, the results to this question may best be interpreted as a measure of the cultural norms at Berkeley Lab.

#### Measures of Importance for Job Satisfaction Sorted by Mean

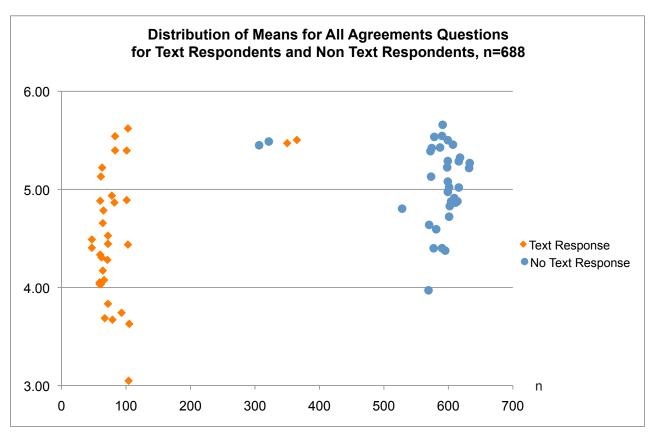
Question	Mean	Count
Q28i. Fairness and Respect	5.56	679
Q28I. Compensation and Benefits	5.44	673
Q28c. Accountability for Conduct and Performance	5.41	677
Q28b. Safety	5.33	677
Q28j. Morale	5.33	676
Q28k. Pace of Work and Reasonable Workload	5.26	678
Q28d. Personal Development	5.24	672
Q28a. Sense of Shared Mission	5.21	674
Q28e. Organizational Resources for Support	5.16	672
Q28g. Group Management Effectiveness	5.08	673
Q28h. Recognition	5.05	675
Q28f. Supervision	4.95	674

## **Differences in Means for Respondents Who Provided Written Comments Versus Respondents Who Did Not**

On average, 13% of respondents to any given question elected to provide written comments, although the true range was between 7% and 54%. The following table and chart examine the differences in agreement means for people who provided written comments versus those that did not. This is one way of providing context for the text comments and answers the question, are the people who are less likely to agree with a given statement more likely to provide a written comment? For many, but not all of the questions, the answer is yes.

Question	Text Resp. n	Pct. of All Resp. Who Wrote	Mean for Text Resp.	Mean for All BUT Text Resp.	Diff
Q1a. My Division is committed to excellence that contributes to the achievement of Berkeley Lab's mission.	101	15%	4.89	5.39	-0.49
Q1b. My Department/group is committed to excellence that contributes to the achievement of Berkeley Lab's mission.	101	15%	5.40	5.42	-0.02
Q1c. My work is important and contributes to the achievement of Berkeley Lab's mission.	103	15%	5.62	5.53	0.09
Q1d. I work in an environment where collaboration with other work groups is encouraged.	103	15%	4.44	5.13	-0.69
Q3a. I work in a group that recognizes safety as an important core value and priority.	83	12%	5.54	5.65	-0.11
Q3b. The Laboratory's safety guidelines and practices help me conduct my work safely.	82	12%	4.87	5.42	-0.56
Q3c. I know and understand what my worker rights and responsibilities are as related to safety and health.	83	12%	5.40	5.54	-0.14
Q5a. I work in an environment where ethical conduct is required.	65	10%	4.78	5.45	-0.67
Q5b. My supervisor is concerned about improving the performance of my work group.	64	10%	4.66	5.29	-0.63
Q5c. My supervisor holds me accountable for deliverables.	63	9%	5.22	5.50	-0.28
Q7a. My supervisor and I discuss my career opportunities.	67	10%	3.69	4.40	-0.71
Q7b. I have a development plan in my annual performance review.	61	10%	4.03	4.64	-0.60
Q7c. I receive constructive and timely feedback on my performance from my supervisor.	66	10%	4.08	4.72	-0.64
Q9a. I receive the training needed to do my work.	72	11%	4.53	5.02	-0.49
Q9b. I have the resources needed to do my work.	72	11%	3.83	4.87	-1.04
Q9c. I know where to go for help in resolving disputes with colleagues and / or supervisors.	72	11%	4.44	5.08	-0.63
Q11a. I work in a group that operates efficiently.	71	11%	4.28	4.83	-0.54
Q11b. New hires are effectively integrated into my Department/group's work priorities.	64	11%	4.17	4.80	-0.63
Q13a. I know what is expected of me in my work.	61	9%	5.13	5.32	-0.19
Q13b. I receive clear direction from my supervisor.	60	9%	4.33	4.91	-0.58

Question	Text Resp.	Pct. of All Resp. Who Wrote	Mean for Text Resp.	Mean for All BUT Text Resp.	Diff
Q13c. My supervisor stresses an appropriate sense of urgency.	60	9%	4.33	4.97	-0.64
Q13d. I am comfortable bringing issues and problems to the attention of my supervisor.	62	9%	4.31	5.02	-0.71
Q15a. I work in an environment where my opinions and ideas are valued.	59	9%	4.05	4.88	-0.82
Q15b. My ideas on work process and procedure improvements are valued.	59	9%	4.03	4.86	-0.83
Q15c. I am given an appropriate amount of independence.	60	9%	4.88	5.28	-0.40
Q17a. I am treated fairly and with respect by my supervisor.	47	7%	4.49	5.21	-0.72
Q17b. I am treated fairly and with respect by my colleagues.	47	7%	4.40	5.27	-0.86
Q19a. Morale in my work unit is generally good.	93	14%	3.74	4.59	-0.85
Q21a. I work in an environment where there is a reasonable workload.	105	15%	3.63	4.40	-0.77
Q21b. We have enough staff to get the work done in a quality manner.	104	15%	3.05	3.97	-0.92
Q23a. I am satisfied with my compensation.	79	12%	3.67	4.37	-0.70
Q23b. I am satisfied with my benefits.	78	11%	4.94	5.22	-0.29
Q25a. I am glad to be working at Berkeley Lab. (likes best)	365	54%	5.50	5.45	0.06
Q25a. I am glad to be working at Berkeley Lab. (likes least)	350	52%	5.47	5.48	-0.01
Averages for All Questions	91	13%	4.52	5.05	-0.53



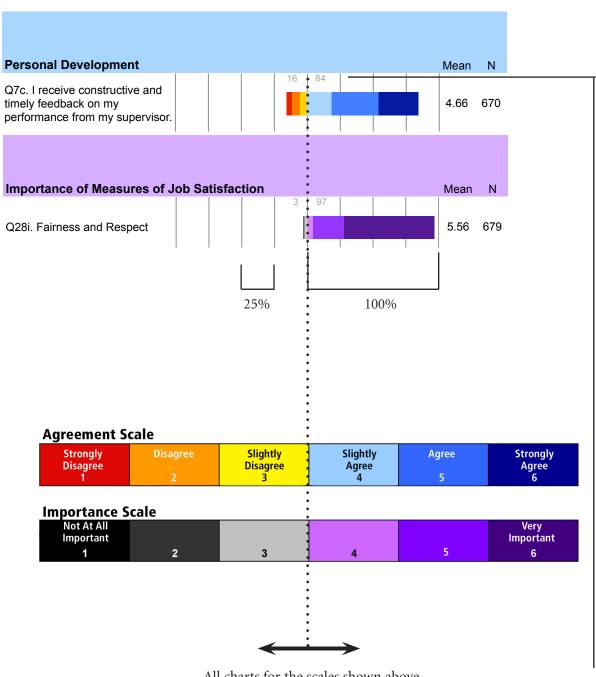
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## Reading the **Charts and Tables**

### **Reading the Summary Charts**

Throughout this report there are charts that show the percent responding for a given point in the scales depicted below. The diagram below illustrates the structure of these charts.

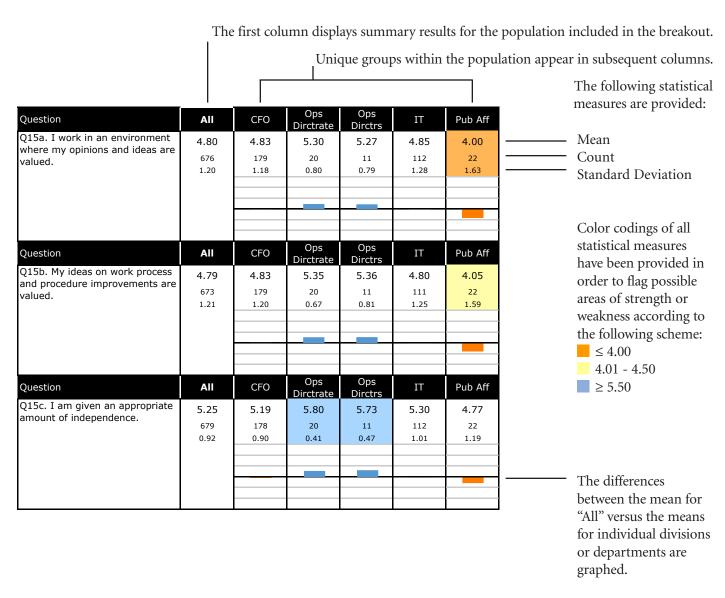


All charts for the scales shown above feature a dotted line that indicates the midpoint of all possible responses.

The total percents on either side of the midpoint are represented as whole numbers.

### **Reading the Breakout Tables and Charts**

Throughout this report there are tables and charts that have been designed to illustrate differences in level of agreement or importance between divisions, between departments within divisions, and between various demographic groups. The diagram below illustrates the structure of these tables and charts.



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## Measures of Importance to Overall Job Satisfaction

The literature supports the notion that people's responses to importance questions often reflect what is "socially acceptable" rather than what is truly important to individuals. Thus, the results to this question may best be interpreted as a measure of the cultural norms at Berkeley Lab.



Q28a	Sense of Sh	nared Missio	n						
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.
All	5.21	0%	1%	5%	14%	32%	48%	674	0.94
CFO Ofc	5.30	1%	1%	2%	13%	30%	53%	181	0.94
OD	5.65	0%	0%	0%	5%	25%	70%	20	0.59
OpsDirs	5.82	0%	0%	0%	0%	18%	82%	11	0.40
TTIP	5.57	0%	0%	0%	0%	43%	57%	14	0.51
EHS	5.06	0%	2%	8%	16%	30%	44%	88	1.07
Fac	5.15	0%	1%	7%	15%	33%	45%	169	0.94
HR	5.00	0%	3%	8%	15%	31%	42%	59	1.11
IT	5.26	0%	0%	4%	10%	43%	44%	110	0.79
PA	5.00	0%	0%	0%	41%	18%	41%	22	0.93

Q28b	Safety								
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.
All	5.33	0%	2%	3%	12%	27%	57%	677	0.93
CFO Ofc	5.32	0%	3%	3%	10%	26%	58%	182	0.98
OD	5.40	0%	0%	0%	15%	30%	55%	20	0.75
OpsDirs	5.60	0%	0%	0%	0%	40%	60%	10	0.52
TTIP	5.07	0%	0%	0%	14%	64%	21%	14	0.62
EHS	5.37	0%	0%	4%	11%	27%	57%	91	0.85
Fac	5.49	0%	1%	2%	10%	24%	64%	167	0.79
HR	5.21	0%	2%	3%	16%	30%	49%	61	0.95
IT	5.16	1%	4%	4%	15%	25%	53%	110	1.13
PA	5.14	0%	0%	14%	9%	27%	50%	22	1.08

Q28c	Accountability for Conduct and Performance												
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.				
All	5.41	0%	1%	3%	8%	32%	57%	677	0.82				
CFO Ofc	5.54	0%	0%	2%	6%	29%	63%	182	0.69				
OD	5.85	0%	0%	0%	0%	15%	85%	20	0.37				
OpsDirs	5.55	0%	0%	0%	0%	45%	55%	11	0.52				
TTIP	5.31	0%	0%	0%	8%	54%	38%	13	0.63				
EHS	5.24	0%	0%	7%	12%	32%	49%	91	0.91				
Fac	5.27	1%	2%	3%	10%	33%	51%	168	0.96				
HR	5.46	0%	2%	0%	10%	28%	61%	61	0.81				
IT	5.42	0%	0%	3%	7%	35%	55%	109	0.75				
PA	5.41	0%	0%	5%	5%	36%	55%	22	0.80				

Q28d	Personal De	evelopment							
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.
All	5.24	0%	2%	3%	12%	34%	49%	672	0.92
CFO Ofc	5.22	0%	1%	4%	15%	32%	48%	179	0.92
OD	5.45	0%	0%	0%	15%	25%	60%	20	0.76
OpsDirs	4.91	0%	0%	0%	36%	36%	27%	11	0.83
TTIP	5.57	0%	0%	0%	0%	43%	57%	14	0.51
EHS	5.18	0%	0%	3%	20%	32%	44%	90	0.87
Fac	5.02	1%	4%	5%	14%	36%	41%	167	1.10
HR	5.43		2%	2%	5%	36%	56%	61	0.81
IT	5.53	0%	1%	0%	4%	36%	59%	108	0.66
PA	5.23	0%	5%	5%	9%	27%	55%	22	1.11

Q28e	Organizatio	nal Resourc	es for Supp	ort					
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.
All	5.16	0%	2%	4%	13%	37%	44%	672	0.96
CFO Ofc	5.24	0%	1%	3%	12%	40%	45%	182	0.83
OD	5.50	0%	0%	0%	10%	30%	60%	20	0.69
OpsDirs	4.90	0%	0%	0%	30%	50%	20%	10	0.74
TTIP	5.07	0%	0%	7%		43%	36%	14	0.92
EHS	5.04	1%	2%	7%	18%	26%	46%	91	1.13
Fac	4.96	1%	4%	5%	16%	35%	38%	164	1.12
HR	5.36	0%	2%	5%	2%	39%	52%	61	0.88
IT	5.29	0%	0%	2%	9%	47%	42%	108	0.71
PA	5.09	0%	0%	14%	14%	23%	50%	22	1.11

Q28f	Supervision	1							
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.
All	4.95	2%	2%	6%	16%	37%	37%	674	1.12
CFO Ofc	5.13	1%	1%	5%	10%	41%	41%	182	1.00
OD	4.74	5%	0%	0%	26%	47%	21%	19	1.15
OpsDirs	4.91	0%	9%	9%	9%	27%	45%	11	1.38
TTIP	4.50	0%	0%	21%	29%	29%	21%	14	1.09
EHS	4.82	2%	3%	7%	20%	34%	34%	91	1.20
Fac	4.83	2%	4%	7%		32%	36%	166	1.22
HR	5.23	2%	0%	7%	10%	30%	52%	61	1.06
IT	4.95	1%	1%	5%	18%	47%	29%	108	0.94
PA	4.68	9%	5%	0%	18%	32%	36%	22	1.55

Q28g	Group Mana	agement Eff	ectiveness						
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.
All	5.08	1%	2%	4%	14%	39%	40%	673	1.01
CFO Ofc	5.19	1%	1%	3%	15%	35%	45%	181	0.92
OD	5.35	0%	0%	0%	15%	35%	50%	20	0.75
OpsDirs	5.40	0%	0%	0%	0%	60%	40%	10	0.52
TTIP	5.07	0%	0%	7%	7%	57%	29%	14	0.83
EHS	4.96	0%	1%	10%	18%	35%	36%	91	1.02
Fac	4.74	2%	5%	7%	17%	37%	31%	166	1.25
HR	5.39	0%	0%	2%	8%	39%	51%	61	0.71
IT	5.22	1%	1%	1%	6%	54%	37%	109	0.81
PA	5.48	0%	5%	0%	14%	5%	76%	21	1.08

Q28h	Recognition	1							
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.
All	5.05	1%	2%	6%	14%	34%	43%	675	1.08
CFO Ofc	5.11	0%	2%	6%	13%	38%	41%	181	0.97
OD	5.10	0%	0%	5%	25%	25%	45%	20	0.97
OpsDirs	5.36	0%	0%	0%	0%	64%	36%	11	0.50
TTIP	5.29	0%	0%	0%	21%	29%	50%	14	0.83
EHS	4.82	1%	4%	9%	19%	31%	36%	91	1.21
Fac	4.83	2%	4%	8%	16%	31%	38%	166	1.27
HR	5.52	0%	0%	2%	10%			61	0.74
IT	5.19		0%	4%	9%	42%	43%	109	0.97
PA	4.95	0%	5%	9%	18%	23%	45%	22	1.21

Q28i	Fairness an	d Respect							
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.
All	5.56	1%	1%	2%	4%	24%	69%	679	0.82
CFO Ofc	5.61	1%	0%	1%	7%	21%	71%	182	0.72
OD	5.80	0%	0%	0%	0%	20%	80%	20	0.41
OpsDirs	5.91	0%	0%	0%	0%	9%	91%	11	0.30
TTIP	5.79	0%	0%	0%	0%	21%	79%	14	0.43
EHS	5.40	0%	1%	7%	2%	32%	58%	91	0.91
Fac	5.33	2%	3%	2%	5%	30%	58%	168	1.09
HR	5.89	0%	0%	0%	0%	11%		61	0.32
IT	5.65	0%	0%	0%	6%	22%	72%	110	0.60
PA	5.59	0%	0%	5%	5%	18%	73%	22	0.80

Q28j	Morale								
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.
All	5.33	1%	2%	2%	9%	28%	57%	676	1.00
CFO Ofc	5.35	1%	2%	2%	12%	25%	59%	182	0.96
OD	5.45	5%	0%	0%	5%	20%	70%	20	1.19
OpsDirs	5.64	0%	0%	0%	0%	36%	64%	11	0.50
TTIP	5.57	0%	0%	0%	7%	29%	64%	14	0.65
EHS	5.19	0%	2%	4%	14%	31%	48%	91	0.99
Fac	5.10	2%	6%	5%	6%	29%	52%	168	1.30
HR	5.66	0%	0%	0%	2%	31%	67%	61	0.51
IT	5.50	0%	0%	0%	8%	34%	58%	107	0.65
PA	5.36	0%	0%	0%	23%	18%	59%	22	0.85

Q28k	Pace of Wo	rk and Reas	onable Work	load					
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.
All	5.26	0%	1%	3%	12%	35%	49%	678	0.90
CFO Ofc	5.38	0%	1%	3%	11%	29%	56%	181	0.83
OD	5.20	0%	0%	5%	15%	35%	45%	20	0.89
OpsDirs	4.82	0%	0%	0%	36%	45%	18%	11	0.75
TTIP	5.36	0%	0%	0%	14%	36%	50%	14	0.74
EHS	5.13	1%	2%	3%	16%	30%	47%	91	1.07
Fac	5.15	1%	2%	3%	14%	36%	44%	168	0.99
HR	5.49	0%	3%	0%	3%	31%	62%	61	0.85
IT	5.30	0%	1%	3%	5%	47%	44%	110	0.77
PA	5.09	0%	0%	0%	23%	45%	32%	22	0.75

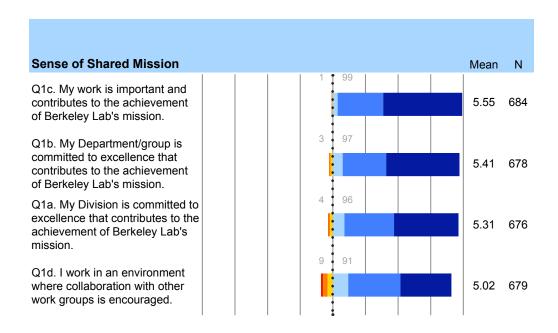
Q28I	Compensat	ion and Ben	efits						
	Mean	1-VU	2	3	4	5	6-VI	Count	Std. Dev.
All	5.44	0%	1%	1%	9%	32%	57%	673	0.76
CFO Ofc	5.53	0%	0%	1%	8%	28%	63%	178	0.69
OD	5.55	0%	0%	0%	10%	25%	65%	20	0.69
OpsDirs	5.36	0%	0%	0%	9%	45%	45%	11	0.67
TTIP	5.36	0%	0%	0%	0%	64%	36%	14	0.50
EHS	5.37	0%	1%	1%	12%	31%	55%	91	0.83
Fac	5.30	0%	1%	2%	13%	32%	51%	167	0.87
HR	5.57	0%	2%		7%		69%	61	0.76
IT	5.43	0%	0%	1%	7%	39%	52%	109	0.67
PA	5.64	0%	0%	0%	5%	27%	68%	22	0.58

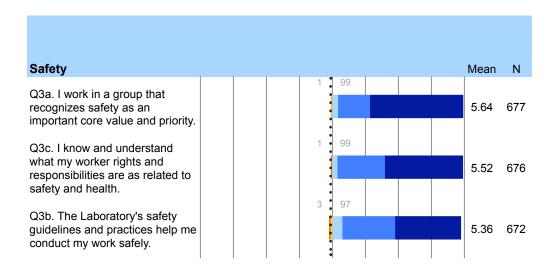
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q28a. Sense of Shared Mission	5.21	5.30	5.65	5.82	5.57	5.06	5.15	5.00	5.26	5.00
	674	181	20	11	14	88	169	59	110	22
	0.94	0.94	0.59	0.40	0.51	1.07	0.94	1.11	0.79	0.93
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q28b. Safety	5.33	5.32	5.40	5.60	5.07	5.37	5.49	5.21	5.16	5.14
	677	182	20	10	14	91	167	61	110	22
	0.93	0.98	0.75	0.52	0.62	0.85	0.79	0.95	1.13	1.08
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q28c. Accountability for Conduct and Performance	5.41	5.54	5.85	5.55	5.31	5.24	5.27	5.46	5.42	5.41
and Performance	677	182	20	11	13	91	168	61	109	22
	0.82	0.69	0.37	0.52	0.63	0.91	0.96	0.81	0.75	0.80
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q28d. Personal Development	5.24	5.22	5.45	4.91	5.57	5.18	5.02	5.43	5.53	5.23
	672	179	20	11	14	90	167	61	108	22
	0.92	0.92	0.76	0.83	0.51	0.87	1.10	0.81	0.66	1.11
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q28e. Organizational Resources	5.16	5.24	5.50	4.90	5.07	5.04	4.96	5.36	5.29	5.09
for Support	672	182	20	10	14	91	164	61	108	22
	0.96	0.83	0.69	0.74	0.92	1.13	1.12	0.88	0.71	1.11
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q28f. Supervision	4.95	5.13	4.74	4.91	4.50	4.82	4.83	5.23	4.95	4.68
	674	182	19	11	14	91	166	61	108	22
	1.12	1.00	1.15	1.38	1.09	1.20	1.22	1.06	0.94	1.55
					_					

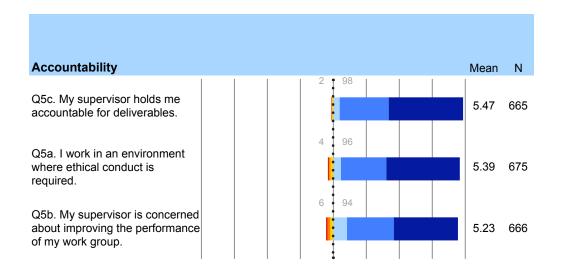
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q28g. Group Management	5.08	5.19	5.35	5.40	5.07	4.96	4.74	5.39	5.22	5.48
Effectiveness	673	181	20	10	14	91	166	61	109	21
	1.01	0.92	0.75	0.52	0.83	1.02	1.25	0.71	0.81	1.08
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q28h. Recognition	5.05	5.11	5.10	5.36	5.29	4.82	4.83	5.52	5.19	4.95
	675	181	20	11	14	91	166	61	109	22
	1.08	0.97	0.97	0.50	0.83	1.21	1.27	0.74	0.97	1.21
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q28i. Fairness and Respect	5.56	5.61	5.80	5.91	5.79	5.40	5.33	5.89	5.65	5.59
	679	182	20	11	14	91	168	61	110	22
	0.82	0.72	0.41	0.30	0.43	0.91	1.09	0.32	0.60	0.80
Question	All	CFO	Ops	Ops	Tech Tr	EH&S	Facil	HR	IT	Pub Aff
Q28j. Morale			Dirctrate	Dirctrs	& IP					
(2-5)	5.33 676	5.35 182	5.45 20	5.64 11	5.57 14	5.19 91	5.10 168	5.66 61	5.50 107	5.36 22
	1.00	0.96	1.19	0.50	0.65	0.99	1.30	0.51	0.65	0.85
			Ops	Ops	Tech Tr					
Question	All	CFO	Dirctrate	Dirctrs	& IP	EH&S	Facil	HR	IT	Pub Aff
Q28k. Pace of Work and Reasonable Workload	5.26	5.38	5.20	4.82	5.36	5.13	5.15	5.49	5.30	5.09
incusoriusie workload	678	181	20	11	14 0.74	91	168	61	110	22
	0.90	0.83	0.89	0.75	0.74	1.07	0.99	0.85	0.77	0.75
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q28I. Compensation and Benefits	5.44	5.53	5.55	5.36	5.36	5.37	5.30	5.57	5.43	5.64
	673	178	20	11	14	91	167	61	109	22
	0.76	0.69	0.69	0.67	0.50	0.83	0.87	0.76	0.67	0.58

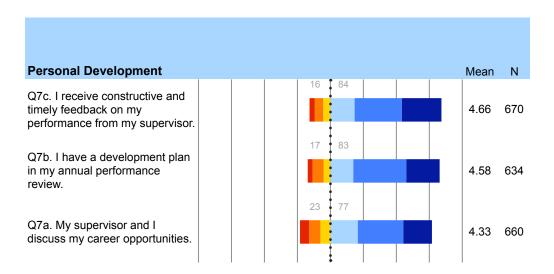
26	Measures of Importance to Overall Job Satisfaction • Berkeley Lab 2009 Operations Employee Climate Survey

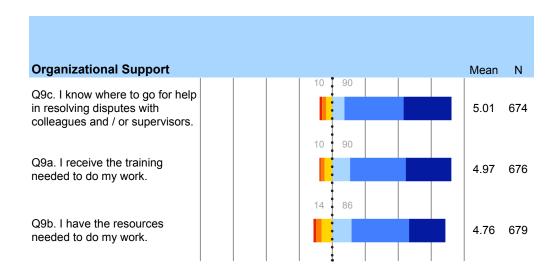
# **Summary Charts** of Agreement Ratings for All Questions

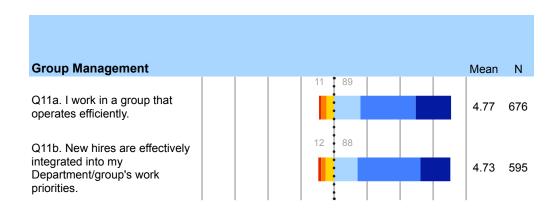


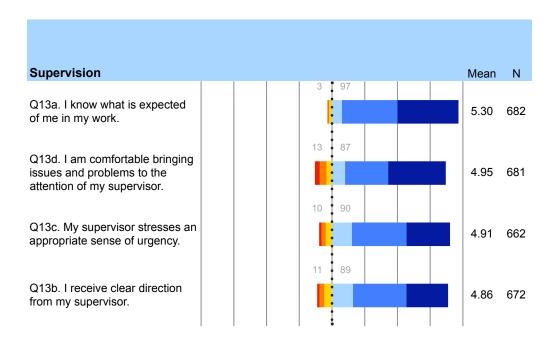


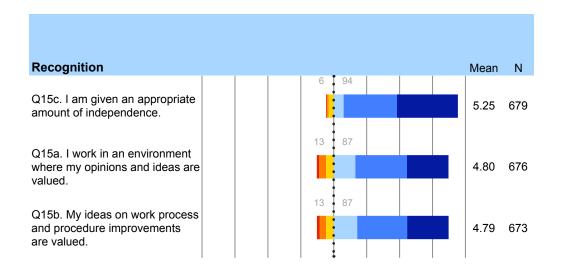


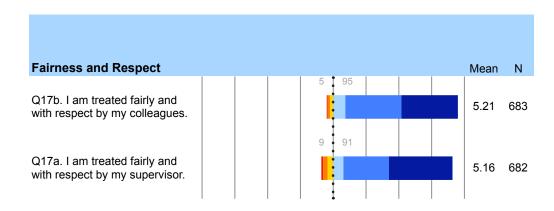


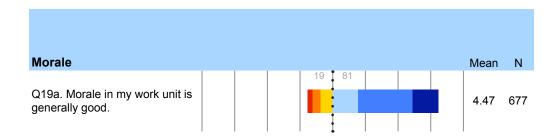


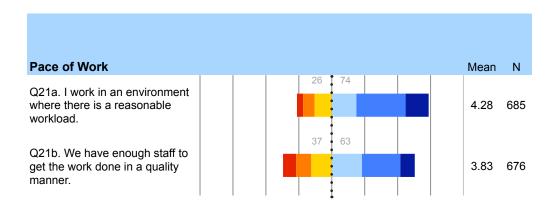


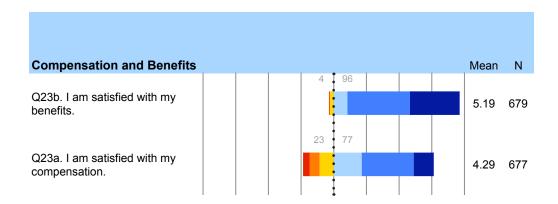














# **Breakout Charts** and Tables -All Divisions

#### **Sense of Shared Mission: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q1a. My Division is committed to excellence that contributes to the	5.31	5.35	5.65	5.91	5.64	5.21	5.11	5.51	5.42	5.00
achievement of Berkeley Lab's	676	179	20	11	14	91	169	61	111	20
mission.	0.86	0.72	0.67	0.30	0.50	0.90	0.97	0.79	0.88	0.92
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q1b. My Department/group is	5.41	5.38	5.60	5.82	5.64	5.36	5.27	5.53	5.64	5.05
committed to excellence that	678	181	20	11	14	91	169	60	110	22
contributes to the achievement of Berkeley Lab's mission.	0.81	0.83	0.68	0.40	0.50	0.88	0.79	0.77	0.67	1.17
berkeley Lab's Illission.										
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q1c. My work is important and	5.55	5.52	5.70	5.91	5.71	5.55	5.55	5.41	5.56	5.52
contributes to the achievement of	684	182	20	11	14	91	172	61	112	21
Berkeley Lab's mission.	0.64	0.65	0.57	0.30	0.47	0.69	0.62	0.62	0.71	0.51
Question	All	CFO	Ops	Ops	Tech Tr	EH&S	Facil	HR	IT	Pub Aff
			Dirctrate	Dirctrs	& IP					
Q1d. I work in an environment where collaboration with other	5.02	5.06	5.26	5.55	5.46	4.77	4.96	5.15	5.16	4.43
work groups is encouraged.	679	182	19	11	13	91	170	61	111	21
	1.12	1.11	1.24	0.52	0.78	1.34	1.05	0.91	1.02	1.50

#### **Safety: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q3a. I work in a group that	5.64	5.56	5.95	5.91	5.79	5.65	5.66	5.62	5.69	5.41
recognizes safety as an important core value and priority.	677 0.63	180 0.76	20 0.22	11 0.30	14 0.43	91 0.69	167 0.56	61 0.52	111 0.55	22 0.73
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q3b. The Laboratory's safety quidelines and practices help me	5.36	5.42	5.65	5.64	5.64	5.29	5.27	5.28	5.52	4.64
conduct my work safely.	672	178	20	11	14	91	166	61	109	22
	0.81	0.79	0.59	0.50	0.50	0.73	0.83	0.71	0.79	1.22
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q3c. I know and understand what my worker rights and	5.52	5.48	5.60	5.91	5.79	5.53	5.52	5.49	5.67	4.82
responsibilities are as related to	676	178	20	11	14	91	168	61	111	22
safety and health.	0.68	0.73	0.60	0.30	0.43	0.67	0.56	0.54	0.58	1.44

#### **Accountability: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q5a. I work in an environment	5.39	5.42	5.70	5.91	5.86	5.24	5.30	5.46	5.46	5.05
where ethical conduct is required.	675 0.89	177 0.91	20 0.47	11 0.30	14 0.36	91 0.94	167 0.80	61 0.92	112 0.89	22 1.43
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q5b. My supervisor is concerned about improving the performance	5.23	5.14	5.50	5.73	5.29	5.11	5.19	5.38	5.43	4.64
of my work group.	666 1.01	175 1.08	20 0.83	11 0.47	14 0.73	89 1.24	166 0.91	61 0.76	108 0.79	22 1.76
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q5c. My supervisor holds me	5.47	5.54	5.45	5.91	5.50	5.31	5.38	5.58	5.54	5.38
accountable for deliverables.	665 0.72	179 0.65	20 1.19	11 0.30	14 0.52	90 0.89	161 0.65	60 0.56	109 0.75	21 0.74

#### **Personal Development: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q7a. My supervisor and I discuss my career opportunities.	4.33	4.42	4.84	3.33	4.15	4.48	4.13	4.43	4.55	3.09
my career opportunities.	660 1.46	172 1.44	19 1.01	9 1.32	13 1.99	88 1.36	168 1.47	58 1.23	111 1.46	22 1.82
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q7b. I have a development plan in my annual performance	4.58	4.68	5.29	3.80	4.54	4.67	4.31	4.91	4.78	3.29
review.	634	167	17	10	13	85	157	56	108	21
	1.34	1.30	1.16	1.48	1.71	1.19	1.40	1.03	1.31	1.49
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q7c. I receive constructive and timely feedback on my	4.66	4.75	4.95	4.18	4.71	4.78	4.49	4.73	4.73	4.09
performance from my supervisor.	670	178	19	11	14	87	169	60	110	22
	1.34	1.25	1.08	1.33	1.59	1.33	1.39	1.16	1.40	1.77

#### **Organizational Support: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q9a. I receive the training	4.97	4.78	5.30	5.40	5.29	5.36	4.95	4.85	5.07	4.10
needed to do my work.	676 1.07	182 1.16	20 1.08	10 0.70	14 0.91	89 0.84	168 1.02	61 1.01	111 1.02	21 1.34
										-
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q9b. I have the resources needed to do my work.	4.76	4.81	5.25	4.91	5.21	4.58	4.65	4.72	5.00	4.00
needed to do my work.	679	181	20	11	14	91	168	61	112	21
	1.18	1.06	1.25	0.70	0.89	1.51	1.20	0.97	0.99	1.48
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q9c. I know where to go for help in resolving disputes with	5.01	4.97	5.55	5.64	5.29	4.90	4.97	5.18	5.05	4.38
colleagues and / or supervisors.	674 1.11	178 1.06	20 0.76	11 0.50	14 0.73	90 1.19	168 1.13	61 0.81	111 1.18	21 1.63
	1.11	1.00	0.70	0.50	0.73	1.13	1.13	0.01	1.10	1.05

#### **Group Management: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q11a. I work in a group that operates efficiently.	4.77	4.75	5.40	4.91	5.14	4.62	4.64	4.67	5.05	4.45
operates eniciently.	676	179	20	11	14	89	169	61	111	22
	1.12	1.10	0.94	0.70	1.03	1.27	1.19	0.83	1.03	1.22
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q11b. New hires are effectively integrated into my	4.73	4.75	5.27	5.00	5.00	4.64	4.45	4.76	5.10	4.24
Department/group's work	595	157	15	11	14	85	141	55	100	17
priorities.	1.12	1.12	0.88	0.89	0.88	1.21	1.19	0.92	0.90	1.35

#### **Supervision: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q13a. I know what is expected of	5.30	5.33	5.80	5.36	5.36	5.26	5.23	5.34	5.39	4.68
me in my work.	682	180	20	11	14	91	171	61	112	22
	0.83	0.87	0.41	0.67	0.74	0.83	0.80	0.60	0.78	1.49
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q13b. I receive clear direction	4.86	4.82	5.16	5.09	4.62	4.70	4.86	5.00	5.05	4.14
from my supervisor.	672	177	19	11	13	90	167	61	112	22
	1.15	1.15	1.12	0.70	1.71	1.30	1.08	0.97	1.04	1.55
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q13c. My supervisor stresses an	4.91	4.97	5.53	5.36	5.15	4.72	4.73	5.00	5.15	4.32
appropriate sense of urgency.	662	175	19	11	13	87	166	60	109	22
	1.12	1.04	0.70	0.67	0.99	1.42	1.06	1.06	0.97	1.62
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q13d. I am comfortable bringing	4.95	4.96	5.70	5.73	5.00	4.99	4.86	4.82	5.09	4.05
issues and problems to the attention of my supervisor.	681	179	20	11	14	91	171	61	112	22
according of the Supervisor.	1.33	1.27	0.47	0.47	1.41	1.30	1.32	1.50	1.33	1.84

#### **Recognition: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q15a. I work in an environment	4.80	4.83	5.30	5.27	5.21	4.89	4.64	4.90	4.85	4.00
where my opinions and ideas are valued.	676 1.20	179 1.18	20 0.80	11 0.79	14 0.89	91 1.17	166 1.24	61 0.94	112 1.28	22 1.63
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q15b. My ideas on work process	4.79	4.83	5.35	5.36	4.93	4.97	4.59	4.90	4.80	4.05
and procedure improvements are valued.	673 1.21	179 1.20	20 0.67	11 0.81	14 1.14	89 1.10	167 1.29	60 0.99	111 1.25	22 1.59
	1.21	1.20	0.07	0.01	1.11	1.10	1.25	0.55	1.23	1.55
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q15c. I am given an appropriate amount of independence.	5.25	5.19	5.80	5.73	5.50	5.35	5.20	5.15	5.30	4.77
amount of independence.	679 0.92	178 0.90	20 0.41	11 0.47	14 0.65	91 0.90	171 0.89	60 0.94	112 1.01	22 1.19
	0.52	0.50	0.11	0.17	0.03	0.50	0.03	0.51	1.01	1.15

#### **Fairness and Respect: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q17a. I am treated fairly and	5.16	5.08	5.75	5.82	5.50	5.23	5.15	5.15	5.16	4.62
with respect by my supervisor.	682	181	20	11	14	91	173	60	111	21
	1.11	1.16	0.44	0.40	0.65	1.03	1.00	1.19	1.22	1.63
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q17b. I am treated fairly and										
with respect by my collegation	5.21	5.16	5.55	5.55	5.50	5.15	5.20	5.02	5.33	5.09
with respect by my colleagues.	683	180	20	11	14	91	172	61	112	22
with respect by my colleagues.										
with respect by my colleagues.	683	180	20	11	14	91	172	61	112	22
with respect by my colleagues.	683	180	20	11	14	91	172	61	112	22

#### **Morale: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q19a. Morale in my work unit is generally good.	4.47	4.48	5.30	5.27	5.29	4.34	4.23	4.48	4.73	3.90
generally good.	677	181	20	11	14	88	172	61	109	21
	1.29	1.23	1.08	1.01	0.47	1.37	1.44	1.06	1.13	1.55

#### **Pace of Work: All Divisions**

	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
enough staff to ne in a quality	3.83	4.08	4.74	4.45	3.79	3.36	3.54	3.75	4.21	3.14
ile iii a quality	676	179	19	11	14	89	172	60	110	22
	1.49	1.32	1.33	0.93	1.76	1.61	1.61	1.31	1.34	1.46
	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
enough staff to	<b>AII</b> 3.83	CFO 4.08				EH&S 3.36	Facil 3.54	HR 3.75	IT 4.21	Pub Aff
enough staff to ne in a quality			Dirctrate	Dirctrs	& IP					
	3.83	4.08	Dirctrate 4.74	Dirctrs 4.45	& IP 3.79	3.36	3.54	3.75	4.21	3.14
	3.83 676	4.08 179	Dirctrate 4.74 19	Dirctrs 4.45 11	& IP 3.79 14	3.36 89	3.54 172	3.75 <sub>60</sub>	4.21 110	3.14
	3.83 676	4.08 179	Dirctrate 4.74 19	Dirctrs 4.45 11	& IP 3.79 14	3.36 89	3.54 172	3.75 <sub>60</sub>	4.21 110	3.14
	3.83 676	4.08 179	Dirctrate 4.74 19	Dirctrs 4.45 11	& IP 3.79 14	3.36 89	3.54 172	3.75 <sub>60</sub>	4.21 110	3.14

#### **Compensation and Benefits: All Divisions**

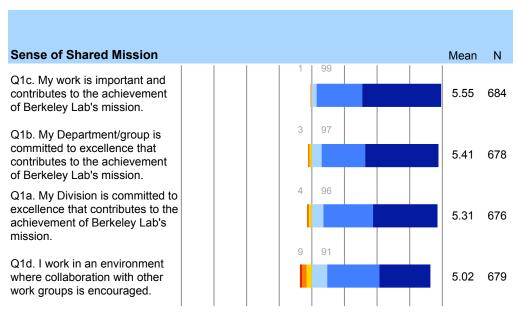
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q23a. I am satisfied with my	4.29	4.42	4.75	4.55	4.14	4.29	3.92	3.92	4.81	4.05
compensation.	677	180	20	11	14	89	168	61	112	22
	1.34	1.25	1.16	1.04	1.10	1.24	1.42	1.56	1.21	1.21
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q23b. I am satisfied with my	<b>All</b> 5.19	CFO 5.31				EH&S 5.12	Facil 4.86	HR 5.26	IT 5.43	Pub Aff 5.05
	I		Dirctrate	5.55 11	& IP					5.05 22
Q23b. I am satisfied with my	5.19	5.31	Dirctrate 5.55	Dirctrs 5.55	& IP 5.14	5.12	4.86	5.26	5.43	5.05
Q23b. I am satisfied with my	5.19 679	5.31 <sub>181</sub>	Dirctrate 5.55 20	5.55 11	& IP 5.14 14	5.12 90	4.86 168	5.26 <sub>61</sub>	5.43 112	5.05 22
Q23b. I am satisfied with my	5.19 679	5.31 <sub>181</sub>	Dirctrate 5.55 20	5.55 11	& IP 5.14 14	5.12 90	4.86 168	5.26 <sub>61</sub>	5.43 112	5.05 22
Q23b. I am satisfied with my	5.19 679	5.31 <sub>181</sub>	Dirctrate 5.55 20	5.55 11	& IP 5.14 14	5.12 90	4.86 168	5.26 <sub>61</sub>	5.43 112	5.05 22

#### **Working at Berkeley Lab: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q25a. I am glad to be working at Berkeley Lab.	5.48	5.35	5.85	5.91	5.54	5.43	5.55	5.23	5.62	5.55
berkeley Lub.	674	179	20	11	13	88	170	61	112	20
	0.75	0.86	0.37	0.30	0.52	0.80	0.63	0.96	0.60	0.60

# **Section Two** Individual **Question Results**

### Sense of Shared Mission



		ī					1		1	
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q1a. My Division is committed to excellence that contributes to the	5.31	5.35	5.65	5.91	5.64	5.21	5.11	5.51	5.42	5.00
achievement of Berkeley Lab's	676	179	20	11	14	91	169	61	111	20
mission.	0.86	0.72	0.67	0.30	0.50	0.90	0.97	0.79	0.88	0.92
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q1b. My Department/group is	5.41	5.38	5.60	5.82	5.64	5.36	5.27	5.53	5.64	5.05
committed to excellence that contributes to the achievement of	678	181	20	11	14	91	169	60	110	22
Berkeley Lab's mission.	0.81	0.83	0.68	0.40	0.50	0.88	0.79	0.77	0.67	1.17
,										
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q1c. My work is important and	5.55	CFO 5.52	Ops Dirctrate 5.70	Ops Dirctrs 5.91	Tech Tr & IP 5.71	EH&S 5.55	Facil 5.55	HR 5.41	IT 5.56	Pub Aff
Q1c. My work is important and contributes to the achievement of	5.55	5.52	Dirctrate 5.70	Dirctrs 5.91	& IP 5.71	5.55	5.55	5.41	5.56	5.52
Q1c. My work is important and	5.55		Dirctrate	Dirctrs	& IP					
Q1c. My work is important and contributes to the achievement of	5.55 684	5.52 182	Dirctrate 5.70 20	5.91 11	& IP 5.71 14	5.55 91	5.55 172	5.41 <sub>61</sub>	5.56 112	5.52 21
Q1c. My work is important and contributes to the achievement of	5.55 684	5.52 182	Dirctrate 5.70 20	5.91 11	& IP 5.71 14	5.55 91	5.55 172	5.41 <sub>61</sub>	5.56 112	5.52 21
Q1c. My work is important and contributes to the achievement of	5.55 684	5.52 182	Dirctrate 5.70 20	5.91 11	& IP 5.71 14	5.55 91	5.55 172	5.41 <sub>61</sub>	5.56 112	5.52 21
Q1c. My work is important and contributes to the achievement of	5.55 684	5.52 182	Dirctrate 5.70 20	5.91 11	& IP 5.71 14	5.55 91	5.55 172	5.41 <sub>61</sub>	5.56 112	5.52 21
Q1c. My work is important and contributes to the achievement of	5.55 684	5.52 182	5.70 20 0.57	Dirctrs 5.91 11 0.30 Ops	& IP 5.71 14 0.47	5.55 91	5.55 172	5.41 <sub>61</sub>	5.56 112	5.52 21
Q1c. My work is important and contributes to the achievement of Berkeley Lab's mission.  Question Q1d. I work in an environment	5.55 684 0.64	5.52 182 0.65	5.70 20 0.57	5.91 11 0.30	8 IP 5.71 14 0.47	5.55 91 0.69	5.55 172 0.62	5.41 61 0.62	5.56 112 0.71	5.52 21 0.51
Q1c. My work is important and contributes to the achievement of Berkeley Lab's mission.  Question Q1d. I work in an environment where collaboration with other	5.55 684 0.64	5.52 182 0.65	Dirctrate 5.70 20 0.57  Ops Dirctrate	Dirctrs 5.91 11 0.30  Ops Dirctrs 5.55	& IP 5.71 14 0.47 Tech Tr & IP	5.55 91 0.69 EH&S	5.55 172 0.62 Facil	5.41 61 0.62 HR	5.56 112 0.71	5.52 21 0.51 Pub Aff
Q1c. My work is important and contributes to the achievement of Berkeley Lab's mission.  Question Q1d. I work in an environment	5.55 684 0.64 All 5.02	5.52 182 0.65 CFO 5.06	Dirctrate 5.70 20 0.57  Ops Dirctrate 5.26	Dirctrs 5.91 11 0.30 Ops Dirctrs	& IP 5.71 14 0.47 Tech Tr & IP 5.46	5.55 91 0.69 EH&S 4.77	5.55 172 0.62 Facil 4.96	5.41 61 0.62 HR 5.15	5.56 112 0.71 IT 5.16	5.52 21 0.51 Pub Aff 4.43
Q1c. My work is important and contributes to the achievement of Berkeley Lab's mission.  Question Q1d. I work in an environment where collaboration with other	5.55 684 0.64 All 5.02 679	5.52 182 0.65 CFO 5.06	Dirctrate 5.70 20 0.57  Ops Dirctrate 5.26 19	Dirctrs 5.91 11 0.30  Ops Dirctrs 5.55 11	8. IP 5.71 14 0.47 Tech Tr 8. IP 5.46 13	5.55 91 0.69 EH&S 4.77 91	5.55 172 0.62 Facil 4.96 170	5.41 61 0.62 HR 5.15 61	5.56 112 0.71 IT 5.16 111	5.52 21 0.51 Pub Aff 4.43 21
Q1c. My work is important and contributes to the achievement of Berkeley Lab's mission.  Question Q1d. I work in an environment where collaboration with other	5.55 684 0.64 All 5.02 679	5.52 182 0.65 CFO 5.06	Dirctrate 5.70 20 0.57  Ops Dirctrate 5.26 19	Dirctrs 5.91 11 0.30  Ops Dirctrs 5.55 11	8. IP 5.71 14 0.47 Tech Tr 8. IP 5.46 13	5.55 91 0.69 EH&S 4.77 91	5.55 172 0.62 Facil 4.96 170	5.41 61 0.62 HR 5.15 61	5.56 112 0.71 IT 5.16 111	5.52 21 0.51 Pub Aff 4.43 21
Q1c. My work is important and contributes to the achievement of Berkeley Lab's mission.  Question Q1d. I work in an environment where collaboration with other	5.55 684 0.64 All 5.02 679	5.52 182 0.65 CFO 5.06	Dirctrate 5.70 20 0.57  Ops Dirctrate 5.26 19	Dirctrs 5.91 11 0.30  Ops Dirctrs 5.55 11	8. IP 5.71 14 0.47 Tech Tr 8. IP 5.46 13	5.55 91 0.69 EH&S 4.77 91	5.55 172 0.62 Facil 4.96 170	5.41 61 0.62 HR 5.15 61	5.56 112 0.71 IT 5.16 111	5.52 21 0.51 Pub Aff 4.43 21
Q1c. My work is important and contributes to the achievement of Berkeley Lab's mission.  Question Q1d. I work in an environment where collaboration with other	5.55 684 0.64 All 5.02 679	5.52 182 0.65 CFO 5.06	Dirctrate 5.70 20 0.57  Ops Dirctrate 5.26 19	Dirctrs 5.91 11 0.30  Ops Dirctrs 5.55 11	8. IP 5.71 14 0.47 Tech Tr 8. IP 5.46 13	5.55 91 0.69 EH&S 4.77 91	5.55 172 0.62 Facil 4.96 170	5.41 61 0.62 HR 5.15 61	5.56 112 0.71 IT 5.16 111	5.52 21 0.51 Pub Aff 4.43 21

Q1a	My Division	My Division is committed to excellence that contributes to the achievement of Berkeley Lab's mission.												
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.					
All	5.31	0%	1%	2%	9%	38%	49%	676	0.86					
CFO Ofc	5.35	0%	0%	2%	9%	41%	48%	179	0.72					
OD	5.65	0%	0%	0%	10%	15%	75%	20	0.67					
OpsDirs	5.91	0%	0%	0%	0%	9%	91%	11	0.30					
TTIP	5.64	0%	0%	0%	0%	36%	64%	14	0.50					
EHS	5.21	0%	2%	4%	5%	46%	42%	91	0.90					
Fac	5.11	1%	2%	2%	15%	40%	40%	169	0.97					
HR	5.51	0%	2%	0%	8%	26%	64%	61	0.79					
IT	5.42	1%	1%	3%	4%	34%	58%	111	0.88					
PA	5.00	0%	5%	0%	10%	60%	25%	20	0.92					

Q1b		nent/group is outes to the a				ion.			
		ly Disagree			what Agree		ongly Agree	Count	Std. Dev.
All	5.41	0%	1%	2%	8%	33%	56%	678	0.81
CFO Ofc	5.38	0%	2%	2%	8%	35%	54%	181	0.83
OD	5.60	0%	0%	0%	10%	20%	70%	20	0.68
OpsDirs	5.82	0%	0%	0%	0%	18%	82%	11	0.40
TTIP	5.64	0%	0%	0%	0%	36%	64%	14	0.50
EHS	5.36	0%	0%	5%	10%	27%	57%	91	0.88
Fac	5.27	0%	1%	2%	9%	45%	43%	169	0.79
HR	5.53	0%	2%	0%	7%	27%	65%	60	0.77
IT	5.64	0%	1%	0%	5%	22%	72%	110	0.67
PA	5.05	5%	0%	5%	5%	50%	36%	22	1.17

Q1c	My work is	My work is important and contributes to the achievement of Berkeley Lab's mission.												
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.					
All	5.55	0%	0%	0%	4%	35%	61%	684	0.64					
CFO Ofc	5.52	0%	1%	0%	5%	36%	59%	182	0.65					
OD	5.70	0%	0%	0%	5%	20%	75%	20	0.57					
OpsDirs	5.91	0%	0%	0%	0%	9%	91%	11	0.30					
TTIP	5.71	0%	0%	0%	0%	29%	71%	14	0.47					
EHS	5.55	0%	0%	3%	1%	33%	63%	91	0.69					
Fac	5.55	0%	1%	0%	3%	35%	60%	172	0.62					
HR	5.41	0%	0%	0%	7%	46%	48%	61	0.62					
IT	5.56	1%	0%	0%	4%	32%	63%	112	0.71					
PA	5.52	0%	0%	0%	0%	48%	52%	21	0.51					

Q1d	I work in an	environme	nt where col	laboration w	ith other wo	ork groups is	encourage	d.	
		. 5:	,	. 5:					01.1.5
		ly Disagree	,	,	what Agree		ongly Agree	Count	
All	5.02	2%	4%	4%	12%	40%	39%	679	1.12
CFO Ofc	5.06	2%	3%	4%	11%	39%	41%	182	1.11
OD	5.26	0%	11%	0%	0%	32%	58%	19	1.24
OpsDirs	5.55	0%	0%	0%	0%	45%	55%	11	0.52
TTIP	5.46	0%	0%	0%	15%	23%	62%	13	0.78
EHS	4.77	3%	7%	7%	11%	38%	34%	91	1.34
Fac	4.96	1%	4%	4%	14%	44%	33%	170	1.05
HR	5.15	0%	3%	2%	10%	48%	38%	61	0.91
IT	5.16	2%	1%	4%	11%	39%	44%	111	1.02
PA	4.43	10%	0%	10%	29%	24%	29%	21	1.50

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### Safety

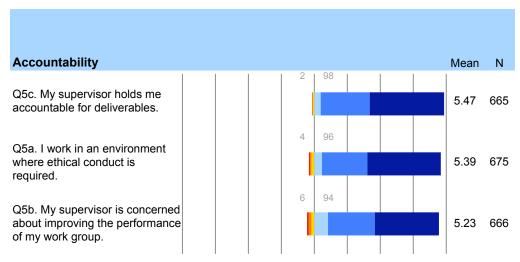
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q3a. I work in a group that	5.64	5.56	5.95	5.91	5.79	5.65	5.66	5.62	5.69	5.41
recognizes safety as an important core value and priority.	677	180	20	11	14	91	167	61	111	22
core value and priority.	0.63	0.76	0.22	0.30	0.43	0.69	0.56	0.52	0.55	0.73
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q3b. The Laboratory's safety	5.36	5.42	5.65	5.64	5.64	5.29	5.27	5.28	5.52	4.64
guidelines and practices help me conduct my work safely.	672	178	20	11	14	91	166	61	109	22
conduct my work salely.	0.81	0.79	0.59	0.50	0.50	0.73	0.83	0.71	0.79	1.22
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q3c. I know and understand	5.52	5.48	5.60	5.91	5.79	5.53	5.52	5.49	5.67	4.82
what my worker rights and responsibilities are as related to	676	178	20	11	14	91	168	61	111	22
safety and health.	0.68	0.73	0.60	0.30	0.43	0.67	0.56	0.54	0.58	1.44
1 '										
1										

Q3a	I work in a group that recognizes safety as an important core value and priority.											
	Moan	ly Disagree	Disagree	at Disagroo	what Agree	Agree	ongly Agree	Count	Std. Dev.			
All	5.64		0%	1%		24%	71%	677	0.63			
CFO Ofc	5.56	1%	1%	1%	6%	25%	67%	180	0.76			
OD	5.95	0%	0%	0%	0%	5%	95%	20	0.22			
OpsDirs	5.91	0%	0%	0%	0%	9%	91%	11	0.30			
TTIP	5.79	0%	0%	0%	0%	21%	79%	14	0.43			
EHS	5.65	0%	0%	3%	2%	21%	74%	91	0.69			
Fac	5.66	0%	0%	0%	4%	26%	70%	167	0.56			
HR	5.62	0%	0%	0%	2%	34%	64%	61	0.52			
IT	5.69	0%	0%	0%	5%	22%	74%	111	0.55			
PA	5.41	0%	0%	0%	14%	32%	55%	22	0.73			

Q3b	The Labora	he Laboratory's safety guidelines and practices help me conduct my work safely.											
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.				
All	5.36	0%	1%	1%	8%	40%	50%	672	0.81				
CFO Ofc	5.42	1%	1%	0%	7%	38%	54%	178	0.79				
OD	5.65	0%	0%	0%	5%	25%	70%	20	0.59				
OpsDirs	5.64	0%	0%	0%	0%	36%	64%	11	0.50				
TTIP	5.64	0%	0%	0%	0%	36%	64%	14	0.50				
EHS	5.29	0%	0%	2%	10%	45%	43%	91	0.73				
Fac	5.27	0%	2%	1%	8%	45%	43%	166	0.83				
HR	5.28	0%	0%	2%	10%	48%	41%	61	0.71				
IT	5.52	1%	0%	2%	4%	30%	63%	109	0.79				
PA	4.64	5%	0%	9%	23%	41%	23%	22	1.22				

Q3c	I know and understand what my worker rights and responsibilities are as related to safety and health.												
	Mana					A		0	01 D				
A !!		ly Disagree			what Agree		ongly Agree						
All	5.52	0%	0%	0%	4%	36%	59%	676	0.68				
CFO Ofc	5.48	1%	1%	0%	5%	37%	57%	178	0.73				
OD	5.60	0%	0%	0%	5%	30%	65%	20	0.60				
OpsDirs	5.91	0%	0%	0%	0%	9%	91%	11	0.30				
TTIP	5.79	0%	0%	0%	0%	21%	79%	14	0.43				
EHS	5.53	0%	0%	1%	7%	31%	62%	91	0.67				
Fac	5.52	0%	0%	0%	3%	42%	55%	168	0.56				
HR	5.49	0%	0%	0%	2%	48%	51%	61	0.54				
IT	5.67	0%	0%	1%	3%	25%	71%	111	0.58				
PA	4.82	9%	0%	5%	5%	50%	32%	22	1.44				

### Accountability



Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q5a. I work in an environment	5.39	5.42	5.70	5.91	5.86	5.24	5.30	5.46	5.46	5.05
where ethical conduct is required.	675	177	20	11	14	91	167	61	112	22
	0.89	0.91	0.47	0.30	0.36	0.94	0.80	0.92	0.89	1.43
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q5b. My supervisor is concerned	5.23	5.14	5.50	5.73	5.29	5.11	5.19	5.38	5.43	4.64
about improving the performance of my work group.	666	175	20	11	14	89	166	61	108	22
of my work group.	1.01	1.08	0.83	0.47	0.73	1.24	0.91	0.76	0.79	1.76
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q5c. My supervisor holds me accountable for deliverables.	5.47	5.54	5.45	5.91	5.50	5.31	5.38	5.58	5.54	5.38
accountable for deliverables.	665	179	20	11	14	90	161	60	109	21
	0.72	0.65	1.19	0.30	0.52	0.89	0.65	0.56	0.75	0.74

Q5a	I work in an	I work in an environment where ethical conduct is required.											
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.				
All	5.39	1%	1%	2%	6%	34%	56%	675	0.89				
CFO Ofc	5.42	1%	1%	3%	6%	31%	59%	177	0.91				
OD	5.70	0%	0%	0%	0%	30%	70%	20	0.47				
OpsDirs	5.91	0%	0%	0%	0%	9%	91%	11	0.30				
TTIP	5.86	0%	0%	0%	0%	14%	86%	14	0.36				
EHS	5.24	1%	0%	5%	7%	41%	46%	91	0.94				
Fac	5.30	0%	2%	2%	5%	48%	44%	167	0.80				
HR	5.46	2%	0%	2%	8%	25%	64%	61	0.92				
IT	5.46	0%	3%	1%	8%	25%	63%	112	0.89				
PA	5.05	9%	0%	0%	5%	41%	45%	22	1.43				

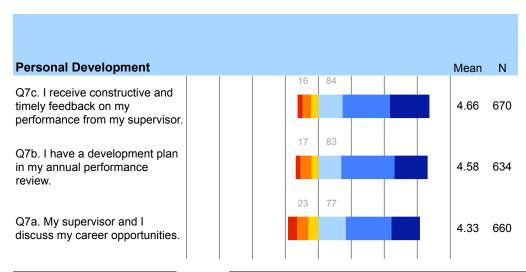
Q5b	My supervi	sor is conce	rned about i	mproving th	e performar	nce of my wo	ork group.		
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.
All	5.23	1%	2%	2%	10%	35%	49%	666	1.01
CFO Ofc	5.14	2%	2%	3%	12%	35%	46%	175	1.08
OD	5.50	0%	0%	5%	5%	25%	65%	20	0.83
OpsDirs	5.73	0%	0%	0%	0%	27%	73%	11	0.47
TTIP	5.29	0%	0%	0%	14%	43%	43%	14	0.73
EHS	5.11	2%	6%	3%	4%	36%	48%	89	1.24
Fac	5.19	1%	1%	2%	14%	39%	43%	166	0.91
HR	5.38	0%	0%	2%	11%	34%	52%	61	0.76
IT	5.43	0%	1%	2%	7%	33%	56%	108	0.79
PA	4.64	14%	5%	0%	9%	32%	41%	22	1.76

Q5c	My supervi	y supervisor holds me accountable for deliverables.										
	Mean	ly Disagree	Disagroo	at Disagrop	what Agree	Agree	ongly Agree	Count	Std. Dev.			
All	5.47	0%	0%	1%		37%	56%	665	0.72			
CFO Ofc	5.54	0%	1%	0%	5%	34%	61%	179	0.65			
OD	5.45	5%	0%	0%	5%	20%	70%	20	1.19			
OpsDirs	5.91	0%	0%	0%	0%	9%	91%	11	0.30			
TTIP	5.50	0%	0%	0%	0%	50%	50%	14	0.52			
EHS	5.31	1%	0%	4%	4%	41%	49%	90	0.89			
Fac	5.38	0%	0%	1%	7%	45%	47%	161	0.65			
HR	5.58	0%	0%	0%	3%	35%	62%	60	0.56			
IT	5.54	1%	0%	1%	4%	31%	63%	109	0.75			
PA	5.38	0%	0%	5%	0%	48%	48%	21	0.74			

Accountability	<ul> <li>Berkeley La</li> </ul>	b 2009 (	Operations	<b>Employee</b>	Climate Survey

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### Personal Development



Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q7a. My supervisor and I discuss	4.33	4.42	4.84	3.33	4.15	4.48	4.13	4.43	4.55	3.09
my career opportunities.	660 1.46	172 1.44	19 1.01	9 1.32	13 1.99	88 1.36	168 1.47	58 1.23	111 1.46	22 1.82
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q7b. I have a development plan in my annual performance	4.58	4.68	5.29	3.80	4.54	4.67	4.31	4.91	4.78	3.29
review.	634	167	17	10	13	85	157	56	108	21
	1.34	1.30	1.16	1.48	1.71	1.19	1.40	1.03	1.31	1.49
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q7c. I receive constructive and timely feedback on my	4.66	4.75	4.95	4.18	4.71	4.78	4.49	4.73	4.73	4.09
performance from my supervisor.	670	178	19	11	14	87	169	60	110	22
	1.34	1.25	1.08	1.33	1.59	1.33	1.39	1.16	1.40	1.77

Q7a	My supervi	sor and I dis	cuss my car	eer opportu	nities.				
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.
All	4.33	7%	9%	8%	21%	35%	22%	660	1.46
CFO Ofc	4.42	6%	9%	5%	20%	37%	23%	172	1.44
OD	4.84	0%	0%	11%	26%	32%	32%	19	1.01
OpsDirs	3.33	11%	22%	0%	56%	11%	0%	9	1.32
TTIP	4.15	15%	15%	0%	15%	15%	38%	13	1.99
EHS	4.48	2%	11%	6%	24%	31%	26%	88	1.36
Fac	4.13	9%	8%	10%	19%	40%	13%	168	1.47
HR	4.43	2%	5%	14%	29%	28%	22%	58	1.23
IT	4.55	7%	5%	8%	15%	36%	29%	111	1.46
PA	3.09	27%	23%	5%	14%	23%	9%	22	1.82

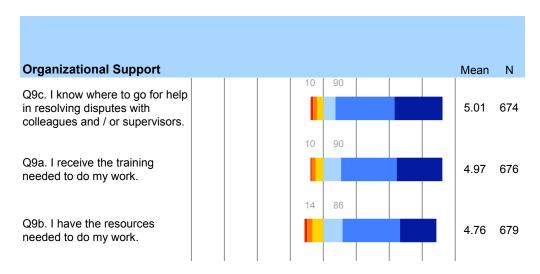
Q7b	I have a dev	nave a development plan in my annual performance review.											
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.				
All	4.58	4%	8%	5%	17%	40%	25%	634	1.34				
CFO Ofc	4.68	4%	5%	5%	16%	43%	26%	167	1.30				
OD	5.29	0%	6%	6%	0%	29%	59%	17	1.16				
OpsDirs	3.80	0%	30%	10%	20%	30%	10%	10	1.48				
TTIP	4.54	15%	0%	0%	15%	38%	31%	13	1.71				
EHS	4.67	1%	7%	5%	24%	38%	26%	85	1.19				
Fac	4.31	4%	13%	6%	18%	43%	17%	157	1.40				
HR	4.31	4%	13%	6%	18%	43%	17%	56	1.40				
IT	4.78		6%	4%	17%	37%	33%	108	1.31				
PA	3.29	14%	19%	19%	24%	19%	5%	21	1.49				

Q7c	I receive co	nstructive a	nd timely fe	edback on n	ny performan	nce from my	supervisor.		
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.
All	4.66	4%	6%	5%	18%	36%	30%	670	1.34
CFO Ofc	4.75	3%	6%	4%	20%	37%	31%	178	1.25
OD	4.95	0%	5%	5%	11%	47%	32%	19	1.08
OpsDirs	4.18	0%	18%	9%	18%	45%	9%	11	1.33
TTIP	4.71	7%	7%	0%	21%	21%	43%	14	1.59
EHS	4.78	3%	7%	3%	15%	37%	34%	87	1.33
Fac	4.49	5%	8%	8%	17%	38%	24%	169	1.39
HR	4.73	0%	7%	7%	23%	33%	30%	60	1.16
IT	4.73	6%	3%	5%	18%	32%	35%	110	1.40
PA	4.09	14%	14%	0%	18%	32%	23%	22	1.77

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## Organizational Support



Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q9a. I receive the training	4.97	4.78	5.30	5.40	5.29	5.36	4.95	4.85	5.07	4.10
needed to do my work.	676 1.07	182 1.16	20 1.08	10 0.70	14 0.91	89 0.84	168 1.02	61 1.01	111 1.02	21 1.34
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q9b. I have the resources needed to do my work.	4.76	4.81	5.25	4.91	5.21	4.58	4.65	4.72	5.00	4.00
needed to do my work.	679 1.18	181 1.06	20 1.25	11 0.70	14 0.89	91 1.51	168 1.20	61 0.97	112 0.99	21 1.48
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q9c. I know where to go for help in resolving disputes with	5.01	4.97	5.55	5.64	5.29	4.90	4.97	5.18	5.05	4.38
colleagues and / or supervisors.	674 1.11	178 1.06	20 0.76	11 0.50	14 0.73	90 1.19	168 1.13	61 0.81	111 1.18	21 1.63

Q9a	I receive the	receive the training needed to do my work.											
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.				
All	4.97	1%	3%	6%	13%	42%	35%	676	1.07				
CFO Ofc	4.78	2%	4%	6%	18%	42%	28%	182	1.16				
OD	5.30	0%	5%	5%	0%	35%	55%	20	1.08				
OpsDirs	5.40	0%	0%	0%	10%	40%	50%	10	0.70				
TTIP	5.29	0%	0%	7%	7%	36%	50%	14	0.91				
EHS	5.36	0%	2%	1%	7%	38%	52%	89	0.84				
Fac	4.95	0%	3%	8%	11%	46%	32%	168	1.02				
HR	4.85	2%	2%	5%	18%	49%	25%	61	1.01				
IT	5.07	1%	2%	5%	12%	41%	39%	111	1.02				
PA	4.10	5%	10%	10%	38%	24%	14%	21	1.34				

Q9b	I have the r	nave the resources needed to do my work.										
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.			
All	4.76	2%	4%	8%	15%	44%	28%	679	1.18			
CFO Ofc	4.81	1%	3%	7%	15%	49%	25%	181	1.06			
OD	5.25	0%	10%	0%	5%	25%	60%	20	1.25			
OpsDirs	4.91	0%	0%	0%	27%	55%	18%	11	0.70			
TTIP	5.21	0%	0%	7%	7%	43%	43%	14	0.89			
EHS	4.58	4%	10%	11%	7%	34%	34%	91	1.51			
Fac	4.65	2%	5%	7%	18%	44%	23%	168	1.20			
HR	4.72	0%	3%	8%	20%	51%	18%	61	0.97			
ΙΤ	5.00	1%	0%	9%	13%	44%	34%	112	0.99			
PA	4.00	10%	5%	19%	24%	29%	14%	21	1.48			

Q9c	I know where to go for help in resolving disputes with colleagues and / or supervisors.								
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.
All	5.01	2%	3%	5%	9%	45%	36%	674	1.11
CFO Ofc	4.97	2%	3%	3%	10%	51%	31%	178	1.06
OD	5.55	0%	0%	5%	0%	30%	65%	20	0.76
OpsDirs	5.64	0%	0%	0%	0%	36%	64%	11	0.50
TTIP	5.29	0%	0%	0%	14%	43%	43%	14	0.73
EHS	4.90	2%	3%	8%	10%	42%	34%	90	1.19
Fac	4.97	1%	4%	7%	7%	45%	36%	168	1.13
HR	5.18	0%	2%	0%	15%	46%	38%	61	0.81
IT	5.05	3%	4%	4%	7%	42%	41%	111	1.18
PA	4.38	14%	0%	5%	19%	38%	24%	21	1.63

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# Group Management

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q11a. I work in a group that operates efficiently.	4.77	4.75	5.40	4.91	5.14	4.62	4.64	4.67	5.05	4.45
operates entriently.	676 1.12	179 1.10	20 0.94	11 0.70	14 1.03	89 1.27	169 1.19	61 0.83	111 1.03	22 1.22
			0	0	T-1-T-					
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q11b. New hires are effectively integrated into my	4.73	4.75	5.27	5.00	5.00	4.64	4.45	4.76	5.10	4.24
Department/group's work priorities.	595 1.12	157 1.12	15 0.88	11 0.89	14 0.88	85 1.21	141 1.19	55 0.92	100 0.90	17 1.35

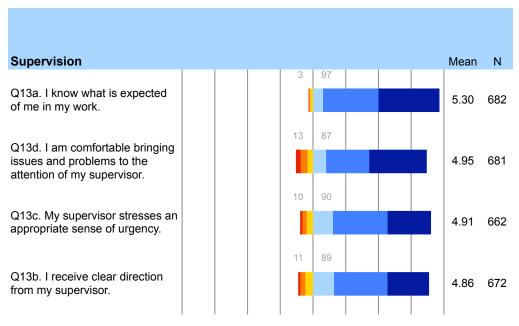
Q11a	I work in a	I work in a group that operates efficiently.											
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.				
All	4.77	1%	4%	6%	20%	42%	27%	676	1.12				
CFO Ofc	4.75	1%	5%	6%	17%	48%	23%	179	1.10				
OD	5.40	0%	5%	0%	0%	40%	55%	20	0.94				
OpsDirs	4.91	0%	0%	0%	27%	55%	18%	11	0.70				
TTIP	5.14	0%	0%	7%	21%	21%	50%	14	1.03				
EHS	4.62	2%	9%	3%	20%	40%	25%	89	1.27				
Fac	4.64	2%	5%	8%	20%	40%	24%	169	1.19				
HR	4.67	0%	0%	8%	31%	46%	15%	61	0.83				
IT	5.05	2%	1%	3%	19%	36%	40%	111	1.03				
PA	4.45	5%	0%	14%	27%	36%	18%	22	1.22				

Q11b	New hires are effectively integrated into my Department/group's work priorities.											
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.			
All	4.73	2%	3%	6%	18%		23%	595	1.12			
CFO Ofc	4.75	3%	3%	5%	16%	52%	22%	157	1.12			
OD	5.27	0%	0%	7%	7%	40%	47%	15	0.88			
OpsDirs	5.00	0%	0%	9%	9%	55%	27%	11	0.89			
TTIP	5.00	0%	0%	7%	14%	50%	29%	14	0.88			
EHS	4.64	1%	8%	5%	22%	39%	25%	85	1.21			
Fac	4.45	4%	4%	10%	21%	48%	13%	141	1.19			
HR	4.76	0%	0%	9%	29%	38%	24%	55	0.92			
IT	5.10	1%	2%	2%	8%	55%	32%	100	0.90			
PA	4.24	6%	6%	12%	24%	41%	12%	17	1.35			

MOR Associates, Inc.		

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## Supervision



Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q13a. I know what is expected of	5.30	5.33	5.80	5.36	5.36	5.26	5.23	5.34	5.39	4.68
me in my work.	682	180	20	11	14	91	171	61	112	22
	0.83	0.87	0.41	0.67	0.74	0.83	0.80	0.60	0.78	1.49
Question	All	CFO	Ops	Ops	Tech Tr	EH&S	Facil	HR	IT	Pub Aff
Q13b. I receive clear direction			Dirctrate	Dirctrs	& IP					
from my supervisor.	4.86	4.82	5.16	5.09	4.62	4.70	4.86	5.00	5.05	4.14
	672 1.15	177 1.15	19 1.12	11 0.70	13 1.71	90 1.30	167 1.08	61 0.97	112 1.04	22 1.55
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q13c. My supervisor stresses an	4.91	4.97	5.53	5.36	5.15	4.72	4.73	5.00	5.15	4.32
appropriate sense of urgency.	662	175	19	11	13	87	166	60	109	22
	1.12	1.04	0.70	0.67	0.99	1.42	1.06	1.06	0.97	1.62
									_	
		0.70	Ops	Ops	Tech Tr	<b>-</b> 110 G				
Question	All	CFO	Dirctrate	Dirctrs	& IP	EH&S	Facil	HR	IT	Pub Aff
Q13d. I am comfortable bringing issues and problems to the	4.95	4.96	5.70	5.73	5.00	4.99	4.86	4.82	5.09	4.05
attention of my supervisor.	681	179	20	11	14	91	171	61	112	22
' '	1.33	1.27	0.47	0.47	1.41	1.30	1.32	1.50	1.33	1.84

Q13a	Q13a I know what is expected of me in my work.												
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.				
All	5.30	1%	1%	2%	8%	42%	47%	682	0.83				
CFO Ofc	5.33	1%	1%	2%	4%	44%	48%	180	0.87				
OD	5.80	0%	0%	0%	0%	20%	80%	20	0.41				
OpsDirs	5.36	0%	0%	0%	9%	45%	45%	11	0.67				
TTIP	5.36	0%	0%	0%	14%	36%	50%	14	0.74				
EHS	5.26	0%	1%	3%	8%	44%	44%	91	0.83				
Fac	5.23	0%	1%	2%	12%	43%	42%	171	0.80				
HR	5.34	0%	0%	2%	2%	57%	39%	61	0.60				
IT	5.39	0%	1%	2%	7%	38%	53%	112	0.78				
PA	4.68	9%	0%	5%	23%	27%	36%	22	1.49				

Q13b	I receive cle	receive clear direction from my supervisor.											
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.				
All	4.86	2%	4%	6%	16%	41%	32%	672	1.15				
CFO Ofc	4.82	2%	4%	4%	18%	44%	29%	177	1.15				
OD	5.16	0%	5%	5%	5%	37%	47%	19	1.12				
OpsDirs	5.09	0%	0%	0%	18%	55%	27%	11	0.70				
TTIP	4.62	8%	8%	8%	15%	15%	46%	13	1.71				
EHS	4.70	3%	6%	7%	17%	38%	30%	90	1.30				
Fac	4.86	1%	2%	7%	19%	40%	31%	167	1.08				
HR	5.00	0%	2%	5%	21%	36%	36%	61	0.97				
ΙΤ	5.05	1%	4%	4%	10%	46%	37%	112	1.04				
PA	4.14	9%	5%	23%	9%	36%	18%	22	1.55				

Q13c	My supervisor stresses an appropriate sense of urgency.											
	Mean ly Disagree Disagree at Disagree what Agree Agree angly Agree Count S											
All	4.91	2%	3%	5%	15%	42%	33%	662	1.12			
CFO Ofc	4.97	1%	3%	5%	14%	45%	33%	175	1.04			
OD	5.53	0%	0%	0%	11%	26%	63%	19	0.70			
OpsDirs	5.36	0%	0%	0%	9%	45%	45%	11	0.67			
TTIP	5.15	0%	0%	0%	38%	8%	54%	13	0.99			
EHS	4.72	5%	6%	9%	9%	36%	36%	87	1.42			
Fac	4.73	1%	5%	4%	22%	46%	22%	166	1.06			
HR	5.00	2%	2%	3%	18%	38%	37%	60	1.06			
IT	5.15	2%	0%	4%	11%	43%	40%	109	0.97			
PA	4.32	9%	9%	9%	9%	41%	23%	22	1.62			

Q13d	I am comfo	I am comfortable bringing issues and problems to the attention of my supervisor.											
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.				
All	4.95	4%	5%	4%	10%	33%	44%	681	1.33				
CFO Ofc	4.96	3%	4%	5%	12%	33%	42%	179	1.27				
OD	5.70	0%	0%	0%	0%	30%	70%	20	0.47				
OpsDirs	5.73	0%	0%	0%	0%	27%	73%	11	0.47				
TTIP	5.00	0%	14%	0%	7%	29%	50%	14	1.41				
EHS	4.99	3%	5%	1%	14%	31%	45%	91	1.30				
Fac	4.86	4%	5%	6%	9%	39%	37%	171	1.32				
HR	4.82	7%	3%	10%	7%	30%	44%	61	1.50				
IT	5.09	4%	6%	1%	8%	29%	52%	112	1.33				
PA	4.05	18%	9%	0%	18%	32%	23%	22	1.84				

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# Recognition

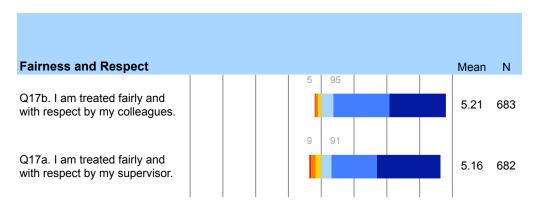
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q15a. I work in an environment	4.80	4.83	5.30	5.27	5.21	4.89	4.64	4.90	4.85	4.00
where my opinions and ideas are valued.	676	179	20	11	14	91	166	61	112	22
valueu.	1.20	1.18	0.80	0.79	0.89	1.17	1.24	0.94	1.28	1.63
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q15b. My ideas on work process	4.79	4.83	5.35	5.36	4.93	4.97	4.59	4.90	4.80	4.05
and procedure improvements are valued.	673	179	20	11	14	89	167	60	111	22
valueu.	1.21	1.20	0.67	0.81	1.14	1.10	1.29	0.99	1.25	1.59
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q15c. I am given an appropriate amount of independence.	5.25	5.19	5.80	5.73	5.50	5.35	5.20	5.15	5.30	4.77
amount of independence.	679	178	20	11	14	91	171	60	112	22
	0.92	0.90	0.41	0.47	0.65	0.90	0.89	0.94	1.01	1.19

Q15a	Q15a I work in an environment where my opinions and ideas are valued.												
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.				
All	4.80	2%	5%	6%	16%	39%	32%	676	1.20				
CFO Ofc	4.83	2%	5%	6%	16%	40%	32%	179	1.18				
OD	5.30	0%	0%	5%	5%	45%	45%	20	0.80				
OpsDirs	5.27	0%	0%	0%	18%	36%	45%	11	0.79				
TTIP	5.21	0%	0%	0%	29%	21%	50%	14	0.89				
EHS	4.89	0%	5%	9%	14%	34%	37%	91	1.17				
Fac	4.64	2%	6%	7%	19%	40%	25%	166	1.24				
HR	4.90	2%	2%	2%	18%	54%	23%	61	0.94				
IT	4.85	3%	6%	4%	15%	36%	37%	112	1.28				
PA	4.00	9%	14%	14%	14%	32%	18%	22	1.63				

Q15b	My ideas or	n work proce	ess and proc	edure impro	vements ar	e valued.			
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.
All	4.79		5%	6%	18%	38%	32%	673	1.21
CFO Ofc	4.83	2%	6%	6%	15%	40%	32%	179	1.20
OD	5.35	0%	0%	0%	10%	45%	45%	20	0.67
OpsDirs	5.36	0%	0%	0%	18%	27%	55%	11	0.81
TTIP	4.93	0%	0%	14%	21%	21%	43%	14	1.14
EHS	4.97	1%	3%	4%	17%	37%	37%	89	1.10
Fac	4.59	4%	5%	8%	20%	39%	25%	167	1.29
HR	4.90	2%	2%	0%	27%	42%	28%	60	0.99
IT	4.80	2%	5%	8%	14%	36%	34%	111	1.25
PA	4.05	9%	14%	5%	27%	27%	18%	22	1.59

Q15c	I am given a	an appropria	te amount o	f independe	nce.				
	Mana	h. Diagona	Diagram	at Diagona	vole a f. A avec a	A		C	Ctd Davi
All	5.25	ly Disagree 1%	Disagree 1%	at Disagree 4%	what Agree 8%	Agree 41%	ongly Agree	Count 679	Std. Dev. 0.92
All	5.25	170	170	4%	0%	41%	46%	6/9	0.92
CFO Ofc	5.19	1%	1%	4%	11%	42%	42%	178	0.90
OD	5.80	0%	0%	0%	0%	20%	80%	20	0.41
OpsDirs	5.73	0%	0%	0%	0%	27%	73%	11	0.47
TTIP	5.50	0%	0%	0%	7%	36%	57%	14	0.65
EHS	5.35	1%	0%	4%	4%	37%	53%	91	0.90
Fac	5.20	1%	1%	4%	8%	47%	40%	171	0.89
HR	5.15	0%	2%	5%	12%	40%	42%	60	0.94
IT	5.30	1%	3%	4%	2%	38%	53%	112	1.01
PA	4.77	5%	0%	5%	23%	41%	27%	22	1.19

# Fairness and Respect



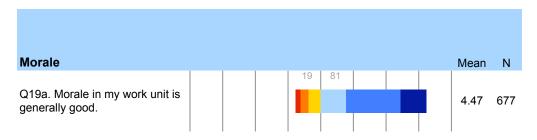
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q17a. I am treated fairly and	5.16	5.08	5.75	5.82	5.50	5.23	5.15	5.15	5.16	4.62
with respect by my supervisor.	682	181	20	11	14	91	173	60	111	21
	1.11	1.16	0.44	0.40	0.65	1.03	1.00	1.19	1.22	1.63
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q17b. I am treated fairly and	<b>All</b> 5.21	CFO 5.16				5.15	Facil 5.20	HR 5.02	IT 5.33	Pub Aff 5.09
	l		Dirctrate	Dirctrs	& IP					
Q17b. I am treated fairly and	5.21	5.16	Dirctrate 5.55	Dirctrs 5.55	& IP 5.50	5.15	5.20	5.02	5.33	5.09
Q17b. I am treated fairly and	5.21 683	5.16 180	Dirctrate 5.55 20	5.55 11	& IP 5.50 14	5.15 91	5.20 172	5.02 <sub>61</sub>	5.33 112	5.09 22
Q17b. I am treated fairly and	5.21 683	5.16 180	Dirctrate 5.55 20	5.55 11	& IP 5.50 14	5.15 91	5.20 172	5.02 <sub>61</sub>	5.33 112	5.09 22
Q17b. I am treated fairly and	5.21 683	5.16 180	Dirctrate 5.55 20	5.55 11	& IP 5.50 14	5.15 91	5.20 172	5.02 <sub>61</sub>	5.33 112	5.09 22

Q17a	I am treated	d fairly and v	vith respect	by my supe	rvisor.				
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.
All	5.16	1%	3%	4%	8%	35%	49%	682	1.11
CFO Ofc	5.08	2%	4%	4%	10%	34%	46%	181	1.16
OD	5.75	0%	0%	0%	0%	25%	75%	20	0.44
OpsDirs	5.82	0%	0%	0%	0%	18%	82%	11	0.40
TTIP	5.50	0%	0%	0%	7%	36%	57%	14	0.65
EHS	5.23	0%	3%	7%	4%	35%	51%	91	1.03
Fac	5.15	1%	3%	3%	10%	40%	43%	173	1.00
HR	5.15	3%	3%	2%	5%	40%	47%	60	1.19
IT	5.16	2%	5%	5%	5%	30%	53%	111	1.22
PA	4.62	10%	0%	14%	14%	19%	43%	21	1.63

Q17b	I am treated	fairly and w	ith respect	by my collea	agues.				
	Maan	h. Diagona	Diagram	of Discours	udané Aguan	A 21112 2		Carret	Ctd Davi
All	Mean 5.21	ly Disagree 1%		at Disagree 2%	what Agree 9%	Agree 43%	ongly Agree	Count 683	Std. Dev. 0.93
All	5.21	1 70			370	43%	43%	003	0.93
CFO Ofc	5.16	1%	1%	3%	8%	47%	39%	180	0.93
OD	5.55	0%	0%	0%	10%	25%	65%	20	0.69
OpsDirs	5.55	0%	0%	0%	9%	27%	64%	11	0.69
TTIP	5.50	0%	0%	0%	7%	36%	57%	14	0.65
EHS	5.15	1%	4%	2%	8%	40%	45%	91	1.08
Fac	5.20	1%	2%	2%	10%	42%	42%	172	0.92
HR	5.02	2%	0%	7%	13%	44%	34%	61	1.01
IT	5.33	0%	2%	0%	9%	42%	47%	112	0.79
PA	5.09	0%	5%	5%	5%	50%	36%	22	1.02

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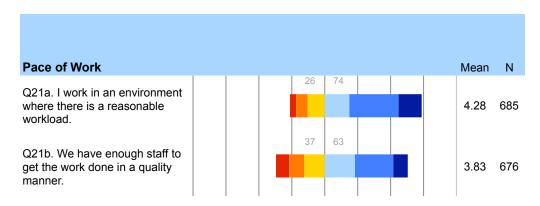
### Morale



Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q19a. Morale in my work unit is generally good.	4.47	4.48	5.30	5.27	5.29	4.34	4.23	4.48	4.73	3.90
generally good.	677	181	20	11	14	88	172	61	109	21
	1.29	1.23	1.08	1.01	0.47	1.37	1.44	1.06	1.13	1.55

Q19a	Morale in m	y work unit	is generally	good.					
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.
All	4.47	4%	6%	9%	19%	42%	20%	677	1.29
CFO Ofc	4.48	4%	6%	7%	22%	46%	16%	181	1.23
OD	5.30	0%	5%	0%	15%	20%	60%	20	1.08
OpsDirs	5.27	0%	0%	9%	9%	27%	55%	11	1.01
TTIP	5.29	0%	0%	0%	0%	71%	29%	14	0.47
EHS	4.34	5%	7%	14%	20%	34%	20%	88	1.37
Fac	4.23	7%	8%	10%	21%	37%	17%	172	1.44
HR	4.48	3%	0%	11%	28%	46%	11%	61	1.06
IT	4.73	1%	6%	8%	13%	50%	23%	109	1.13
PA	3.90	10%	10%	19%	19%	29%	14%	21	1.55

### Pace of Work

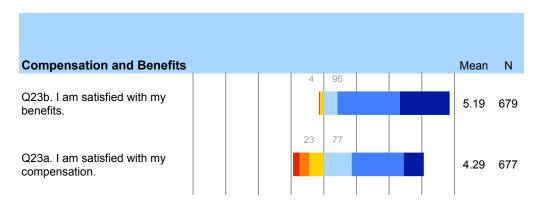


Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q21a. I work in an environment where there is a reasonable workload.	4.28 685 1.38	4.21 182 1.29	5.20 20 1.28	4.73 11 0.79	4.64 14 1.60	3.86 90 1.63	4.36 173 1.40	3.80 61 1.31	4.69 112 1.12	3.91 22 1.38
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q21b. We have enough staff to get the work done in a quality manner.	3.83 676 1.49	4.08 179 1.32	4.74 19 1.33	4.45 11 0.93	3.79 14 1.76	3.36 89 1.61	3.54 172 1.61	3.75 60 1.31	4.21 110 1.34	3.14 22 1.46

Q21a	I work in an	environme	nt where the	re is a reasc	nable workl	oad.			
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.
All	4.28	5%	9%	13%	19%	37%	18%	685	1.38
CFO Ofc	4.21	4%	8%	15%	24%	36%	13%	182	1.29
OD	5.20	5%	0%	5%	5%	30%	55%	20	1.28
OpsDirs	4.73	0%	0%	9%	18%	64%	9%	11	0.79
TTIP	4.64	7%	7%	7%	7%	36%	36%	14	1.60
EHS	3.86	10%	18%	10%	17%	30%	16%	90	1.63
Fac	4.36	5%	8%	10%	18%	38%	20%	173	1.40
HR	3.80	5%	11%	23%	30%	21%	10%	61	1.31
IT	4.69	1%	5%	10%	12%	53%	20%	112	1.12
PA	3.91	5%	9%	32%	9%	36%	9%	22	1.38

Q21b	We have en	ough staff to	get the wo	rk done in a	quality man	ner.			
	Mean	ly Disagree	Disagroo	at Disagrop	what Agree	Agree	ongly Agree	Count	Std. Dev.
All	3.83		12%	16%	23%	29%	11%	676	1.49
CFO Ofc	4.08	4%	9%	18%	25%	31%	13%	179	1.32
OD	4.74	0%	11%	5%	21%	26%	37%	19	1.33
OpsDirs	4.45	0%	0%	18%	27%	45%	9%	11	0.93
TTIP	3.79	14%	14%	14%	7%	36%	14%	14	1.76
EHS	3.36	17%	18%	18%	15%	25%	8%	89	1.61
Fac	3.54	18%	9%	17%	19%	28%	8%	172	1.61
HR	3.75	7%	13%	13%	38%	22%	7%	60	1.31
IT	4.21	5%	10%	9%	27%	35%	15%	110	1.34
PA	3.14	14%	27%	18%	14%	27%	0%	22	1.46

## Compensation and Benefits



Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q23a. I am satisfied with my	4.29	4.42	4.75	4.55	4.14	4.29	3.92	3.92	4.81	4.05
compensation.	677	180	20	11	14	89	168	61	112	22
	1.34	1.25	1.16	1.04	1.10	1.24	1.42	1.56	1.21	1.21
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q23b. I am satisfied with my	<b>All</b> 5.19	CFO 5.31				EH&S 5.12	<b>Facil</b> 4.86	HR 5.26	<b>IT</b> 5.43	Pub Aff 5.05
			Dirctrate	Dirctrs	& IP 5.14 14					5.05 22
Q23b. I am satisfied with my	5.19	5.31	Dirctrate 5.55	Dirctrs 5.55	& IP 5.14	5.12	4.86	5.26	5.43	5.05
Q23b. I am satisfied with my	5.19 679	5.31 181	Dirctrate 5.55 20	5.55 11	& IP 5.14 14	5.12 90	4.86 168	5.26 <sub>61</sub>	5.43 112	5.05 22
Q23b. I am satisfied with my	5.19 679	5.31 181	Dirctrate 5.55 20	5.55 11	& IP 5.14 14	5.12 90	4.86 168	5.26 <sub>61</sub>	5.43 112	5.05 22
Q23b. I am satisfied with my	5.19 679	5.31 181	Dirctrate 5.55 20	5.55 11	& IP 5.14 14	5.12 90	4.86 168	5.26 <sub>61</sub>	5.43 112	5.05 22

Q23a	I am satisfied with my compensation.											
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.			
All	4.29	5%	8%	11%	21%	40%	15%	677	1.34			
CFO Ofc	4.42	6%	1%	10%	27%	40%	16%	180	1.25			
OD	4.75	5%	0%	5%	15%	55%	20%	20	1.16			
OpsDirs	4.55	0%	0%	18%	27%	36%	18%	11	1.04			
TTIP	4.14	0%	0%	36%	29%	21%	14%	14	1.10			
EHS	4.29	0%	12%	13%	21%	38%	15%	89	1.24			
Fac	3.92	8%	13%	11%	24%	36%	8%	168	1.42			
HR	3.92	10%	11%	16%	16%	31%	15%	61	1.56			
IT	4.81	3%	7%	1%	12%	51%	27%	112	1.21			
PA	4.05	5%	5%	23%	23%	41%	5%	22	1.21			

Q23b	I am satisfied with my benefits.											
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.			
All	5.19	0%	0%	3%	10%	48%	38%	679	0.82			
CFO Ofc	5.31	0%	0%	0%	9%	51%	40%	181	0.63			
OD	5.55	0%	0%	0%	0%	45%	55%	20	0.51			
OpsDirs	5.55	0%	0%	0%	0%	45%	55%	11	0.52			
TTIP	5.14	0%	0%	7%	7%	50%	36%	14	0.86			
EHS	5.12	0%	0%	6%	12%	47%	36%	90	0.83			
Fac	4.86	2%	1%	5%	17%	52%	23%	168	0.97			
HR	5.26	0%	2%	3%	8%	41%	46%	61	0.87			
IT	5.43	0%	1%	1%	6%	38%	54%	112	0.73			
PA	5.05	0%	0%	5%	9%	64%	23%	22	0.72			

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# Working at Berkeley Lab



Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q25a. I am glad to be working at Berkeley Lab.	5.48	5.35	5.85	5.91	5.54	5.43	5.55	5.23	5.62	5.55
Berkeley Edbi	674	179	20	11	13	88	170	61	112	20
	0.75	0.86	0.37	0.30	0.52	0.80	0.63	0.96	0.60	0.60

Q25a	I am glad to be working at Berkeley Lab.											
	Mean	ly Disagree	Disagree	at Disagree	what Agree	Agree	ongly Agree	Count	Std. Dev.			
All	5.48	0%	1%	1%	4%	36%	58%	674	0.75			
CFO Ofc	5.35	1%	1%	1%	4%	42%	50%	179	0.86			
OD	5.85	0%	0%	0%	0%	15%	85%	20	0.37			
OpsDirs	5.91	0%	0%	0%	0%	9%	91%	11	0.30			
TTIP	5.54	0%	0%	0%	0%	46%	54%	13	0.52			
EHS	5.43	0%	1%	2%	6%	34%	57%	88	0.80			
Fac	5.55	0%	0%	1%	4%	35%	61%	170	0.63			
HR	5.23	2%	2%	2%	5%	48%	43%	61	0.96			
IT	5.62	0%	0%	0%	6%	26%	68%	112	0.60			
PA	5.55	0%	0%	0%	5%	35%	60%	20	0.60			

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# Section Three Department Level Results

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## Sense of Shared Mission

#### **Sense of Shared Mission: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q1a. My Division is committed to excellence that contributes to the	5.31	5.35	5.65	5.91	5.64	5.21	5.11	5.51	5.42	5.00
achievement of Berkeley Lab's	676	179	20	11	14	91	169	61	111	20
mission.	0.86	0.72	0.67	0.30	0.50	0.90	0.97	0.79	0.88	0.92
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q1b. My Department/group is	5.41	5.38	5.60	5.82	5.64	5.36	5.27	5.53	5.64	5.05
committed to excellence that	678	181	20	11	14	91	169	60	110	22
contributes to the achievement of Berkeley Lab's mission.	0.81	0.83	0.68	0.40	0.50	0.88	0.79	0.77	0.67	1.17
berkeley Lab's Illission.										
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q1c. My work is important and	5.55	5.52	5.70	5.91	5.71	5.55	5.55	5.41	5.56	5.52
contributes to the achievement of	684	182	20	11	14	91	172	61	112	21
Berkeley Lab's mission.	0.64	0.65	0.57	0.30	0.47	0.69	0.62	0.62	0.71	0.51
Question	All	CFO	Ops	Ops	Tech Tr	EH&S	Facil	HR	IT	Pub Aff
			Dirctrate	Dirctrs	& IP					
Q1d. I work in an environment where collaboration with other	5.02	5.06	5.26	5.55	5.46	4.77	4.96	5.15	5.16	4.43
work groups is encouraged.	679	182	19	11	13	91	170	61	111	21
	1.12	1.11	1.24	0.52	0.78	1.34	1.05	0.91	1.02	1.50

#### **Sense of Shared Mission: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q1a. My Division is committed to	5.35	5.50	5.47	5.22	5.11	5.35	5.20
excellence that contributes to the achievement of Berkeley Lab's	179	12	62	37	9	49	10
mission.	0.72	0.52	0.72	0.82	0.60	0.69	0.79
	,						
Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q1b. My Department/group is	5.38	5.67	5.42	5.13	5.33	5.37	5.90
committed to excellence that			_				
contributes to the achievement of	181 0.83	12 0.65	62 0.82	39 1.08	9 0.71	49 0.70	10 0.32
Berkeley Lab's mission.	0.03	0.03	0.02	1.00	0.71	0.70	0.32
Question	All	Budget	BusSys	Controller	OCFO-Ops	Procurmnt	Sponsrd
·	CFO	Office	Anlys/*				Projects
Q1c. My work is important and contributes to the achievement of	5.52	5.67	5.52	5.49	5.33	5.49	5.82
Berkeley Lab's mission.	182	12	62	39	9	49	11
Berkeley Lab's mission.		12 0.49	62 0.65	39 0.79	9 0.50	49 0.62	11 0.40
Berkeley Lab's mission.	182				_		
Berkeley Lab's mission.	182				_		
Berkeley Lab's mission.	182				_		
Berkeley Lab's mission.	182 0.65	0.49	0.65		_		0.40
Question	182 0.65	0.49	0.65 BusSys	0.79	0.50		0.40 Sponsrd
Question	182 0.65 All CFO	0.49  Budget Office	0.65  BusSys Anlys/*	0.79 Controller	0.50 OCFO-Ops	0.62 Procurmnt	0.40  Sponsrd Projects
,	182 0.65 All CFO 5.06	0.49  Budget Office 5.42	BusSys Anlys/*	0.79  Controller 4.87	0.50 OCFO-Ops 5.56	0.62 Procurmnt 5.16	Sponsrd Projects 4.82
Question Q1d. I work in an environment	AII CFO 5.06	0.49  Budget Office 5.42	0.65  BusSys Anlys/* 5.00 62	0.79 Controller 4.87	0.50 OCFO-Ops 5.56 9	0.62  Procurmnt 5.16 49	Sponsrd Projects 4.82
Question Q1d. I work in an environment where collaboration with other	182 0.65 All CFO 5.06	0.49  Budget Office 5.42	BusSys Anlys/*	0.79  Controller 4.87	0.50 OCFO-Ops 5.56	0.62 Procurmnt 5.16	Sponsrd Projects 4.82
Question Q1d. I work in an environment where collaboration with other	AII CFO 5.06	0.49  Budget Office 5.42	0.65  BusSys Anlys/* 5.00 62	0.79 Controller 4.87	0.50 OCFO-Ops 5.56 9	0.62  Procurmnt 5.16 49	Sponsrd Projects 4.82
Question Q1d. I work in an environment where collaboration with other	AII CFO 5.06	0.49  Budget Office 5.42	0.65  BusSys Anlys/* 5.00 62	0.79 Controller 4.87	0.50 OCFO-Ops 5.56 9	0.62  Procurmnt 5.16 49	Sponsrd Projects 4.82
Question Q1d. I work in an environment where collaboration with other	AII CFO 5.06	0.49  Budget Office 5.42	0.65  BusSys Anlys/* 5.00 62	0.79 Controller 4.87	0.50 OCFO-Ops 5.56 9	0.62  Procurmnt 5.16 49	Sponsrd Projects 4.82

#### **Sense of Shared Mission: EH&S Departments**

Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q1a. My Division is committed to excellence that contributes to the	5.21	5.18	5.60	4.86	5.20	4.92	5.14	5.47
achievement of Berkeley Lab's	91	11	10	7	15	12	21	15
mission.	0.90	0.98	0.52	0.90	0.86	1.44	0.85	0.52
Question	All	EH&S Div.	Evrnmntl.	Health	Industrial	Occuptnl.	Radiation	Waste
	EH&S	Office*	Services	Services	Hygeine	Safety	Protectn.	Mgt.
Q1b. My Department/group is committed to excellence that	5.36	5.27	5.60	5.14	5.40	5.42	5.19	5.53
contributes to the achievement of		11	10	7	15	12	21	15
Berkeley Lab's mission.	0.88	1.10	0.52	0.90	0.91	1.00	1.03	0.52
Question	All	EH&S Div.	Evrnmntl.	Health	Industrial	Occuptnl.	Radiation	Waste
	EH&S	Office*	Services	Services	Hygeine	Safety	Protectn.	Mgt.
Q1c. My work is important and contributes to the achievement of	5.55	5.45	5.80	5.57	5.67	5.50	5.43	5.53
Berkeley Lab's mission.	91	11	10	7	15	12	21	15
	0.69	0.93	0.42	0.53	0.49	0.67	0.93	0.52
Constitution of the consti	All	EH&S Div.	Evrnmntl.	Health	Industrial	Occuptnl.	Radiation	Waste
Question	EH&S	Office*	Services	Services	Hygeine	Safety	Protectn.	Mgt.
Q1d. I work in an environment where collaboration with other	4.77	4.36	5.10	4.71	4.67	5.25	4.71	4.67
work groups is encouraged.	91	11	10	7	15	12	21	15
	1.34	1.86	0.57	1.70	1.35	1.29	1.45	1.05

#### **Sense of Shared Mission: Facilities Departments**

Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q1a. My Division is committed to excellence that contributes to the	5.11	5.14	5.60	4.83	5.25
achievement of Berkeley Lab's	169	21	25	72	40
mission.	0.97	0.96	0.58	1.17	0.67
Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q1b. My Department/group is	5.27	5.29	5.64	5.17	5.21
committed to excellence that contributes to the achievement of	169	21	25	72	39
Berkeley Lab's mission.	0.79	0.64	0.49	0.98	0.61
Berkeley Edb 5 mission.					
Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q1c. My work is important and contributes to the achievement of	5.55	5.19	5.80	5.60	5.49
Berkeley Lab's mission.	172	21	25	73	41
	0.62	0.93	0.41	0.57	0.60
Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q1d. I work in an environment					
where collaboration with other	4.96	4.71	5.52	4.77	5.00
work groups is encouraged.	170 1.05	21 0.96	25 0.71	73 1.26	39 0.79
	1.03	0.50	0.71	1.20	0.75
				_	

#### **Sense of Shared Mission: Human Resources Departments**

Question	All HR	Core Services	Field Services
Q1a. My Division is committed to excellence that contributes to the	5.51	5.35	5.59
achievement of Berkeley Lab's	61 0.79	20 1.04	41 0.63
mission.	0.73	1.04	0.03
	All	Core	Field
Question	HR	Services	Services
Q1b. My Department/group is committed to excellence that	5.53	5.40	5.60
contributes to the achievement of	60 0.77	20 1.05	40 0.59
Berkeley Lab's mission.	0.77	1.05	0.59
Question	AII HR	Core Services	Field Services
Q1c. My work is important and contributes to the achievement of	5.41	5.55	5.34
Berkeley Lab's mission.	61	20	41
	0.62	0.60	0.62
Question	AII HR	Core Services	Field Services
Q1d. I work in an environment	5.15	5.25	5.10
where collaboration with other work groups is encouraged.	61	20	41
	0.91	0.79	0.97
1			-

#### **Sense of Shared Mission: IT Departments**

Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q1a. My Division is committed to	5.42	5.12	5.50	5.59	5.41
excellence that contributes to the achievement of Berkeley Lab's	111	26	26	37	22
mission.	0.88	1.14	0.99	0.55	0.80
Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q1b. My Department/group is committed to excellence that	5.64	5.52	5.76	5.67	5.59
contributes to the achievement of	110	27	25	36	22
contributes to the achievement or Berkeley Lab's mission.	0.67	0.64	0.52	0.59	0.96
Question	All	IT Div.	Infra-	Institutnl.	IT User
	IT	Office	structure	Systems	Support
Q1c. My work is important and contributes to the achievement of	5.56	5.44	5.69	5.65	5.41
Berkeley Lab's mission.	112	27	26	37	22
January 200 5 mission	0.71	0.70	0.47	0.48	1.14
Question	All	IT Div.	Infra-	Institutnl.	IT User
Question	IT	Office	structure	Systems	Support
Q1d. I work in an environment where collaboration with other	5.16	4.93	5.42	5.31	4.91
work groups is encouraged.	111	27	26	36	22
Work groups is encouraged.	1.02	0.87	1.03	0.67	1.51
			I		

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# Safety

## **Safety: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q3a. I work in a group that recognizes safety as an important	5.64	5.56	5.95	5.91	5.79	5.65	5.66	5.62	5.69	5.41
core value and priority.	677 0.63	180 0.76	20 0.22	11 0.30	14 0.43	91 0.69	167 0.56	61 0.52	111 0.55	22 0.73
								-		
Question	All	CFO	Ops	Ops	Tech Tr	EH&S	Facil	HR	IT	Pub Aff
Q3b. The Laboratory's safety			Dirctrate	Dirctrs	& IP					
guidelines and practices help me	5.36	5.42	5.65	5.64	5.64	5.29 <sub>91</sub>	5.27	5.28	5.52	4.64
conduct my work safely.	672 0.81	178 0.79	20 0.59	11 0.50	14 0.50	91 0.73	166 0.83	61 0.71	109 0.79	22 1.22
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q3c. I know and understand what my worker rights and	5.52	5.48	5.60	5.91	5.79	5.53	5.52	5.49	5.67	4.82
responsibilities are as related to	676	178	20	11	14	91	168	61	111	22
safety and health.	0.68	0.73	0.60	0.30	0.43	0.67	0.56	0.54	0.58	1.44

## **Safety: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q3a. I work in a group that	5.56	5.73	5.56	5.31	5.78	5.65	5.73
recognizes safety as an important	180	11	61	39	9	49	11
core value and priority.	0.76	0.47	0.83	0.95	0.44	0.60	0.65
	0170	0117	0.03	0.55	0	0.00	0.05
	All	Budget	BusSys				Sponsrd
Question	CFO	Office	Anlys/*	Controller	OCFO-Ops	Procurmnt	Projects
Q3b. The Laboratory's safety quidelines and practices help me	5.42	5.64	5.47	5.33	5.11	5.38	5.64
conduct my work safely.	178	11	60	39	9	48	11
conduct my work salely.	0.79	0.50	0.79	0.90	0.78	0.82	0.50
	ΔH	Decelorate	B C				Consumand
Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q3c. I know and understand what my worker rights and	5.48	5.64	5.50	5.45	5.67	5.39	5.64
responsibilities are as related to	178	11	60	38	9	49	11
safety and health.	0.73	0.50	0.83	0.60	0.50	0.79	0.67

#### **Safety: EH&S Departments**

Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q3a. I work in a group that recognizes safety as an important	5.65	5.73	5.80	5.57	5.73	5.75	5.33	5.80
core value and priority.	91 0.69	11 0.47	10 0.42	7 0.53	15 0.80	12 0.45	21 1.02	15 0.41
	All	EH&S Div.	Evrnmntl.	Health	Industrial	Occuptnl.	Radiation	Waste
Question	EH&S	Office*	Services	Services	Hygeine	Safety	Protectn.	Mgt.
Q3b. The Laboratory's safety quidelines and practices help me	5.29	5.36	5.20	5.00	5.60	5.00	5.19	5.47
conduct my work safely.	91 0.73	11 0.81	10 0.42	7 0.82	15 0.51	12 0.85	21 0.87	15 0.64
Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q3c. I know and understand what my worker rights and	5.53	5.27	5.40	5.57	5.93	5.42	5.43	5.60
responsibilities are as related to safety and health.	91 0.67	11 0.79	10 0.52	7 0.53	15 0.26	12 0.67	21 0.93	15 0.51
Safety and fleatin.								

## **Safety: Facilities Departments**

Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q3a. I work in a group that recognizes safety as an important core value and priority.	5.66 167 0.56	5.71 21 0.56	5.88 25 0.33	5.51 70 0.65	5.75 40 0.44
Question	All Facilits.	Fac. Dept.	Plant Des. & Constr.	Plant	Site
Q3b. The Laboratory's safety guidelines and practices help me conduct my work safely.	5.27 166 0.83	5.24 21 0.77	5.56 25 0.58	Oper. 5.06 71 1.00	5.38 37 0.64
Question Q3c. I know and understand	All Facilits.	Fac. Dept. Office 5.52	Plant Des. & Constr. 5.64	Plant Oper. 5.47	Site Support 5.46
what my worker rights and responsibilities are as related to safety and health.	168 0.56	21 0.60	25 0.49	72 0.60	39 0.51

#### **Safety: Human Resources Departments**

Question  Q3a. I work in a group that recognizes safety as an important core value and priority.	All	Core	Field
	HR	Services	Services
	5.62	5.40	5.73
	61	20	41
	0.52	0.60	0.45
Question  Q3b. The Laboratory's safety guidelines and practices help me conduct my work safely.	All	Core	Field
	HR	Services	Services
	5.28	5.25	5.29
	61	20	41
	0.71	0.72	0.72
Question  Q3c. I know and understand what my worker rights and responsibilities are as related to safety and health.	All	Core	Field
	HR	Services	Services
	5.49	5.45	5.51
	61	20	41
	0.54	0.60	0.51

## **Safety: IT Departments**

Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q3a. I work in a group that recognizes safety as an important	5.69	5.65	5.77	5.70	5.64
core value and priority.	111 0.55	26 0.63	26 0.51	37 0.52	22 0.58
Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q3b. The Laboratory's safety guidelines and practices help me	5.52	5.15	5.56	5.69	5.64
conduct my work safely.	109 0.79	26 1.26	25 0.51	36 0.52	22 0.58
Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q3c. I know and understand what my worker rights and	5.67	5.50	5.73	5.70	5.73
responsibilities are as related to	111 0.58	26 0.65	26 0.45	37 0.52	22 0.70
safety and health.	0.30	0.03	0.15	0.32	0.70

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## Accountability

## **Accountability: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q5a. I work in an environment	5.39	5.42	5.70	5.91	5.86	5.24	5.30	5.46	5.46	5.05
where ethical conduct is required.	675 0.89	177 0.91	20 0.47	11 0.30	14 0.36	91 0.94	167 0.80	61 0.92	112 0.89	22 1.43
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q5b. My supervisor is concerned about improving the performance	5.23	5.14	5.50	5.73	5.29	5.11	5.19	5.38	5.43	4.64
of my work group.	666	175	20	11	14	89	166	61	108	22
	1.01	1.08	0.83	0.47	0.73	1.24	0.91	0.76	0.79	1.76
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q5c. My supervisor holds me accountable for deliverables.	5.47	5.54	5.45	5.91	5.50	5.31	5.38	5.58	5.54	5.38
accountable for deliverables.	665	179	20	11	14	90	161	60	109	21
	0.72	0.65	1.19	0.30	0.52	0.89	0.65	0.56	0.75	0.74

## **Accountability: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q5a. I work in an environment	5.42	5.92	5.26	5.25	5.67	5.51	5.73
where ethical conduct is required.	177	12	62	36	9	47	11
	0.91	0.29	1.17	0.87	0.71	0.62	0.65
	All	Budget	BusSys				Sponsrd
Question	CFO	Office	Anlys/*	Controller	OCFO-Ops	Procurmnt	Projects
Q5b. My supervisor is concerned about improving the performance	5.14	5.25	5.12	4.89	5.00	5.23	5.73
of my work group.	175	12	60	36	9	47	11
	1.08	1.22	1.11	1.30	0.71	0.94	0.47
	All	Budget	BusSys				Sponsrd
Question	CFO	Office	Anlys/*	Controller	OCFO-Ops	Procurmnt	Projects
Q5c. My supervisor holds me accountable for deliverables.	5.54	5.67	5.57	5.42	5.56	5.50	5.82
accountable for deliverables.	179	12	61	38	9	48	11
	0.65	0.49	0.62	0.64	0.53	0.77	0.40

#### **Accountability: EH&S Departments**

Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q5a. I work in an environment	5.24	5.55	5.60	5.14	5.47	5.25	4.81	5.20
where ethical conduct is required.	91 0.94	11 0.52	10 0.52	7 1.07	15 0.64	12 0.87	21 1.40	15 0.68
								_
Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q5b. My supervisor is concerned about improving the performance	5.11	4.91	5.20	5.33	5.33	4.75	5.24	5.00
of my work group.	89 1.24	11 1.51	10 0.63	6 0.52	15 1.29	12 1.82	21 1.09	14 1.24
Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q5c. My supervisor holds me accountable for deliverables.	5.31	5.00	5.80	5.29	5.33	5.08	5.29	5.43
accountable for deliverables.	90	11	10	7	15	12	21	14
	0.89	0.89	0.42	1.11	0.90	1.38	0.85	0.51

## **Accountability: Facilities Departments**

Question	All	Fac. Dept.	Plant Des.	Plant	Site
	Facilits.	Office	& Constr.	Oper.	Support
Q5a. I work in an environment where ethical conduct is required.	5.30	5.33	5.75	5.14	5.31
	167	21	24	71	39
	0.80	0.66	0.44	0.96	0.69
Question	All	Fac. Dept.	Plant Des.	Plant	Site
	Facilits.	Office	& Constr.	Oper.	Support
Q5b. My supervisor is concerned about improving the performance of my work group.	5.19	5.24	5.46	5.10	5.18
	166	21	24	70	38
	0.91	0.70	0.72	1.07	0.77
Question	All	Fac. Dept.	Plant Des.	Plant	Site
	Facilits.	Office	& Constr.	Oper.	Support
Q5c. My supervisor holds me accountable for deliverables.	5.38 161 0.65	5.33 21 0.66	5.79 24 0.41	5.40 68 0.65	5.11 37 0.66

#### **Accountability: Human Resources Departments**

Question	All	Core	Field
	HR	Services	Services
Q5a. I work in an environment where ethical conduct is required.	5.46	5.40	5.49
	61	20	41
	0.92	0.88	0.95
Question  Q5b. My supervisor is concerned about improving the performance of my work group.	AII	Core	Field
	HR	Services	Services
	5.38	5.35	5.39
	61	20	41
	0.76	0.75	0.77
Question Q5c. My supervisor holds me accountable for deliverables.	AII	Core	Field
	HR	Services	Services
	5.58	5.50	5.63
	60	20	40
	0.56	0.61	0.54

#### **Accountability: IT Departments**

Question	All	IT Div.	Infra-	Institutnl.	IT User
	IT	Office	structure	Systems	Support
Q5a. I work in an environment where ethical conduct is required.	5.46	5.22	5.50	5.73	5.23
	112	27	26	37	22
	0.89	0.89	0.95	0.51	1.19
Question  Q5b. My supervisor is concerned about improving the performance of my work group.	All	IT Div.	Infra-	Institutnl.	IT User
	IT	Office	structure	Systems	Support
	5.43	5.32	5.58	5.57	5.14
	108	25	26	35	22
	0.79	0.80	0.64	0.61	1.08
Question	All	IT Div.	Infra-	Institutnl.	IT User
	IT	Office	structure	Systems	Support
Q5c. My supervisor holds me accountable for deliverables.	5.54	5.37	5.78	5.62	5.36
	109	27	23	37	22
	0.75	0.74	0.42	0.64	1.09

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## Personal Development

## **Personal Development: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q7a. My supervisor and I discuss my career opportunities.	4.33	4.42	4.84	3.33	4.15	4.48	4.13	4.43	4.55	3.09
iny career opportunities.	660 1.46	172 1.44	19 1.01	9 1.32	13 1.99	88 1.36	168 1.47	58 1.23	111 1.46	22 1.82
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q7b. I have a development plan in my annual performance	4.58	4.68	5.29	3.80	4.54	4.67	4.31	4.91	4.78	3.29
review.	634 1.34	167 1.30	17 1.16	10 1.48	13 1.71	85 1.19	157 1.40	56 1.03	108 1.31	21 1.49
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q7c. I receive constructive and timely feedback on my	4.66	4.75	4.95	4.18	4.71	4.78	4.49	4.73	4.73	4.09
performance from my supervisor.	670 1.34	178 1.25	19 1.08	11 1.33	14 1.59	87 1.33	169 1.39	60 1.16	110 1.40	22 1.77

#### **Personal Development: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q7a. My supervisor and I discuss my career opportunities.	4.42	4.73	4.38	4.19	4.00	4.53	5.00
my career opportunities.	172 1.44	11 1.49	58 1.50	36 1.49	9 1.87	47 1.33	11 0.89
Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q7b. I have a development plan in my annual performance	4.68	4.89	4.77	4.34	4.13	4.70	5.67
review.	167	9	57	38	8	46	9
	1.30	1.45	1.17	1.42	1.73	1.26	0.50
Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q7c. I receive constructive and timely feedback on my	4.75	5.08	4.80	4.23	4.78	4.92	5.20
performance from my supervisor.	178	12	60	39	9	48	10
	1.25	1.44	1.26	1.22	1.20	1.15	1.32
			l	l			

#### **Personal Development: EH&S Departments**

Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q7a. My supervisor and I discuss my career opportunities.	4.48	4.36	4.44	4.14	4.67	4.50	4.75	4.14
m, career opportunities:	88 1.36	11 1.75	9 0.73	7 1.35	15 1.59	12 1.00	20 1.45	14 1.41
Question	All	EH&S Div.	Evrnmntl.	Health	Industrial	Occuptnl.		Waste
Q7b. I have a development plan in my annual performance	<b>EH&amp;S</b> 4.67	Office*	Services 4.89	Services 5.00	Hygeine 4.67	Safety 4.42	Protectn. 4.90	Mgt. 4.36
review.	85 1.19	8 1.51	9 0.60	7 0.58	15 1.45	12 1.24	20 1.33	14 1.01
Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q7c. I receive constructive and timely feedback on my	4.78	4.90	4.56	3.86	5.07	4.58	5.10	4.71
performance from my supervisor.	87 1.33	10 1.29	9 0.73	7 1.57	15 1.53	12 1.51	20 1.21	14 1.33

#### **Personal Development: Facilities Departments**

Question	All	Fac. Dept.	Plant Des.	Plant	Site
	Facilits.	Office	& Constr.	Oper.	Support
Q7a. My supervisor and I discuss my career opportunities.	4.13	4.48	4.20	4.06	4.00
	168	21	25	71	39
	1.47	1.17	1.53	1.60	1.40
Question	All	Fac. Dept.	Plant Des.	Plant	Site
	Facilits.	Office	& Constr.	Oper.	Support
Q7b. I have a development plan in my annual performance review.	4.31	4.47	4.38	4.18	4.24
	157	19	24	65	37
	1.40	1.31	1.38	1.52	1.46
Question	All	Fac. Dept.	Plant Des.	Plant	Site
	Facilits.	Office	& Constr.	Oper.	Support
Q7c. I receive constructive and timely feedback on my performance from my supervisor.	4.49	4.24	4.68	4.29	4.74
	169	21	25	72	39
	1.39	1.26	1.35	1.61	1.02

## **Personal Development: Human Resources Departments**

Question	All HR	Core Services	Field Services
Q7a. My supervisor and I discuss	4.43	4.11	4.59
my career opportunities.	58 1.23	19 1.15	39 1.25
Question	All HR	Core Services	Field Services
Q7b. I have a development plan in my annual performance	4.91	4.44	5.13
review.	56	18	38
	1.03	1.04	0.96
Question	All HR	Core Services	Field Services
Q7c. I receive constructive and timely feedback on my	4.73	4.40	4.90
performance from my supervisor.	60	20	40
	1.16	1.19	1.13

## **Personal Development: IT Departments**

Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q7a. My supervisor and I discuss my career opportunities.	4.55	4.48	4.92	4.70	3.95
	111 1.46	27 1.50	25 1.38	37 1.24	22 1.73
Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q7b. I have a development plan in my annual performance	4.78	4.46	4.80	5.14	4.50
review.	108	24	25	37	22
	1.31	1.53	1.19	1.03	1.50
Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q7c. I receive constructive and timely feedback on my	4.73	4.42	5.12	4.78	4.55
performance from my supervisor.	110	26	25	37	22
	1.40	1.68	1.17	1.25	1.50

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# Organizational Support

## **Organizational Support: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q9a. I receive the training	4.97	4.78	5.30	5.40	5.29	5.36	4.95	4.85	5.07	4.10
needed to do my work.	676 1.07	182 1.16	20 1.08	10 0.70	14 0.91	89 0.84	168 1.02	61 1.01	111 1.02	21 1.34
										-
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q9b. I have the resources needed to do my work.	4.76	4.81	5.25	4.91	5.21	4.58	4.65	4.72	5.00	4.00
needed to do my work.	679	181	20	11	14	91	168	61	112	21
	1.18	1.06	1.25	0.70	0.89	1.51	1.20	0.97	0.99	1.48
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q9c. I know where to go for help in resolving disputes with	5.01	4.97	5.55	5.64	5.29	4.90	4.97	5.18	5.05	4.38
colleagues and / or supervisors.	674 1.11	178 1.06	20 0.76	11 0.50	14 0.73	90 1.19	168 1.13	61 0.81	111 1.18	21 1.63
	1.11	1.00	0.70	0.50	0.75	1.13	1.13	0.01	1.10	1.05

## **Organizational Support: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q9a. I receive the training needed to do my work.	4.78	4.33	4.89	4.36	5.22	4.88	5.36
needed to do my work.	182	12	62	39	9	49	11
	1.16	1.83	1.12	1.09	0.67	1.15	0.67
Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q9b. I have the resources needed to do my work.	4.81	4.42	4.81	4.59	5.22	4.90	5.36
needed to do my work.	181	12	62	39	9	48	11
	1.06	1.56	1.16	0.82	1.30	0.97	0.50
Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q9c. I know where to go for help in resolving disputes with	4.97	5.27	4.92	4.74	5.56	4.96	5.36
colleagues and / or supervisors.	178	11	60	39	9	48	11
	1.06	0.79	1.23	1.21	0.53	0.85	0.67

#### **Organizational Support: EH&S Departments**

All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services		Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
5.36	5.55	5.50	5.33	5.53	5.33	5.10	5.33
89 0.84	11 0.69	10 0.53	6 0.52	15 0.74	12 0.65	20 1.33	15 0.62
All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
4.58	4.27	5.10	4.29	3.60	4.25	5.00	5.27
91 1.51	11 1.85	10 0.74	7 1.25	15 2.10	12 1.60	21 1.05	15 1.03
All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
4.90	4.90	5.10	4.43	4.80	4.83	5.14	4.80
90 1 19	10 1 37	10 0.74	7 1.62	15 1.26	12 1.03	21 1 11	15 1.37
1.13	1.37	0.71	1.02	1.20	1.03	1.11	1.57
	All EH&S 4.58 91 1.51  All EH&S 4.90	### Confice   ##	## S Office	### S Office	Services   Hygeine	Services   Services   Hygeine   Safety	EH&S         Office*         Services         Services         Hygeine         Safety         Protectn.           5.36         5.55         5.50         5.33         5.53         5.33         5.10           89         11         10         6         15         12         20           0.84         0.69         0.53         0.52         0.74         0.65         1.33           All EH&S Div. Office*         Evrnmntl. Services         Health Services         Hygeine         Safety         Protectn.           4.58         4.27         5.10         4.29         3.60         4.25         5.00           91         11         10         7         15         12         21           1.51         1.85         0.74         1.25         2.10         1.60         1.05           All EH&S Div. Office*         Services         Services         Health Services         Occuptnl. Radiation Protectn.           4.90         4.90         5.10         4.43         4.80         4.83         5.14           90         10         10         7         15         12         21

## **Organizational Support: Facilities Departments**

Question	All	Fac. Dept.	Plant Des.	Plant	Site
	Facilits.	Office	& Constr.	Oper.	Support
Q9a. I receive the training needed to do my work.	4.95	4.85	4.96	4.80	5.08
,	168 1.02	0.99	25 0.98	71 1.14	39 0.90
Question	All	Fac. Dept.	Plant Des.	Plant	Site
	Facilits.	Office	& Constr.	Oper.	Support
Q9b. I have the resources needed to do my work.	4.65	4.75	4.28	4.56	4.82
	168	20	25	72	38
	1.20	1.12	1.31	1.36	0.90
Question	All	Fac. Dept.	Plant Des.	Plant	Site
	Facilits.	Office	& Constr.	Oper.	Support
Q9c. I know where to go for help in resolving disputes with colleagues and / or supervisors.	4.97	5.10	5.24	4.72	5.05
	168	20	25	72	38
	1.13	0.97	0.97	1.38	0.87

#### **Organizational Support: Human Resources Departments**

Question  O9a. I receive the training	AII	Core	Field
	HR	Services	Services
needed to do my work.	4.85	4.55	5.00
	61	20	41
	1.01	1.23	0.87
Question	All	Core	Field
	HR	Services	Services
Q9b. I have the resources needed to do my work.	4.72	4.40	4.88
	61	20	41
	0.97	1.05	0.90
Question  Q9c. I know where to go for help in resolving disputes with colleagues and / or supervisors.	All	Core	Field
	HR	Services	Services
	5.18	4.90	5.32
	61	20	41
	0.81	0.91	0.72

#### **Organizational Support: IT Departments**

Question	All	IT Div.	Infra-	Institutnl.	IT User
	IT	Office	structure	Systems	Support
Q9a. I receive the training needed to do my work.	5.07	4.92	5.12	5.43	4.59
	111	26	26	37	22
	1.02	0.89	0.95	0.80	1.33
Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q9b. I have the resources needed to do my work.	5.00	4.59	4.96	5.32	5.00
	112	27	26	37	22
	0.99	1.01	0.92	0.78	1.20
Question	All	IT Div.	Infra-	Institutnl.	IT User
	IT	Office	structure	Systems	Support
Q9c. I know where to go for help in resolving disputes with colleagues and / or supervisors.	5.05 111 1.18	4.77 26 1.21	5.19 26 1.10	5.22 37 1.08	4.91 22 1.38

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## Group Management

#### **Group Management: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q11a. I work in a group that operates efficiently.	4.77	4.75	5.40	4.91	5.14	4.62	4.64	4.67	5.05	4.45
operates efficiently.	676	179	20	11	14	89	169	61	111	22
	1.12	1.10	0.94	0.70	1.03	1.27	1.19	0.83	1.03	1.22
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q11b. New hires are effectively	<b>All</b> 4.73	<b>CFO</b> 4.75				EH&S 4.64	Facil 4.45	HR 4.76	IT 5.10	Pub Aff 4.24
Q11b. New hires are effectively integrated into my	l		Dirctrate	Dirctrs	& IP					4.24 17
Q11b. New hires are effectively	4.73	4.75	Dirctrate 5.27	Dirctrs 5.00	& IP 5.00	4.64	4.45	4.76	5.10	4.24
Q11b. New hires are effectively integrated into my Department/group's work	4.73 595	4.75 157	Dirctrate 5.27 15	5.00 11	& IP 5.00 14	4.64 85	4.45 141	4.76 55	5.10 100	4.24 17
Q11b. New hires are effectively integrated into my Department/group's work	4.73 595	4.75 157	Dirctrate 5.27 15	5.00 11	& IP 5.00 14	4.64 85	4.45 141	4.76 55	5.10 100	4.24 17
Q11b. New hires are effectively integrated into my Department/group's work	4.73 595	4.75 157	Dirctrate 5.27 15	5.00 11	& IP 5.00 14	4.64 85	4.45 141	4.76 55	5.10 100	4.24 17

### **Group Management: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q11a. I work in a group that operates efficiently.	4.75	4.92	4.85	4.42	4.67	4.80	5.00
operates emclently.	179	12	60	38	9	49	11
	1.10	0.90	1.20	1.31	1.12	0.84	0.77
Question	All	Budget	BusSys				Sponsrd
Question	CFO	Office	Anlys/*	Controller	OCFO-Ops	Procurmnt	
Q11b. New hires are effectively	<b>CFO</b> 4.75			4.42	4.29	Procurmnt 4.73	Projects 5.27
Q11b. New hires are effectively integrated into my		Office	Anlys/*				Projects
Q11b. New hires are effectively	4.75	Office 5.17	4.83	4.42	4.29	4.73	Projects 5.27
Q11b. New hires are effectively integrated into my Department/group's work	4.75 157	Office 5.17	4.83 52	4.42 31	4.29 7	4.73 44	Projects 5.27 11
Q11b. New hires are effectively integrated into my Department/group's work	4.75 157	Office 5.17	4.83 52	4.42 31	4.29 7	4.73 44	Projects 5.27 11
Q11b. New hires are effectively integrated into my Department/group's work	4.75 157	Office 5.17	4.83 52	4.42 31	4.29 7	4.73 44	Projects 5.27 11

#### **Group Management: EH&S Departments**

Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q11a. I work in a group that operates efficiently.	4.62	4.73	5.10	5.00	4.29	4.92	4.25	4.60
operates efficiently.	89	11	10	7	14	12	20	15
	1.27	1.35	0.88	0.82	1.64	1.00	1.52	1.06
Question	All EH&S	EH&S Div. Office*		Health Services	Industrial Hygeine		Radiation Protectn.	Waste Mgt.
Q11b. New hires are effectively			Evrnmntl. Services 5.00	Health Services 4.86	Industrial Hygeine 4.69	Occuptnl. Safety 5.00	Radiation Protectn. 4.10	Waste Mgt. 4.46
Q11b. New hires are effectively integrated into my	EH&S	Office*	Services	Services	Hygeine	Safety	Protectn.	Mgt.
Q11b. New hires are effectively	<b>EH&amp;S</b> 4.64	Office* 5.00	Services 5.00	Services 4.86	Hygeine 4.69	Safety 5.00	Protectn. 4.10	Mgt. 4.46
Q11b. New hires are effectively integrated into my Department/group's work	<b>EH&amp;S</b> 4.64 85	Office* 5.00	Services 5.00 10	Services 4.86 7	4.69	5.00 12	4.10 21	Mgt. 4.46 13
Q11b. New hires are effectively integrated into my Department/group's work	<b>EH&amp;S</b> 4.64 85	Office* 5.00	Services 5.00 10	Services 4.86 7	4.69	5.00 12	4.10 21	Mgt. 4.46 13
Q11b. New hires are effectively integrated into my Department/group's work	<b>EH&amp;S</b> 4.64 85	Office* 5.00	Services 5.00 10	Services 4.86 7	4.69	5.00 12	4.10 21	Mgt. 4.46 13

#### **Group Management: Facilities Departments**

Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q11a. I work in a group that operates efficiently.	4.64	4.67	5.00	4.44	4.70
operates emclently.	169 1.19	21 0.86	25 1.00	70 1.40	40 1.07
	1.19	0.00	1.00	1.40	1.07
Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q11b. New hires are effectively					
	4.45	4.52	4.33	4.33	4.62
integrated into my Department/group's work	4.45 141 1.19	4.52 21 1.17	4.33 15 1.18	4.33 58 1.41	
integrated into my	141	21	15	58	4.62 34
integrated into my Department/group's work	141	21	15	58	4.62 34

#### **Group Management: Human Resources Departments**

Question	All	Core	Field
	HR	Services	Services
Q11a. I work in a group that operates efficiently.	4.67	4.60	4.71
	61	20	41
	0.83	0.82	0.84
Question	All	Core	Field
	HR	Services	Services

#### **Group Management: IT Departments**

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150	Group Management	Berkeley Lab 2009 Operations Employee Climate Survey

### Supervision

#### **Supervision: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q13a. I know what is expected of	5.30	5.33	5.80	5.36	5.36	5.26	5.23	5.34	5.39	4.68
me in my work.	682	180	20	11	14	91	171	61	112	22
	0.83	0.87	0.41	0.67	0.74	0.83	0.80	0.60	0.78	1.49
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q13b. I receive clear direction	4.86	4.82	5.16	5.09	4.62	4.70	4.86	5.00	5.05	4.14
from my supervisor.	672	177	19	11	13	90	167	61	112	22
	1.15	1.15	1.12	0.70	1.71	1.30	1.08	0.97	1.04	1.55
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q13c. My supervisor stresses an	4.91	4.97	5.53	5.36	5.15	4.72	4.73	5.00	5.15	4.32
appropriate sense of urgency.	662	175	19	11	13	87	166	60	109	22
	1.12	1.04	0.70	0.67	0.99	1.42	1.06	1.06	0.97	1.62
Question	All	CFO	Ops	Ops	Tech Tr	EH&S	Facil	HR	IT	Pub Aff
	AII	CFU	Dirctrate	Dirctrs	& IP	LIIQS	racii	HIK	11	Pub Ali
Q13d. I am comfortable bringing issues and problems to the	4.95	4.96	5.70	5.73	5.00	4.99	4.86	4.82	5.09	4.05
attention of my supervisor.	681	179	20	11	14	91	171	61	112	22
3, 5	1.33	1.27	0.47	0.47	1.41	1.30	1.32	1.50	1.33	1.84

### **Supervision: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q13a. I know what is expected of	5.33	5.42	5.28	5.16	5.33	5.45	5.64
me in my work.	180	12	61	38	9	49	11
	0.87	1.16	1.02	0.89	1.00	0.58	0.50
Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q13b. I receive clear direction	4.82	5.08	4.82	4.27	5.22	5.00	5.36
from my supervisor.	177	12	60	37	9	48	11
	1.15	1.38	1.19	1.28	0.97	0.88	0.81
Question	AII CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q13c. My supervisor stresses an	4.97	5.17	4.90	4.69	4.78	5.13	5.45
appropriate sense of urgency.	175	12	60	35	9	48	11
	1.04	1.11	1.15	1.02	1.30	0.87	0.82
Question	All	Budget	BusSys	Controller	OCFO-Ope	Procurmnt	Sponsrd
	CFO	Office	Anlys/*		осто-орѕ		Projects
Q13d. I am comfortable bringing issues and problems to the	4.96	5.58	4.90	4.71	4.67	5.02	5.36
attention of my supervisor.	179	12	61	38	9	48	11
	1.27	1.16	1.34	1.27	1.87	1.02	1.29

#### **Supervision: EH&S Departments**

Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services		Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q13a. I know what is expected of	5.26	5.55	5.50	4.86	5.33	4.92	5.29	5.27
me in my work.	91	11	10	7	15	12	21	15
	0.83	0.69	0.53	1.46	0.62	0.79	0.96	0.70
Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q13b. I receive clear direction from my supervisor.	4.70	4.64	5.10	4.00	5.14	4.17	4.62	4.93
from my supervisor.	90	11	10	7	14	12	21	15
	1.30	1.63	0.88	1.29	0.95	1.40	1.43	1.22
Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q13c. My supervisor stresses an	4.72	5.18	5.00	3.83	4.80	4.17	4.52	5.29
appropriate sense of urgency.	87	11	8	6	15	12	21	14
	1.42	0.98	1.07	1.94	1.21	1.75	1.57	1.14
Ouestion	All	EH&S Div.			Industrial		Radiation	Waste
Q13d. I am comfortable bringing	EH&S	Office*	Services	Services	Hygeine	Safety	Protectn.	Mgt.
issues and problems to the	4.99	4.73	5.10	3.86	5.33	5.42	4.90	5.07
attention of my supervisor.	91	11	10	7	15	12	21	15
	1.30	1.74	0.74	1.46	1.35	0.67	1.30	1.33

### **Supervision: Facilities Departments**

Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q13a. I know what is expected of	5.23	5.05	5.36	5.22	5.24
me in my work.	171	21	25	72	41
	0.80	0.74	0.76	0.84	0.86
Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q13b. I receive clear direction	4.86	4.90	5.12	4.68	4.87
from my supervisor.	167	21	25	71	39
	1.08	1.14	0.88	1.20	1.00
Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
	i aciiics.	Office	o. 001.0t.	орсі.	Support
Q13c. My supervisor stresses an	4.73	4.95	5.28	4.49	4.66
Q13c. My supervisor stresses an appropriate sense of urgency.					
	4.73	4.95	5.28	4.49	4.66
	4.73 166	4.95 21	5.28 <sub>25</sub>	4.49 71	4.66 38
	4.73 166	4.95 21	5.28 <sub>25</sub>	4.49 71	4.66 38
	4.73 166	4.95 21	5.28 <sub>25</sub>	4.49 71	4.66 38
	4.73 166 1.06	4.95 21 1.12	5.28 25 0.84	4.49 71 1.23	4.66 38 0.71
appropriate sense of urgency.  Question	4.73 166	4.95 21	5.28 <sub>25</sub>	4.49 71	4.66 38
appropriate sense of urgency.  Question Q13d. I am comfortable bringing	4.73 166 1.06	4.95 21 1.12 Fac. Dept.	5.28 25 0.84 Plant Des.	4.49 71 1.23	4.66 38 0.71
appropriate sense of urgency.  Question  Q13d. I am comfortable bringing issues and problems to the	4.73 166 1.06 All Facilits.	4.95 21 1.12 	5.28 25 0.84 Plant Des. & Constr.	4.49 71 1.23 Plant Oper.	4.66 38 0.71 Site Support
appropriate sense of urgency.  Question Q13d. I am comfortable bringing	4.73 166 1.06  All Facilits.	4.95 21 1.12 Fac. Dept. Office 5.10	5.28 25 0.84 Plant Des. & Constr. 5.28	4.49 71 1.23  Plant Oper. 4.67	4.66 38 0.71 Site Support 4.73
appropriate sense of urgency.  Question  Q13d. I am comfortable bringing issues and problems to the	4.73 166 1.06  All Facilits. 4.86	4.95 21 1.12 Fac. Dept. Office 5.10 21	5.28 25 0.84 Plant Des. & Constr. 5.28 25	4.49 71 1.23  Plant Oper. 4.67 73	4.66 38 0.71  Site Support 4.73 41
appropriate sense of urgency.  Question  Q13d. I am comfortable bringing issues and problems to the	4.73 166 1.06  All Facilits. 4.86	4.95 21 1.12 Fac. Dept. Office 5.10 21	5.28 25 0.84 Plant Des. & Constr. 5.28 25	4.49 71 1.23  Plant Oper. 4.67 73	4.66 38 0.71  Site Support 4.73 41
appropriate sense of urgency.  Question  Q13d. I am comfortable bringing issues and problems to the	4.73 166 1.06  All Facilits. 4.86	4.95 21 1.12 Fac. Dept. Office 5.10 21	5.28 25 0.84 Plant Des. & Constr. 5.28 25	4.49 71 1.23  Plant Oper. 4.67 73	4.66 38 0.71  Site Support 4.73 41

#### **Supervision: Human Resources Departments**

Question	All HR	Core Services	Field Services
Q13a. I know what is expected of me in my work.	5.34	5.20	5.41
ine in my work.	61	20	41
	0.60	0.77	0.50
Question	AII HR	Core Services	Field Services
Q13b. I receive clear direction from my supervisor.	5.00	4.60	5.20
Troffi fifty supervisor.	61	20	41
	0.97	1.14	0.81
Question	AII HR	Core Services	Field Services
Q13c. My supervisor stresses an	5.00	4.80	5.10
appropriate sense of urgency.	60	20	40
	1.06	1.20	0.98
Question	AII HR	Core Services	Field Services
Q13d. I am comfortable bringing	4.82	4.45	5.00
issues and problems to the attention of my supervisor.	61	20	41
accention of my supervisor	1.50	1.61	1.43

### **Supervision: IT Departments**

Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q13a. I know what is expected of	5.39	5.11	5.54	5.59	5.23
me in my work.	112	27	26	37	22
	0.78	0.75	0.71	0.55	1.07
Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q13b. I receive clear direction	5.05	4.74	5.23	5.27	4.86
from my supervisor.	112	27	26	37	22
	1.04	1.23	0.99	0.61	1.32
Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q13c. My supervisor stresses an	5.15	5.20	5.15	F 24	
appropriate sense of urgency.		J.20	3.13	5.31	4.82
	109	25	26	5.31 36	4.82
	109 0.97				_
		25	26	36	22
		25	26	36	22
		25	26	36	22
		25	26	36	22
Question		25	26	36	22
Q13d. I am comfortable bringing	0.97 <b>All</b>	25 0.91 IT Div.	26 1.19	36 0.62 Institutnl.	22 1.18 IT User
Q13d. I am comfortable bringing issues and problems to the	0.97	25 0.91 IT Div. Office	26 1.19 Infra- structure	36 0.62 Institutnl. Systems	1T User Support
Q13d. I am comfortable bringing	0.97  All  IT  5.09	25 0.91 IT Div. Office 4.85	26 1.19 Infra- structure 5.31	36 0.62 Institutnl. Systems 5.35	17 User Support 4.68
Q13d. I am comfortable bringing issues and problems to the	0.97  All  IT  5.09  112	25 0.91 IT Div. Office 4.85 27	26 1.19 Infra- structure 5.31 26	36 0.62 Institutnl. Systems 5.35 37	1T User Support 4.68
Q13d. I am comfortable bringing issues and problems to the	0.97  All  IT  5.09  112	25 0.91 IT Div. Office 4.85 27	26 1.19 Infra- structure 5.31 26	36 0.62 Institutnl. Systems 5.35 37	1T User Support 4.68
Q13d. I am comfortable bringing issues and problems to the	0.97  All  IT  5.09  112	25 0.91 IT Div. Office 4.85 27	26 1.19 Infra- structure 5.31 26	36 0.62 Institutnl. Systems 5.35 37	1T User Support 4.68

# Recognition

#### **Recognition: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q15a. I work in an environment	4.80	4.83	5.30	5.27	5.21	4.89	4.64	4.90	4.85	4.00
where my opinions and ideas are valued.	676 1.20	179 1.18	20 0.80	11 0.79	14 0.89	91 1.17	166 1.24	61 0.94	112 1.28	22 1.63
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q15b. My ideas on work process and procedure improvements are valued.  Question	4.79 673 1.21	4.83 179 1.20	5.35 20 0.67	5.36 11 0.81	4.93 14 1.14	4.97 89 1.10	4.59 167 1.29	4.90 60 0.99	4.80 111 1.25	4.05 22 1.59
Q15c. I am given an appropriate amount of independence.	5.25 679 0.92	5.19 178 0.90	5.80 20 0.41	5.73 11 0.47	& IP 5.50 14 0.65	5.35 91 0.90	5.20 171 0.89	5.15 60 0.94	5.30 112 1.01	4.77 22 1.19

#### **Recognition: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q15a. I work in an environment	4.83	5.55	4.84	4.46	4.89	4.83	5.40
where my opinions and ideas are valued.	179 1.18	11 0.52	62 1.31	39 1.23	9 1.27	48 0.95	10 1.26
Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q15b. My ideas on work process and procedure improvements are	4.83	5.55	4.89	4.56	5.33	4.65	5.10
valued.	179	11	62	39	9	48	10
	1.20	0.52	1.28	1.27	1.00	1.10	1.29
Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q15c. I am given an appropriate amount of independence.	5.19	5.73	5.19	5.00	5.67	5.02	5.60
amount of macpenaence.	178	11	62	39	9	47	10
	0.90	0.47	0.87	0.86	0.50	1.07	0.70

#### **Recognition: EH&S Departments**

Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q15a. I work in an environment	4.89	5.00	4.80	4.43	4.93	4.92	4.95	4.93
where my opinions and ideas are valued.	91 1.17	11 1.34	10 0.63	7 1.27	15 1.39	12 1.08	21 1.36	15 0.96
Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q15b. My ideas on work process and procedure improvements are	4.97	5.00	4.90	4.43	4.79	5.08	5.20	5.00
valued.	89 1.10	11 1.34	10 0.74	7 1.72	14 1.31	12 0.67	20 1.15	15 0.85
			-		•			
Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q15c. I am given an appropriate amount of independence.	5.35	5.64	5.40	5.29	5.53	5.67	5.05	5.13
amount of independence.	91 0.90	11 0.67	10 0.70	7 1.11	15 0.64	12 0.49	21 1.28	15 0.83

#### **Recognition: Facilities Departments**

Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q15a. I work in an environment where my opinions and ideas are	4.64	4.62	5.32	4.34	4.68
valued.	166	21	25	68	40
	1.24	1.20	0.75	1.48	1.05
Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q15b. My ideas on work process and procedure improvements are	4.59	4.62	5.04	4.29	4.67
valued.	167	21	25	69	39
	1.29	1.20	0.89	1.53	1.13
Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q15c. I am given an appropriate amount of independence.	5.20	5.38	5.44	5.08	5.13
amount of independence.	171	21	25	72	40
	0.89	0.86	0.77	1.06	0.69

#### **Recognition: Human Resources Departments**

Question	All	Core	Field
	HR	Services	Services
Q15a. I work in an environment where my opinions and ideas are valued.	4.90	4.75	4.98
	61	20	41
	0.94	1.07	0.88
Question	All	Core	Field
Q15b. My ideas on work process and procedure improvements are valued.	4.90	4.60	5.05
	60	20	40
	0.99	1.10	0.90
Question Q15c. I am given an appropriate amount of independence.	AII	Core	Field
	HR	Services	Services
	5.15	5.35	5.05
	60	20	40
	0.94	0.67	1.04

#### **Recognition: IT Departments**

Question	All	IT Div.	Infra-	Institutnl.	IT User
	IT	Office	structure	Systems	Support
Q15a. I work in an environment where my opinions and ideas are valued.	4.85	4.59	4.92	5.22	4.45
	112	27	26	37	22
	1.28	1.31	1.16	1.00	1.65
Question Q15b. My ideas on work process and procedure improvements are valued.	All	1T Div.	Infra-	Institutnl.	IT User
	1T	Office	structure	Systems	Support
	4.80	4.48	4.88	5.11	4.59
	111	27	26	36	22
	1.25	1.34	1.21	1.04	1.44
Question	All	IT Div.	Infra-	Institutnl.	IT User
	IT	Office	structure	Systems	Support
Q15c. I am given an appropriate amount of independence.	5.30 112 1.01	5.33 27 0.88	5.27 26 1.31	5.41 37 0.80	5.14 22 1.13

# Fairness and Respect

#### **Fairness and Respect: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q17a. I am treated fairly and	5.16	5.08	5.75	5.82	5.50	5.23	5.15	5.15	5.16	4.62
with respect by my supervisor.	682	181	20	11	14	91	173	60	111	21
	1.11	1.16	0.44	0.40	0.65	1.03	1.00	1.19	1.22	1.63
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q17b. I am treated fairly and										
with respect by my collegation	5.21	5.16	5.55	5.55	5.50	5.15	5.20	5.02	5.33	5.09
with respect by my colleagues.	683	180	20	11	14	91	172	61	112	22
with respect by my colleagues.										
with respect by my colleagues.	683	180	20	11	14	91	172	61	112	22
with respect by my colleagues.	683	180	20	11	14	91	172	61	112	22

#### **Fairness and Respect: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q17a. I am treated fairly and with respect by my supervisor.	5.08	5.50	5.13	4.64	5.00	5.20	5.45
with respect by my supervisor.	181	12	61	39	9	49	11
	1.16	1.17	1.31	1.20	1.00	0.87	1.21
	l .						
Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q17b. I am treated fairly and				Controller 5.05	OCFO-Ops 5.00	Procurmnt 5.21	
Question Q17b. I am treated fairly and with respect by my colleagues.	CFO	Office	Anlys/*				Projects
Q17b. I am treated fairly and	<b>CFO</b> 5.16	Office 5.50	Anlys/* 5.18	5.05	5.00	5.21	Projects 5.00
Q17b. I am treated fairly and	<b>CFO</b> 5.16 180	Office 5.50 12	Anlys/* 5.18 61	5.05 39	5.00	5.21 48	Projects 5.00
Q17b. I am treated fairly and	<b>CFO</b> 5.16 180	Office 5.50 12	Anlys/* 5.18 61	5.05 39	5.00	5.21 48	Projects 5.00
Q17b. I am treated fairly and	<b>CFO</b> 5.16 180	Office 5.50 12	Anlys/* 5.18 61	5.05 39	5.00	5.21 48	Projects 5.00
Q17b. I am treated fairly and	<b>CFO</b> 5.16 180	Office 5.50 12	Anlys/* 5.18 61	5.05 39	5.00	5.21 48	Projects 5.00

#### **Fairness and Respect: EH&S Departments**

Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q17a. I am treated fairly and with respect by my supervisor.	5.23	5.27	5.30	4.71	5.40	5.42	5.14	5.20
with respect by my supervisor.	91 1.03	11 1.19	10 0.95	7 1.38	15 0.91	12 0.90	21 1.20	15 0.86
	1.03	1.19	0.95	1.38	0.91	0.90	1.20	0.86
	A 11	FLIG C Div.	Er common market	ططاحماا	To almost a l	Osservatal	Dadiation	\
Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q17b. I am treated fairly and								
	<b>EH&amp;S</b> 5.15 91	Office* 5.09	Services 5.40 10	Services 5.14 7	5.40 15	Safety 5.25 12	9.19 21	Mgt. 4.67 <sub>15</sub>
Q17b. I am treated fairly and	<b>EH&amp;S</b> 5.15	Office* 5.09	Services 5.40	Services 5.14	Hygeine 5.40	Safety 5.25	Protectn. 5.19	Mgt. 4.67
Q17b. I am treated fairly and	<b>EH&amp;S</b> 5.15 91	Office* 5.09	Services 5.40 10	Services 5.14 7	5.40 15	Safety 5.25 12	9.19 21	Mgt. 4.67 <sub>15</sub>
Q17b. I am treated fairly and	<b>EH&amp;S</b> 5.15 91	Office* 5.09	Services 5.40 10	Services 5.14 7	5.40 15	Safety 5.25 12	9.19 21	Mgt. 4.67 <sub>15</sub>

#### **Fairness and Respect: Facilities Departments**

Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q17a. I am treated fairly and with respect by my supervisor.	5.15	5.38	5.52	5.04	4.95
	173	21	25	73	41
	1.00	0.97	0.65	1.03	1.16
Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q17b. I am treated fairly and					
	Facilits.	Office	& Constr.	Oper.	Support
Q17b. I am treated fairly and	Facilits.	Office 5.33	& Constr. 5.56	Oper. 5.14	Support 4.98
Q17b. I am treated fairly and	5.20 172	Office 5.33	<ul><li>&amp; Constr.</li><li>5.56</li><li>25</li></ul>	Oper. 5.14 73	4.98 40
Q17b. I am treated fairly and	5.20 172	Office 5.33	<ul><li>&amp; Constr.</li><li>5.56</li><li>25</li></ul>	Oper. 5.14 73	4.98 40
Q17b. I am treated fairly and	5.20 172	Office 5.33	<ul><li>&amp; Constr.</li><li>5.56</li><li>25</li></ul>	Oper. 5.14 73	4.98 40

#### **Fairness and Respect: Human Resources Departments**

Question	All	Core	Field
	HR	Services	Services
Q17a. I am treated fairly and with respect by my supervisor.	5.15	5.05	5.20
	60	19	41
	1.19	1.35	1.12
Question	All	Core	Field
	HR	Services	Services

#### **Fairness and Respect: IT Departments**

Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q17a. I am treated fairly and with respect by my supervisor.	5.16	5.04	5.27	5.47	4.68
	111	27	26	36	22
	1.22	1.19	1.19	0.84	1.64
Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q17b. I am treated fairly and					
	5.33 112	Office 4.93 <sub>27</sub>	5.38	5.49 37	5.50 22
Q17b. I am treated fairly and	<b>IT</b> 5.33	Office 4.93	structure 5.38	Systems 5.49	Support 5.50
Q17b. I am treated fairly and	5.33 112	Office 4.93 <sub>27</sub>	5.38	5.49 37	5.50 22
Q17b. I am treated fairly and	5.33 112	Office 4.93 <sub>27</sub>	5.38	5.49 37	5.50 22
Q17b. I am treated fairly and	5.33 112	Office 4.93 <sub>27</sub>	5.38	5.49 37	5.50 22

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### Morale

#### **Morale: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	ΙΤ	Pub Aff
Q19a. Morale in my work unit is generally good.	4.47	4.48	5.30	5.27	5.29	4.34	4.23	4.48	4.73	3.90
generally good.	677	181	20	11	14	88	172	61	109	21
	1.29	1.23	1.08	1.01	0.47	1.37	1.44	1.06	1.13	1.55

#### **Morale: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q19a. Morale in my work unit is generally good.	4.48	4.83	4.49	4.10	4.33	4.53	5.27
generally good.	181	12	61	39	9	49	11
	1.23	0.94	1.31	1.35	1.50	1.06	0.65

#### **Morale: EH&S Departments**

Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q19a. Morale in my work unit is generally good.	4.34	5.00	5.10	3.86	4.07	4.67	4.32	3.60
generally good.	88	11	10	7	14	12	19	15
	1.37	1.26	0.57	1.21	1.73	0.98	1.42	1.40

#### **Morale: Facilities Departments**

Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q19a. Morale in my work unit is generally good.	4.23	4.52	4.56	3.67	4.59
generally good.	172	21	25	72	41
	1.44	1.17	1.36	1.51	1.36

#### **Morale: Human Resources Departments**

Question	All HR	Core Services	Field Services
Q19a. Morale in my work unit is generally good.	4.48	3.90	4.76
g, g	61	20	41
	1.06	1.07	0.94

#### **Morale: IT Departments**

Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	
Q19a. Morale in my work unit is generally good.	4.73	4.38	4.92	5.00	4.50
generally good.	109	26	25	36	22
	1.13	1.13	1.08	0.93	1.37

### Pace of Work

#### **Pace of Work: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q21a. I work in an environment where there is a reasonable workload.	4.28 685 1.38	4.21 182 1.29	5.20 20 1.28	4.73 11 0.79	4.64 14 1.60	3.86 90 1.63	4.36 173 1.40	3.80 61 1.31	4.69 112 1.12	3.91 22 1.38
		_			_					
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q21b. We have enough staff to get the work done in a quality manner.	3.83 676 1.49	4.08 179 1.32	4.74 19 1.33	4.45 11 0.93	3.79 14 1.76	3.36 89 1.61	3.54 172 1.61	3.75 60 1.31	4.21 110 1.34	3.14 22 1.46

#### **Pace of Work: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q21a. I work in an environment where there is a reasonable	4.21	3.83	4.27	4.28	4.11	4.00	5.00
workload.	182	12	62	39	9	49	11
	1.29	1.40	1.27	1.34	1.17	1.34	0.63
Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q21b. We have enough staff to				Controller 3.97	OCFO-Ops 4.00	Procurmnt 3.96	
	<b>CFO</b> 4.08 179	Office 3.83	Anlys/*	3.97 39	4.00		Projects 4.73 11
Q21b. We have enough staff to get the work done in a quality	<b>CFO</b> 4.08	Office 3.83	4.18	3.97	4.00	3.96	Projects 4.73
Q21b. We have enough staff to get the work done in a quality	<b>CFO</b> 4.08 179	Office 3.83	4.18 61	3.97 39	4.00	3.96 49	Projects 4.73 11
Q21b. We have enough staff to get the work done in a quality	<b>CFO</b> 4.08 179	Office 3.83	4.18 61	3.97 39	4.00	3.96 49	Projects 4.73 11
Q21b. We have enough staff to get the work done in a quality	<b>CFO</b> 4.08 179	Office 3.83	4.18 61	3.97 39	4.00	3.96 49	Projects 4.73 11

#### **Pace of Work: EH&S Departments**

Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q21a. I work in an environment where there is a reasonable	3.86	3.64	4.44	3.71	2.80	3.08	4.43	4.60
workload.	90 1.63	11 2.20	9 1.24	7 1.70	15 1.42	12 1.88	21 1.16	15 1.18
	-,00			-11.0			-1	
Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q21b. We have enough staff to get the work done in a quality	3.36	2.73	4.40	3.86	2.47	2.92	3.21	4.33
manner.	89 1.61	11 1.74	10 1.07	7 1.46	15 1.46	12 1.78	19 1.36	15 1.50
			-	-	-	-		

#### **Pace of Work: Facilities Departments**

Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q21a. I work in an environment where there is a reasonable	4.36	4.38	3.24	4.21	5.02
workload.	173	21	25	73	41
	1.40	1.47	1.51	1.43	0.79
<u> </u>	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Question  Q21b. We have enough staff to					
	Facilits.	Office	& Constr.	Oper.	Support
Q21b. We have enough staff to get the work done in a quality	3.54 172	Office 3.76 21	& Constr.  2.76  25	Oper. 2.93 73	4.63 40
Q21b. We have enough staff to get the work done in a quality	3.54 172	Office 3.76 21	& Constr.  2.76  25	Oper. 2.93 73	4.63 40
Q21b. We have enough staff to get the work done in a quality	3.54 172	Office 3.76 21	& Constr. 2.76 25	Oper. 2.93 73	4.63 40

#### **Pace of Work: Human Resources Departments**

Question	All HR	Core Services	Field Services
Q21a. I work in an environment where there is a reasonable	3.80	3.45	3.98 41
workload.	1.31	1.36	1.27
Question	All HR	Core Services	Field Services
Q21b. We have enough staff to			
-	HR	Services	Services
Q21b. We have enough staff to get the work done in a quality	HR 3.75 <sub>60</sub>	Services 3.30 20	Services 3.98 40
Q21b. We have enough staff to get the work done in a quality	HR 3.75 <sub>60</sub>	Services 3.30 20	Services 3.98 40

#### **Pace of Work: IT Departments**

Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q21a. I work in an environment where there is a reasonable	4.69	4.52	4.65	4.78	4.77
workload.	112 1.12	27 1.01	26 1.09	37 1.11	22 1.31
Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q21b. We have enough staff to get the work done in a quality	4.21	3.70	4.28	4.36	4.50
manner.	110 1.34	27 1.41	25 1.28	36 1.25	22 1.41

## Compensation and Benefits

#### **Compensation and Benefits: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q23a. I am satisfied with my	4.29	4.42	4.75	4.55	4.14	4.29	3.92	3.92	4.81	4.05
compensation.	677	180	20	11	14	89	168	61	112	22
	1.34	1.25	1.16	1.04	1.10	1.24	1.42	1.56	1.21	1.21
Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q23b. I am satisfied with my	<b>All</b> 5.19	<b>CFO</b> 5.31				EH&S 5.12	Facil 4.86	HR 5.26	IT 5.43	Pub Aff 5.05
	l		Dirctrate	Dirctrs	& IP					5.05 22
Q23b. I am satisfied with my	5.19	5.31	Dirctrate 5.55	Dirctrs 5.55	& IP 5.14	5.12	4.86	5.26	5.43	5.05
Q23b. I am satisfied with my	5.19 679	5.31 <sub>181</sub>	Dirctrate 5.55 20	5.55 11	& IP 5.14 14	5.12 90	4.86 168	5.26 <sub>61</sub>	5.43 112	5.05 22
Q23b. I am satisfied with my	5.19 679	5.31 <sub>181</sub>	Dirctrate 5.55 20	5.55 11	& IP 5.14 14	5.12 90	4.86 168	5.26 <sub>61</sub>	5.43 112	5.05 22
Q23b. I am satisfied with my	5.19 679	5.31 <sub>181</sub>	Dirctrate 5.55 20	5.55 11	& IP 5.14 14	5.12 90	4.86 168	5.26 <sub>61</sub>	5.43 112	5.05 22

#### **Compensation and Benefits: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q23a. I am satisfied with my compensation.	4.42	4.25	4.34	4.45	4.89	4.37	4.73
compensation.	180	12	61	38	9	49	11
	1.25	1.60	1.36	1.06	0.33	1.33	1.01
Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q23b. I am satisfied with my				Controller 5.36	OCFO-Ops 5.56	Procurmnt 5.35	
	CFO	Office	Anlys/*				Projects
Q23b. I am satisfied with my	<b>CFO</b> 5.31	Office 5.42	Anlys/* 5.23	5.36	5.56	5.35	Projects 5.09
Q23b. I am satisfied with my	<b>CFO</b> 5.31 181	Office 5.42 12	Anlys/* 5.23 61	5.36 39	5.56 9	5.35 49	Projects 5.09
Q23b. I am satisfied with my	<b>CFO</b> 5.31 181	Office 5.42 12	Anlys/* 5.23 61	5.36 39	5.56 9	5.35 49	Projects 5.09
Q23b. I am satisfied with my	<b>CFO</b> 5.31 181	Office 5.42 12	Anlys/* 5.23 61	5.36 39	5.56 9	5.35 49	Projects 5.09

#### **Compensation and Benefits: EH&S Departments**

Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q23a. I am satisfied with my compensation.	4.29	4.55	4.50	3.86	4.50	4.17	4.15	4.27
compensation.	89 1.24	11 1.29	10 1.08	7 1.46	14 1.45	12 1.03	20 1.27	15 1.22
	1.24	1.23	1.00	1.40	1.43	1.05	1.27	1.22
	ΔII	FH&S Div	Evrnmntl	Health	Industrial	Occuptal	Padiation	Wasto
Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q23b. I am satisfied with my								
	5.12 90	Office* 5.55 11	Services 5.10 10	Services 5.29 7	<b>Hygeine</b> 5.57	5.00 12	4.86 21	Mgt. 4.80 15
Q23b. I am satisfied with my	<b>EH&amp;S</b> 5.12	Office* 5.55	Services 5.10	Services 5.29	Hygeine 5.57	Safety 5.00	Protectn. 4.86	Mgt. 4.80
Q23b. I am satisfied with my	5.12 90	Office* 5.55 11	Services 5.10 10	Services 5.29 7	<b>Hygeine</b> 5.57	5.00 12	4.86 21	Mgt. 4.80 15
Q23b. I am satisfied with my	5.12 90	Office* 5.55 11	Services 5.10 10	Services 5.29 7	<b>Hygeine</b> 5.57	5.00 12	4.86 21	Mgt. 4.80 15

#### **Compensation and Benefits: Facilities Departments**

Question	All	Fac. Dept.	Plant Des.	Plant	Site
	Facilits.	Office	& Constr.	Oper.	Support
Q23a. I am satisfied with my compensation.	3.92	3.90	3.75	4.03	3.84
	168	21	24	73	38
	1.42	1.45	1.39	1.39	1.48
Question	All	Fac. Dept.	Plant Des.	Plant	Site
	Facilits.	Office	& Constr.	Oper.	Support
Q23b. I am satisfied with my benefits.	4.86	5.05	5.04	4.85	4.74
	168	21	24	72	39
	0.97	1.24	0.81	0.88	0.99

#### **Compensation and Benefits: Human Resources Departments**

Question	All	Core	Field
	HR	Services	Services
Q23a. I am satisfied with my compensation.	3.92	3.65	4.05
	61	20	41
	1.56	1.66	1.52
Question	All	Core	Field
	HR	Services	Services

#### **Compensation and Benefits: IT Departments**

All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
4.81	4.19	5.19	4.89	5.00
112	27	26	37	22
1.21	1.62	1.10	0.94	0.93
All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
5.43	5.30	5.50	5.41	5.55
112	27	26	37	22
l .	l		_	
0.73	0.78	0.71	0.60	0.91
0.73	0.78		_	
0.73	0.78		_	
	4.81 112 1.21 All IT 5.43	All IT Div. Office  All St. 4.19  All St. 5.30	IT         Office         structure           4.81         4.19         5.19           112         27         26           1.21         1.62         1.10    All  IT Div.  Office  5.43  5.30  5.50	IT         Office         structure         Systems           4.81         4.19         5.19         4.89           112         27         26         37           1.21         1.62         1.10         0.94           All IT Div. Office         Infrastructure         Institutnl. Systems           5.43         5.30         5.50         5.41

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# Working at Berkeley Lab

#### **Working at Berkeley Lab: All Divisions**

Question	All	CFO	Ops Dirctrate	Ops Dirctrs	Tech Tr & IP	EH&S	Facil	HR	IT	Pub Aff
Q25a. I am glad to be working at Berkeley Lab.	5.48	5.35	5.85	5.91	5.54	5.43	5.55	5.23	5.62	5.55
berkeley Lub.	674	179	20	11	13	88	170	61	112	20
	0.75	0.86	0.37	0.30	0.52	0.80	0.63	0.96	0.60	0.60

#### **Working at Berkeley Lab: CFO Departments**

Question	All CFO	Budget Office	BusSys Anlys/*	Controller	OCFO-Ops	Procurmnt	Sponsrd Projects
Q25a. I am glad to be working at Berkeley Lab.	5.35	5.50	5.25	5.37	4.89	5.43	5.73
Berkeley Edb.	179	12	60	38	9	49	11
	0.86	0.80	0.93	0.75	1.54	0.76	0.47

#### **Working at Berkeley Lab: EH&S Departments**

Question	All EH&S	EH&S Div. Office*	Evrnmntl. Services	Health Services	Industrial Hygeine	Occuptnl. Safety	Radiation Protectn.	Waste Mgt.
Q25a. I am glad to be working at Berkeley Lab.	5.43	5.36	5.60	5.29	5.53	5.36	5.42	5.40
Berkeley Lab.	88	11	10	7	15	11	19	15
	0.80	1.03	0.70	0.76	0.52	1.21	0.84	0.63

#### **Working at Berkeley Lab: Facilities Departments**

Question	All Facilits.	Fac. Dept. Office	Plant Des. & Constr.	Plant Oper.	Site Support
Q25a. I am glad to be working at Berkeley Lab.	5.55	5.57	5.60	5.44	5.63
	170	21	25	72	40
	0.63	0.60	0.65	0.71	0.49

#### **Working at Berkeley Lab: Human Resources Departments**

Question	All HR	Core Services	Field Services
Q25a. I am glad to be working at Berkeley Lab.	5.23	5.20	5.24
	61	20	41
	0.96	1.01	0.94

#### **Working at Berkeley Lab: IT Departments**

Question	All IT	IT Div. Office	Infra- structure	Institutnl. Systems	IT User Support
Q25a. I am glad to be working at Berkeley Lab.	5.62	5.67	5.65	5.59	5.55
·	112	27	26	37	22
	0.60	0.48	0.63	0.60	0.74

# **Section Four** Results by Demographics

# Supervisors vs. Non-Supervisors

#### **Sense of Shared Mission: Supervisors vs. Non-Supervisors**

5.18 169 0.92
0.92
nSuper
nExmpt
5.27
171
0.89
nSuper nExmpt
5.52
174
0.67
nSuper
nExmpt
4.87
170
170 1.16

#### **Safety: Supervisors vs. Non-Supervisors**

Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q3a. I work in a group that recognizes safety as an important core value and priority.	5.64	5.71	5.64	5.58
	665 0.63	143 0.50	352 0.63	170 0.73
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q3b. The Laboratory's safety guidelines and practices help me conduct my work safely.	5.35	5.38	5.39	5.25
	659	141	349	169
	0.81	0.64	0.83	0.89
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q3c. I know and understand what my worker rights and responsibilities are as related to safety and health.	5.52	5.57	5.54	5.43
	664	143	351	170
	0.68	0.63	0.71	0.65

#### **Accountability: Supervisors vs. Non-Supervisors**

Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q5a. I work in an environment where ethical conduct is required.	5.39	5.42 145	5.44 348	5.25 169
	0.89	0.90	0.87	0.94
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q5b. My supervisor is concerned about improving the performance of my work group.	5.23	5.33	5.22	5.14
	652 1.01	141 0.85	344 1.05	167 1.07
				_
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q5c. My supervisor holds me accountable for deliverables.	5.47	5.56	5.53	5.27
	653 0.72	143 0.59	349 0.69	161 0.84

#### **Personal Development: Supervisors vs. Non-Supervisors**

Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q7a. My supervisor and I discuss my career opportunities.	4.32 647 1.47	4.06 138 1.42	4.48 342 1.47	4.23 167 1.46
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q7b. I have a development plan in my annual performance review.	4.57 621 1.35	4.55 137 1.29	4.70 327 1.34	4.32 157 1.40
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q7c. I receive constructive and timely feedback on my performance from my supervisor.	4.65 657 1.35	4.65 142 1.24	4.68 346 1.38	4.59 169 1.37

# **Organizational Support: Supervisors vs. Non-Supervisors**

Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q9a. I receive the training	4.95	4.89	4.99	4.95
needed to do my work.	662 1.08	143 1.09	352 1.07	167 1.08
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q9b. I have the resources needed to do my work.	4.75	4.48	4.77	4.93
needed to do my work.	665 1.18	145 1.25	351 1.23	169 0.98
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q9c. I know where to go for help in resolving disputes with	5.00	5.10	5.00	4.91
colleagues and / or supervisors.	660	144	348	168
	1.12	1.07	1.11	1.18

#### **Group Management: Supervisors vs. Non-Supervisors**

Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q11a. I work in a group that operates efficiently.	4.77	4.70	4.78	4.79
	662	143	350	169
	1.12	1.12	1.11	1.15
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q11b. New hires are effectively integrated into my Department/group's work priorities.	4.73	4.82	4.74	4.64
	581	136	302	143
	1.12	0.92	1.16	1.20

#### **Supervision: Supervisors vs. Non-Supervisors**

Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q13a. I know what is expected of me in my work.	5.30	5.26	5.31	5.32
The III my work.	669	144	352	173
	0.84	0.86	0.84	0.82
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q13b. I receive clear direction from my supervisor.	4.85	4.87	4.86	4.80
Troffi fily supervisor.	660	143	349	168
	1.16	1.11	1.14	1.23
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q13c. My supervisor stresses an	4.91	4.99	5.00	4.67
appropriate sense of urgency.	650	139	346	165
	1.13	1.05	1.11	1.20
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q13d. I am comfortable bringing issues and problems to the	4.95	5.02	4.98	4.81
attention of my supervisor.	669	143	353	173
, , , , , , , , , , , , , , , , , , , ,	1.34	1.31	1.37	1.30

#### **Recognition: Supervisors vs. Non-Supervisors**

Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q15a. I work in an environment	4.80	4.88	4.87	4.59
where my opinions and ideas are valued.	663	143	351	169
	1.21	1.17	1.21	1.23
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q15b. My ideas on work process and procedure improvements are	4.78	4.91	4.82	4.61
valued.	659	143	347	169
	1.22	1.20	1.21	1.24
Question	All	Super	NonSuper	NonSuper
Q15c. I am given an appropriate		Exempt	Exempt	NonExmpt
amount of independence.	5.25	5.27	5.32	5.08
	665 0.93	142 0.87	352 0.86	171 1.08
	0.93	0.67	0.66	1.06
		l	l	

#### **Fairness and Respect: Supervisors vs. Non-Supervisors**

Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q17a. I am treated fairly and with respect by my supervisor.	5.16	5.19	5.20	5.06
With respect by my supervisor.	668	145	350	173
	1.12	1.17	1.11	1.10
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q17b. I am treated fairly and	<b>All</b> 5.20	-		
		Exempt	Exempt	NonExmpt
Q17b. I am treated fairly and	5.20	Exempt 5.17	Exempt 5.23	NonExmpt 5.18
Q17b. I am treated fairly and	5.20 669	5.17 144	5.23 353	5.18 172
Q17b. I am treated fairly and	5.20 669	5.17 144	5.23 353	5.18 172
Q17b. I am treated fairly and	5.20 669	5.17 144	5.23 353	5.18 172
Q17b. I am treated fairly and	5.20 669	5.17 144	5.23 353	5.18 172

#### **Morale: Supervisors vs. Non-Supervisors**

Question	All	Super Exempt		NonSuper NonExmpt
Q19a. Morale in my work unit is generally good.	4.46	4.53	4.50	4.31
generally goods	663	144	349	170
	1.30	1.18	1.27	1.46

# **Pace of Work: Supervisors vs. Non-Supervisors**

Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q21a. I work in an environment where there is a reasonable	4.26	3.85	4.19	4.74
workload.	671	145	352	174
Workload.	1.38	1.28	1.47	1.14
Question	All	Super	NonSuper	NonSuper
Question	All	Exempt	Exempt	NonExmpt
Q21b. We have enough staff to	3.81	Exempt 3.49	Exempt 3.83	
Q21b. We have enough staff to get the work done in a quality				NonExmpt
Q21b. We have enough staff to	3.81	3.49	3.83	NonExmpt 4.02
Q21b. We have enough staff to get the work done in a quality	3.81 662	3.49 144	3.83 346	NonExmpt 4.02 172
Q21b. We have enough staff to get the work done in a quality	3.81 662	3.49 144	3.83 346	NonExmpt 4.02 172
Q21b. We have enough staff to get the work done in a quality	3.81 662	3.49 144	3.83 346	NonExmpt 4.02 172

#### **Compensation and Benefits: Supervisors vs. Non-Supervisors**

Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q23a. I am satisfied with my compensation.	4.30	4.52	4.34	4.02
compensation.	664	145	349	170
	1.34	1.20	1.36	1.37
Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q23b. I am satisfied with my	<b>All</b> 5.20			
		Exempt	Exempt	NonExmpt
Q23b. I am satisfied with my	5.20	Exempt 5.28	Exempt 5.27	NonExmpt 4.98
Q23b. I am satisfied with my	5.20 666	5.28 144	5.27 351	4.98 171
Q23b. I am satisfied with my	5.20 666	5.28 144	5.27 351	4.98 171
Q23b. I am satisfied with my	5.20 666	5.28 144	5.27 351	4.98 171

#### **Working at Berkeley Lab: Supervisors vs. Non-Supervisors**

Question	All	Super Exempt	NonSuper Exempt	NonSuper NonExmpt
Q25a. I am glad to be working at Berkeley Lab.	5.47	5.51	5.44	5.50
Berkeley Lab.	661	141	352	168
	0.75	0.60	0.83	0.70

# By Gender

## **Sense of Shared Mission: By Gender**

Question	All	Female	Male
Q1a. My Division is committed to excellence that contributes to the achievement of Berkeley Lab's mission.	5.33 668 0.88	5.42 327 0.75	5.24 341 0.97
Question	All	Female	Male
Q1b. My Department/group is committed to excellence that contributes to the achievement of Berkeley Lab's mission.	5.42 664 0.82	5.42 325 0.80	5.41 339 0.84
Question	All	Female	Male
Q1c. My work is important and contributes to the achievement of Berkeley Lab's mission.	5.54 669 0.65	5.48 328 0.69	5.61 341 0.60
Question	All	Female	Male
Q1d. I work in an environment where collaboration with other work groups is encouraged.	5.02 666 1.13	5.02 326 1.11	5.03 340 1.15

## **Safety: By Gender**

Question	All	Female	Male
Q3a. I work in a group that recognizes safety as an important	5.64	5.60	5.67
core value and priority.	662 0.64	325 0.69	337 0.58
Question	All	Female	Male
Q3b. The Laboratory's safety guidelines and practices help me conduct my work safely.	5.35 657 0.81	5.34 322 0.80	5.36 335 0.83
Question	All	Female	Male
Q3c. I know and understand what my worker rights and responsibilities are as related to safety and health.	5.53 663 0.69	5.52 324 0.68	5.53 339 0.69

## **Accountability: By Gender**

Question	All	Female	Male
Q5a. I work in an environment where ethical conduct is required.	5.40	5.38	5.41
	662	323	339
	0.90	0.96	0.84
Question	All	Female	Male
Q5b. My supervisor is concerned about improving the performance of my work group.	5.26	5.22	5.30
	662	324	338
	1.03	1.07	1.00
Question	All	Female	Male
Q5c. My supervisor holds me accountable for deliverables.	5.50	5.53	5.47
	662	322	340
	0.74	0.69	0.79

## **Personal Development: By Gender**

Question	All	Female	Male
Q7a. My supervisor and I discuss my career opportunities.	4.40 663 1.51	4.41 325 1.51	4.38 338 1.52
	1.51	1.51	1.32
Question	All	Female	Male
Q7b. I have a development plan in my annual performance review.	4.71 659 1.43	4.73 324 1.42	4.70 335 1.45
Question	All	Female	Male
Q7c. I receive constructive and timely feedback on my performance from my supervisor.	4.68 664 1.37	4.66 326 1.32	4.70 338 1.41

# **Organizational Support: By Gender**

Question	All	Female	Male
Q9a. I receive the training needed to do my work.	4.96	4.92	5.01
	662	326	336
	1.08	1.07	1.09
Question	All	Female	Male
Q9b. I have the resources needed to do my work.	4.75	4.79	4.72
	663	326	337
	1.19	1.09	1.28
Question	All	Female	Male
Q9c. I know where to go for help in resolving disputes with colleagues and / or supervisors.	5.01	5.06	4.96
	661	324	337
	1.13	1.01	1.23

#### **Group Management: By Gender**

Question	All	Female	Male
Q11a. I work in a group that operates efficiently.	4.79	4.83	4.75
	667	327	340
	1.14	1.05	1.23
Question	All	Female	Male
Q11b. New hires are effectively integrated into my Department/group's work priorities.	5.02	4.98	5.06
	663	323	340
	1.29	1.27	1.31

## **Supervision: By Gender**

Question	All	Female	Male
Q13a. I know what is expected of me in my work.	5.30 666 0.84	5.29 327 0.85	5.31 339 0.83
Question	All	Female	Male
Q13b. I receive clear direction from my supervisor.	4.87 663 1.17	4.83 325 1.18	4.90 338 1.16
Question	All	Female	Male
Q13c. My supervisor stresses an appropriate sense of urgency.	4.97	4.93	5.00
	665 1.16	326 1.21	339 1.12
Question			339

# **Recognition: By Gender**

Question	All	Female	Male
Q15a. I work in an environment where my opinions and ideas are valued.	4.81	4.74	4.88
	664	328	336
	1.22	1.20	1.24
Question	All	Female	Male
Q15b. My ideas on work process and procedure improvements are valued.	4.81	4.77	4.84
	664	328	336
	1.24	1.21	1.26
Question	All	Female	Male
Q15c. I am given an appropriate amount of independence.	5.25	5.16	5.33
	664	326	338
	0.93	1.01	0.85

#### **Fairness and Respect: By Gender**

Question	All	Female	Male
Q17a. I am treated fairly and with respect by my supervisor.	5.16 667 1.12	5.06 327 1.18	5.26 340 1.06
Question	All	Female	Male

# **Morale: By Gender**

Question	All	Female	Male
Q19a. Morale in my work unit is generally good.	4.49	4.56	4.41
	668	328	340
	1.32	1.22	1.41

## **Pace of Work: By Gender**

Question	All	Female	Male
Q21a. I work in an environment where there is a reasonable workload.	4.26	4.25	4.27
	669	328	341
	1.39	1.36	1.42
Question	All	Female	Male
Q21b. We have enough staff to get the work done in a quality manner.	3.84	4.02	3.67
	667	327	340
	1.52	1.40	1.62

## **Compensation and Benefits: By Gender**

Question	All	Female	Male
Q23a. I am satisfied with my compensation.	4.33 667 1.35	4.24 328 1.44	4.41 339 1.26
Question	All	Female	Male

#### **Working at Berkeley Lab: By Gender**

Question	All	Female	Male
Q25a. I am glad to be working at Berkeley Lab.	5.47	5.43	5.51
Derkeley Lab.	660	322	338
	0.76	0.82	0.69

# By Ethnicity

#### **Sense of Shared Mission: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q1a. My Division is committed to excellence that contributes to the	5.31	5.38	5.33	5.27	5.29
achievement of Berkeley Lab's	614	117	69	62	366
mission.	0.87	0.74	0.76	0.96	0.91
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q1b. My Department/group is committed to excellence that	5.42	5.41	5.38	5.42	5.44
contributes to the achievement of	616	118	69	62	367
Berkeley Lab's mission.	0.80	0.79	0.89	0.74	0.81
			Black/	Hispanic/	
Question	All	Asian	Afr-Amer	Latino	White
Q1c. My work is important and contributes to the achievement of	5.54	5.53	5.51	5.73	5.52
Berkeley Lab's mission.	621	118	71	63	369
,	0.64	0.58	0.63	0.54	0.67
			Dia L-	11:	
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q1d. I work in an environment	5.02	5.05	4.89	5.26	4.99
where collaboration with other work groups is encouraged.	616	116	70	62	368
g. sups is chestraged.	1.13	1.08	1.32	0.72	1.16

## **Safety: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q3a. I work in a group that	5.63	5.56	5.63	5.74	5.64
recognizes safety as an important core value and priority.	616	116	70	62	368
,	0.64	0.65	0.84	0.54	0.61
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q3b. The Laboratory's safety guidelines and practices help me	5.33	5.44	5.43	5.46	5.26
conduct my work safely.	611	117	67	61	366
,	0.82	0.69	0.84	0.59	0.89
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q3c. I know and understand	5.52	5.47	5.45	5.60	5.53
what my worker rights and responsibilities are as related to	615	116	69	62	368
safety and health.	0.69	0.65	0.76	0.56	0.71

## **Accountability: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q5a. I work in an environment where ethical conduct is required.	5.39	5.35	5.25	5.62	5.39
	612	116	67	61	368
	0.90	0.87	1.12	0.55	0.90
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q5b. My supervisor is concerned about improving the performance of my work group.	5.22	5.06	5.20	5.35	5.25
	602	116	65	62	359
	1.01	1.02	1.19	0.91	1.00
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q5c. My supervisor holds me accountable for deliverables.	5.47	5.47	5.45	5.46	5.47
	604	118	66	61	359
	0.73	0.62	0.86	0.77	0.73

# **Personal Development: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q7a. My supervisor and I discuss my career opportunities.	4.32	4.40	4.47	4.48	4.24
	601	112	70	60	359
	1.47	1.34	1.52	1.24	1.54
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q7b. I have a development plan in my annual performance review.	4.58	4.75	4.46	4.84	4.50
	575	112	67	55	341
	1.36	1.19	1.45	1.10	1.42
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q7c. I receive constructive and timely feedback on my performance from my supervisor.	4.66	4.67	4.65	4.85	4.63
	609	116	71	61	361
	1.34	1.25	1.46	1.19	1.37

## **Organizational Support: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q9a. I receive the training	4.95	5.00	4.80	5.07	4.95
needed to do my work.	613	116	70	61	366
	1.09	1.00	1.34	1.06	1.07
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q9b. I have the resources	4.75	4.92	5.00	4.77	4.64
needed to do my work.	616	117	69	61	369
	1.18	0.98	0.99	1.22	1.25
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q9c. I know where to go for help	5.00	4.97	5.14	5.08	4.96
in resolving disputes with colleagues and / or supervisors.	611	116	70	60	365
	1.13	1.11	1.00	1.00	1.18

## **Group Management: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q11a. I work in a group that operates efficiently.	4.77 614 1.13	4.92 116 0.94	4.91 70 1.10	4.92 62 1.03	4.67 366 1.20
Question	All		Black/	Hispanic/	AA/1-11 -
Question	AII	Asian	Afr-Amer	Latino	White

# **Supervision: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q13a. I know what is expected of	5.30	5.28	5.37	5.40	5.27
me in my work.	619	116	71	63	369
	0.84	0.85	0.96	0.75	0.82
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q13b. I receive clear direction from my supervisor.	4.83	4.77	4.71	5.02	4.85
ironi my supervisor.	610	117	68	62	363
	1.17	1.15	1.37	1.02	1.16
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q13c. My supervisor stresses an	4.91	4.84	4.84	5.02	4.93
appropriate sense of urgency.	601	112	69	60	360
	1.13	1.10	1.35	0.89	1.14
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q13d. I am comfortable bringing	4.94	4.89	5.07	5.03	4.91
issues and problems to the attention of my supervisor.	619	117	71	63	368
accention of my supervisor.	1.35	1.34	1.09	1.14	1.43

# **Recognition: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q15a. I work in an environment where my opinions and ideas are valued.	4.80 <sub>614</sub>	4.78 116	4.79 71	4.97 60	4.78 <sup>367</sup>
	1.20	1.11	1.24	0.97	1.26
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q15b. My ideas on work process and procedure improvements are	4.79	4.83	4.87	4.97	4.74
valued.	611 1.21	116 1.08	70 1.20	59 1.00	366 1.28
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q15c. I am given an appropriate amount of independence.	5.25	5.23	5.13	5.29	5.27
amount of independence.	616 0.93	117 0.82	71 1.24	62 0.91	366 0.89

#### **Fairness and Respect: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q17a. I am treated fairly and with respect by my supervisor.	5.16 618 1.12	5.03 115 1.21	5.20 71 1.13	5.33 63 1.09	5.16 369 1.10
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White

# **Morale: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q19a. Morale in my work unit is generally good.	4.45	4.64	4.59	4.63	4.33
generally good.	615	115	70	63	367
	1.30	1.15	1.16	1.24	1.36

#### **Pace of Work: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q21a. I work in an environment where there is a reasonable workload.	4.26	4.50	4.79	4.48	4.04
	621	118	71	63	369
	1.36	1.22	1.05	1.37	1.41
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q21b. We have enough staff to get the work done in a quality manner.	3.80	4.25	4.29	4.18	3.51
	613	114	70	62	367
	1.47	1.25	1.34	1.36	1.51

#### **Compensation and Benefits: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q23a. I am satisfied with my compensation.	4.29	4.27	3.94	4.16	4.39
	616	116	69	62	369
	1.33	1.29	1.38	1.16	1.36
Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q23b. I am satisfied with my benefits.	5.19	5.08	5.17	5.13	5.24
	617	118	69	63	367
	0.82	0.79	0.75	0.79	0.84

#### **Working at Berkeley Lab: By Ethnicity**

Question	All	Asian	Black/ Afr-Amer	Hispanic/ Latino	White
Q25a. I am glad to be working at Berkeley Lab.	5.47	5.41	5.62	5.54	5.45
Jernerey 2001	612	116	68	63	365
	0.75	0.81	0.52	0.59	0.79

# By Years of Service

#### **Sense of Shared Mission: By Years of Service**

Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q1a. My Division is committed to excellence that contributes to the	5.31	5.48	5.39	5.25	5.21	5.38	5.27
achievement of Berkeley Lab's mission.	664	86	95	69	174	86	154
	0.86	0.76	0.79	0.74	0.93	0.75	0.97
		0.1	2-3	4-5	6-10	11-15	16+
Question	All	0-1 Yrs.	Yrs.	Yrs.	Yrs.	Yrs.	Yrs.
Q1b. My Department/group is committed to excellence that	5.42	5.58	5.42	5.33	5.38	5.41	5.39
contributes to the achievement of	665 0.81	84 0.62	97 0.83	69 0.90	175 0.84	85 0.84	155 0.81
Berkeley Lab's mission.	0.61	0.02	0.83	0.50	0.64	0.84	0.61
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q1c. My work is important and contributes to the achievement of	5.54	5.63	5.58	5.39	5.45	5.63	5.61
Berkeley Lab's mission.	671	87	97	69	175	86	157
	0.64	0.57	0.61	0.69	0.69	0.67	0.60
		-					
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q1d. I work in an environment	5.02	5.19	4.90	4.88	4.98	4.98	5.12
where collaboration with other work groups is encouraged.	666	86	96	68	175	85	156
	1.12	1.01	1.27	1.17	1.12	1.17	1.04

#### **Safety: By Years or Service**

Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q3a. I work in a group that	5.64	5.71	5.68	5.59	5.62	5.68	5.61
recognizes safety as an important core value and priority.	665	85	97	68	173	85	157
core value una priority.	0.63	0.55	0.62	0.65	0.63	0.58	0.70
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q3b. The Laboratory's safety	5.35	5.41	5.39	5.26	5.36	5.35	5.32
guidelines and practices help me conduct my work safely.	659	85	96	68	173	82	155
conduct my work surery.	0.81	0.92	0.67	0.99	0.75	0.81	0.81
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q3c. I know and understand what my worker rights and	5.52	5.49	5.53	5.44	5.50	5.61	5.54
responsibilities are as related to	664	85	96	68	175	85	155
safety and health.	0.68	0.77	0.71	0.61	0.77	0.56	0.59

#### **Accountability: By Years of Service**

Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q5a. I work in an environment	5.39	5.48	5.57	5.25	5.21	5.41	5.47
where ethical conduct is required.	662	87	96	68	172	85	154
	0.89	0.78	0.75	1.00	1.00	0.94	0.80
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q5b. My supervisor is concerned	5.23	5.39	5.18	5.03	5.19	5.23	5.28
about improving the performance of my work group.	652	87	94	66	171	81	153
, , , ,	1.01	0.70	1.16	1.21	1.03	0.95	0.97
		0-1	2-3	4-5	6-10	11-15	16+
Question	All	Yrs.	Yrs.	Yrs.	Yrs.	Yrs.	Yrs.
Q5c. My supervisor holds me	5.47	5.49	5.51	5.43	5.45	5.47	5.49
accountable for deliverables.	653	84	92	69	173	83	152
	0.72	0.70	0.69	0.63	0.73	0.83	0.73

#### **Personal Development: By Years of Service**

Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q7a. My supervisor and I discuss my career opportunities.	4.32	4.42	4.34	4.07	4.40	4.31	4.29
, , , , , , , , , , , , , , , , , , , ,	647	76	93	67	173	84	154
	1.47	1.38	1.63	1.56	1.42	1.45	1.43
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q7b. I have a development plan in my annual performance	4.57	4.61	4.59	4.51	4.61	4.57	4.52
review.	621	59	95	67	171	82	147
	1.35	1.30	1.50	1.48	1.27	1.35	1.33
		0.1	2.2	4 5	C 10	11 15	1.0
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q7c. I receive constructive and timely feedback on my	4.65	5.04	4.60	4.41	4.66	4.65	4.58
performance from my supervisor.	657	77	97	68	174	86	155
	1.35	0.98	1.49	1.55	1.29	1.22	1.42

#### **Organizational Support: By Years of Service**

Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q9a. I receive the training needed to do my work.	4.95	5.03	5.13	4.75	4.91	4.94	4.96
	662	87	94	69	172	83	157
	1.08	1.06	1.00	1.21	1.08	1.09	1.06
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q9b. I have the resources needed to do my work.	4.75	4.87	4.78	4.64	4.73	4.83	4.70
	665	87	95	69	174	84	156
	1.18	1.10	1.18	1.21	1.20	1.12	1.24
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q9c. I know where to go for help in resolving disputes with colleagues and / or supervisors.	5.00	4.99	4.94	4.83	5.05	5.04	5.05
	660	86	96	69	170	85	154
	1.12	1.16	1.11	1.31	1.06	1.03	1.11

#### **Group Management: By Years of Service**

Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q11a. I work in a group that operates efficiently.	4.77	5.04	4.60	4.63	4.64	4.79	4.91
operates emercinity.	662	84	96	68	173	86	155
	1.12	0.94	1.16	1.20	1.19	1.01	1.11
	· ·						
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q11b. New hires are effectively integrated into my	4.73	5.04	4.65	4.69	4.61	4.73	4.78
Department/group's work	581	79	82	62	152	75	131
priorities.	1.12	1.01	1.22	1.34	1.05	1.15	1.05

#### **Supervision: By Years of Service**

Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q13a. I know what is expected of	5.30	5.32	5.24	5.16	5.29	5.34	5.39
me in my work.	669	87	97	68	173	86	158
	0.84	0.75	0.91	1.03	0.88	0.68	0.77
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q13b. I receive clear direction	4.85	5.14	4.73	4.63	4.85	4.86	4.86
from my supervisor.	660	85	95	68	173	84	155
	1.16	0.89	1.36	1.27	1.17	0.98	1.15
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q13c. My supervisor stresses an	4.91	5.18	4.77	4.81	4.90	4.93	4.90
appropriate sense of urgency.	650	85	93	68	168	84	152
	1.13	1.00	1.30	1.11	1.11	1.04	1.13
		0-1	2-3	4-5	6-10	11-15	16+
Question	All	Yrs.	Yrs.	Yrs.	Yrs.	Yrs.	Yrs.
Q13d. I am comfortable bringing	4.95	5.07	4.92	4.74	4.93	4.92	5.03
issues and problems to the attention of my supervisor.	669	87	97	69	174	85	157
attention of my supervisor.	1.34	1.21	1.34	1.58	1.37	1.31	1.30

#### **Recognition: By Years of Service**

Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q15a. I work in an environment where my opinions and ideas are valued.	4.80 663 1.21	5.06 86 1.00	4.79 96 1.18	4.69 68 1.37	4.77 172 1.22	4.79 86 1.14	4.75 155 1.29
		_					
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q15b. My ideas on work process and procedure improvements are valued.	4.78 659 1.22	5.01 85 1.03	4.80 94 1.19	4.72 67 1.36	4.75 173 1.20	4.70 84 1.21	4.76 156 1.30
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q15c. I am given an appropriate amount of independence.	5.25 665 0.93	5.27 86 0.99	5.23 96 1.05	5.06 67 1.13	5.21 175 0.87	5.42 86 0.64	5.26 155 0.91

#### **Fairness and Respect: By Years of Service**

Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q17a. I am treated fairly and with respect by my supervisor.	5.16	5.49	5.13	4.94	5.09	5.15	5.18
with respect by my supervisor.	668	86	96	68	175	86	157
	1.12	0.75	1.14	1.36	1.17	1.06	1.13
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q17b. I am treated fairly and with respect by my colleagues.	5.20	5.33	5.24	4.85	5.23	5.12	5.28
with respect by my coneagues.	669	87	97	68	175	86	156
	0.93	0.88	0.88	1.30	0.83	0.93	0.88

#### **Morale: By Years of Service**

Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q19a. Morale in my work unit is generally good.	4.46	4.76	4.48	4.43	4.36	4.41	4.44
generally good.	663	84	95	67	173	86	158
	1.30	1.12	1.32	1.43	1.26	1.26	1.39

#### **Pace of Work: By Years of Service**

Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q21a. I work in an environment where there is a reasonable workload.	4.26	4.69	4.22	4.07	4.07	4.29	4.32
	671	87	96	69	175	86	158
	1.38	1.19	1.39	1.45	1.47	1.28	1.36
Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q21b. We have enough staff to get the work done in a quality manner.	3.81	4.19	3.82	3.70	3.61	3.80	3.85
	662	85	96	67	174	86	154
	1.49	1.31	1.53	1.55	1.49	1.40	1.57

#### **Compensation and Benefits: By Years of Service**

All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
4.30	4.58	4.36	4.27	4.26	4.04	4.29
664	86	96	66	175	85	156
1.34	1.30	1.17	1.42	1.38	1.40	1.33
All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
5.20	5.27	5.25	5.25	5.13	5.18	5.19
666	86	96	69	174	84	157
0.81	0.83	0.62	0.72	0.78	0.95	0.89
				_		
	4.30 664 1.34 AII 5.20 666	All Yrs.  4.30 4.58 664 86 1.34 1.30  All O-1 Yrs.  5.20 5.27 666 86	All Yrs. Yrs.  4.30 4.58 4.36 664 86 96 1.34 1.30 1.17  All O-1 2-3 Yrs. Yrs.  5.20 5.27 5.25 666 86 96	All Yrs. Yrs. Yrs. Yrs. 4.30 4.58 4.36 4.27 664 86 96 66 1.30 1.17 1.42	All Vrs. Vrs. Vrs. Vrs. Vrs. Vrs. 4.30 4.58 4.36 664 86 96 66 1.75 1.34 1.30 1.17 1.42 1.38  All 0-1 Vrs. Vrs. Vrs. Vrs. Vrs. Vrs. Vrs. Vrs.	All Vrs. Vrs. Vrs. Vrs. Vrs. Vrs. Vrs. Vrs.

#### **Working at Berkeley Lab: By Years of Service**

Question	All	0-1 Yrs.	2-3 Yrs.	4-5 Yrs.	6-10 Yrs.	11-15 Yrs.	16+ Yrs.
Q25a. I am glad to be working at Berkeley Lab.	5.47	5.63	5.45	5.25	5.39	5.43	5.60
Berkeley Edb.	661	87	95	67	171	84	157
	0.75	0.51	0.85	0.91	0.79	0.87	0.58

# By Age

#### **Sense of Shared Mission: By Age**

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q1a. My Division is committed to excellence that contributes to the	5.31	5.38	5.36	5.31	5.24
achievement of Berkeley Lab's	664	66	163	259	176
mission.	0.86	0.70	0.82	0.87	0.95
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q1b. My Department/group is committed to excellence that	5.42	5.46	5.51	5.40	5.33
contributes to the achievement of	665	68	163	260	174
Berkeley Lab's mission.	0.81	0.78	0.76	0.79	0.89
		25	2.5		
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q1c. My work is important and contributes to the achievement of	5.54	5.47	5.55	5.57	5.52
Berkeley Lab's mission.	671	68	164	263	176
,	0.64	0.76	0.64	0.61	0.65
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q1d. I work in an environment where collaboration with other	5.02	4.99	5.01	5.03	5.02
where collaboration with other work groups is encouraged.	666	68	162	262	174
3	1.12	1.18	1.15	1.03	1.22

#### Safety: By Age

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q3a. I work in a group that recognizes safety as an important core value and priority.	5.64	5.74	5.65	5.60	5.66
	665	66	163	262	174
	0.63	0.59	0.61	0.65	0.64
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q3b. The Laboratory's safety guidelines and practices help me conduct my work safely.	5.35	5.35	5.27	5.39	5.37
	659	66	162	258	173
	0.81	1.02	0.82	0.75	0.81
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q3c. I know and understand what my worker rights and responsibilities are as related to safety and health.	5.52	5.55	5.50	5.51	5.55
	664	67	163	259	175
	0.68	0.63	0.77	0.62	0.69

#### **Accountability: By Age**

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q5a. I work in an environment	5.39	5.40	5.37	5.42	5.36
where ethical conduct is required.	662	67	162	259	174
	0.89	1.03	0.86	0.81	1.00
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q5b. My supervisor is concerned	5.23	5.42	5.28	5.20	5.14
about improving the performance of my work group.	652	67	159	254	172
, , , , , , , , , , , , , , , , , , , ,	1.01	0.96	0.94	0.98	1.13
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q5c. My supervisor holds me accountable for deliverables.	5.47	5.55	5.50	5.46	5.45
accountable for deliverables.	653	66	157	257	173
	0.72	0.68	0.69	0.77	0.69

#### **Personal Development: By Age**

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q7a. My supervisor and I discuss my career opportunities.	4.32	4.88	4.53	4.23	4.05
	647	66	159	250	172
	1.47	1.18	1.49	1.46	1.48
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q7b. I have a development plan in my annual performance review.	4.57	5.00	4.68	4.63	4.23
	621	58	150	246	167
	1.35	1.04	1.30	1.32	1.47
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q7c. I receive constructive and timely feedback on my performance from my supervisor.	4.65	4.88	4.81	4.63	4.46
	657	66	160	256	175
	1.35	1.14	1.30	1.36	1.41

#### **Organizational Support: By Age**

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q9a. I receive the training needed to do my work.	4.95	5.05	5.10	4.94	4.80
needed to do my work.	662	65	164	261	172
	1.08	1.04	0.95	1.10	1.15
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q9b. I have the resources needed to do my work.	4.75	5.06	4.88	4.69	4.61
needed to do my work.	665	66	164	261	174
	1.18	1.02	1.06	1.18	1.32
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q9c. I know where to go for help in resolving disputes with	5.00	5.02	5.02	4.97	5.01
colleagues and / or supervisors.	660	66	164	258	172
	1.12	1.16	1.18	1.04	1.16

#### **Group Management: By Age**

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q11a. I work in a group that operates efficiently.	4.77	4.96	4.85	4.75	4.64
	662	67	164	257	174
	1.12	1.13	1.07	1.10	1.20
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q11b. New hires are effectively integrated into my Department/group's work priorities.	4.73	4.89	4.74	4.69	4.74
	581	63	141	229	148
	1.12	1.23	1.18	1.02	1.16

### **Supervision: By Age**

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q17a. I am treated fairly and with respect by my supervisor.	5.16	5.35	5.28	5.16	4.98
	668	68	163	262	175
	1.12	1.12	1.08	1.06	1.23
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q17b. I am treated fairly and with respect by my colleagues.	5.20	5.28	5.23	5.18	5.19
	669	68	164	260	177
	0.93	0.99	0.94	0.87	0.98

#### **Recognition: By Age**

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q15a. I work in an environment where my opinions and ideas are valued.	4.80	5.03	4.94	4.78	4.61
	663	67	164	258	174
	1.21	1.21	1.14	1.14	1.35
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q15b. My ideas on work process and procedure improvements are valued.	4.78	5.00	4.90	4.76	4.62
	659	65	162	258	174
	1.22	1.20	1.19	1.18	1.30
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q15c. I am given an appropriate amount of independence.	5.25	5.34	5.32	5.26	5.11
	665	68	164	258	175
	0.93	0.99	0.81	0.85	1.09

#### **Fairness and Respect: By Age**

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q17a. I am treated fairly and with respect by my supervisor.	5.16 668 1.12	5.35 68 1.12	5.28 163 1.08	5.16 262 1.06	4.98 175 1.23
		25yo-	36yo-	46yo-	56yo-
Question	All	35yo	45yo	55yo	80yo

#### **Morale: By Age**

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q19a. Morale in my work unit is generally good.	4.46	4.66	4.52	4.49	4.29
generally good.	663	67	163	257	176
	1.30	1.25	1.32	1.24	1.39

#### **Pace of Work: By Age**

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q21a. I work in an environment where there is a reasonable	4.26	4.57	4.39	4.17	4.15
workload.	671 1.38	68 1.41	164 1.27	263 1.39	176 1.44
	1.50	1.71	1.27	1.33	1
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q21b. We have enough staff to	3.81	4.24	3.89	3.73	3.68
get the work done in a quality manner.	662 1.49	67 1.62	161 1.43	260 1.46	174 1.52

#### **Compensation and Benefits: By Age**

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q23a. I am satisfied with my compensation.	4.30 664 1.34	4.23 66 1.55	4.37 164 1.29	4.28 261 1.35	4.28 173 1.28
Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q23b. I am satisfied with my benefits.	5.20 666 0.81	5.24 66 0.98	5.15 164 0.77	5.23 262 0.78	5.18 174 0.82

#### **Working at Berkeley Lab: By Age**

Question	All	25yo- 35yo	36yo- 45yo	46yo- 55yo	56yo- 80yo
Q25a. I am glad to be working at Berkeley Lab.	5.47	5.54	5.43	5.52	5.42
Deriverey 2001	661	67	164	260	170
	0.75	0.86	0.78	0.68	0.78

## By Union Affiliation

#### **Sense of Shared Mission: By Union Affiliation**

Question	All	Non-	CX	КВ	SX	TX
	7	Union	G/A	1,5	S/A	
Q1a. My Division is committed to excellence that contributes to the	5.31	5.35	5.51	4.72	5.29	5.19
achievement of Berkeley Lab's	664	512	47	43	35	27
mission.	0.86	0.83	0.59	1.32	0.62	0.83
Question	All	Non- Union	CX	КВ	SX	TX
Q1b. My Department/group is committed to excellence that	5.42	5.47	5.41	5.07	5.24	5.19
contributes to the achievement of	665	510	51	43	34	27
Berkeley Lab's mission.	0.81	0.77	0.88	1.06	0.61	1.00
		N				
Question	All	Non- Union	CX	KB	SX	TX
Q1c. My work is important and	5.54	5.56	5.47	5.52	5.53	5.48
contributes to the achievement of	671	513	51	44	36	27
Berkeley Lab's mission.	0.64	0.63	0.76	0.59	0.61	0.85
Question	All	Non- Union	CX	КВ	SX	TX
Q1d. I work in an environment	5.02	5.06	5.02	4.80	4.94	4.67
where collaboration with other work groups is encouraged.	666	512	49	44	34	27
Work groups is checoraged.	1.12	1.11	1.18	1.25	0.95	1.24

#### **Safety: By Union Affiliation**

Question	All	Non- Union	CX	КВ	SX	TX
Q3a. I work in a group that recognizes safety as an important core value and priority.	5.64 665	5.66 512	5.54 50	5.52 42	5.74 34	5.48
	0.63	0.60	0.93	0.63	0.45	0.80
				-		
Question	All	Non- Union	CX	КВ	SX	TX
Q3b. The Laboratory's safety guidelines and practices help me	5.35	5.40	5.26	4.91	5.44	5.26
conduct my work safely.	659 0.81	507 0.77	50 0.90	43 1.11	32 0.62	27 0.76
						_
Question	All	Non- Union	CX	KB	SX	TX
Q3c. I know and understand what my worker rights and	5.52	5.56	5.45	5.40	5.44	5.26
responsibilities are as related to safety and health.	664 0.68	511 0.68	49 0.71	43 0.66	34 0.50	27 0.76
caree, and meaning						

#### **Accountability: By Union Affiliation**

Question	All	Non- Union	CX	КВ	SX	TX
Q5a. I work in an environment	5.39	5.43	5.34	5.12	5.36	5.19
where ethical conduct is required.	662	509	50	43	33	27
requirea.	0.89	0.87	1.08	1.05	0.65	0.83
Question	All	Non- Union	CX	КВ	SX	TX
Q5b. My supervisor is concerned	5.23	5.25	5.25	5.07	5.21	5.00
about improving the performance of my work group.	652	502	48	42	33	27
or my work group.	1.01	0.99	1.23	1.20	0.78	1.04
Question	All	Non- Union	СХ	КВ	SX	TX
Q5c. My supervisor holds me	5.47	5.54	5.27	5.38	5.15	5.08
accountable for deliverables.	653	507	48	39	33	26
	0.72	0.66	1.11	0.67	0.71	0.84
	•					

#### **Personal Development: By Union Affiliation**

Question	All	Non- Union	CX	КВ	SX	TX
Q7a. My supervisor and I discuss my career opportunities.	4.32	4.36	4.43	4.12	4.12	4.04
	647	496	47	43	34	27
	1.47	1.46	1.47	1.56	1.55	1.34
Question	All	Non- Union	СХ	КВ	SX	TX
Q7b. I have a development plan in my annual performance review.	4.57	4.66	4.38	4.05	4.41	4.20
	621	480	45	39	32	25
	1.35	1.31	1.51	1.62	1.48	1.00
Question	All	Non- Union	СХ	КВ	SX	TX
Q7c. I receive constructive and timely feedback on my performance from my supervisor.	4.65	4.67	4.51	4.33	4.91	4.62
	657	504	49	43	35	26
	1.35	1.34	1.49	1.58	1.04	1.13

#### **Organizational Support: By Union Affiliation**

Question	All	Non- Union	CX	КВ	SX	TX
Q9a. I receive the training needed to do my work.	4.95 662 1.08	4.95 511 1.08	4.82 49 1.13	4.95 43 1.07	5.39 33 0.56	4.77 26 1.31
Question	All	Non- Union	CX	КВ	SX	TX
Q9b. I have the resources needed to do my work.	4.75 665 1.18	4.71 512 1.23	4.94 51 0.97	4.77 44 1.26	5.03 32 0.65	4.85 26 0.97
Question	All	Non- Union	СХ	КВ	SX	TX
Q9c. I know where to go for help in resolving disputes with colleagues and / or supervisors.	5.00 660 1.12	5.03 509 1.10	5.04 49 1.10	4.65 43 1.38	5.06 33 1.00	4.85 26 1.16

## **Group Management: By Union Affiliation**

Question	All	Non- Union	CX	КВ	SX	TX
Q11a. I work in a group that operates efficiently.	4.77	4.77	5.04	4.39	4.89	4.59
	662	509	50	41	35	27
	1.12	1.11	0.97	1.50	0.87	1.19
Question	All	Non- Union	CX	КВ	SX	TX
Q11b. New hires are effectively integrated into my Department/group's work priorities.	4.73	4.78	5.00	4.14	4.84	4.10
	581	451	43	35	31	21
	1.12	1.08	1.02	1.56	0.69	1.34

## **Supervision: By Union Affiliation**

Question	All	Non- Union	CX	КВ	SX	TX
Q13a. I know what is expected of	5.30	5.30	5.29	5.35	5.42	5.07
me in my work.	669	512	51	43	36	27
	0.84	0.84	0.97	0.81	0.60	0.87
		Nen				
Question	All	Non- Union	CX	KB	SX	TX
Q13b. I receive clear direction from my supervisor.	4.85	4.88	4.69	4.81	5.03	4.38
Troffi fify supervisor.	660	508	49	43	34	26
	1.16	1.12	1.53	1.18	0.94	1.17
Question	All	Non- Union	CX	КВ	SX	TX
Q13c. My supervisor stresses an	4.91	4.99	4.79	4.79	4.56	4.23
appropriate sense of urgency.	650	502	47	43	32	26
	1.13	1.09	1.46	1.04	0.91	1.31
Question	All	Non- Union	CX	КВ	SX	TX
Q13d. I am comfortable bringing issues and problems to the	4.95	5.01	4.80	4.80	4.83	4.44
attention of my supervisor.	669	512	50	44	36	27
	1.34	1.33	1.39	1.49	1.30	1.25

## **Recognition: By Union Affiliation**

All	Non- Union	CX	КВ	SX	TX
4.80	4.88	4.57	4.29	4.82	4.44
663	510	51	41	34	27
1.21	1.19	1.37	1.49	0.90	1.01
All	Non- Union	CX	КВ	SX	TX
4.78	4.85	4.62	4.33	4.91	4.44
659	506	50	43	33	27
1.22	1.19	1.34	1.48	1.01	1.09
All	Non- Union	CX	КВ	SX	TX
5.25	5.31	5.06	5.05	5.11	4.85
665	510	50	43	35	27
0.93	0.86	1.33	1.23	0.68	0.91
	_				
	4.80 663 1.21 AII 4.78 659 1.22 AII 5.25 665	All Union  4.80	All Union  4.80  4.88  4.57  663  1.21  1.19  1.37  All Non-Union  CX  4.78  4.85  4.62  659  1.22  1.19  1.34  All Non-Union  CX  All Non-Union  CX  5.25  5.31  5.06  665  500  500	All Union CX KB  4.80	All Union CX KB SX  4.80

### **Fairness and Respect: By Union Affiliation**

Question	All	Non- Union	CX	КВ	SX	TX
Q17a. I am treated fairly and with respect by my supervisor.	5.16	5.20	5.04	5.14	5.00	4.88
	668	511	51	44	36	26
	1.12	1.12	1.30	0.98	1.01	1.07
Question	All	Non- Union	CX	КВ	SX	TX
Q17b. I am treated fairly and with respect by my colleagues.	5.20	5.22	5.14	5.27	5.23	4.89
	669	513	50	44	35	27
	0.93	0.92	0.99	0.90	0.65	1.22

## **Morale: By Union Affiliation**

Question	All	Non- Union	CX	КВ	SX	TX
Q19a. Morale in my work unit is generally good.	4.46	4.52	4.55	3.60	4.83	4.08
generally good.	663	509	49	43	36	26
	1.30	1.25	1.32	1.58	1.18	1.44

### **Pace of Work: By Union Affiliation**

Question	All	Non- Union	CX	КВ	SX	TX
Q21a. I work in an environment where there is a reasonable workload.	4.26 671 1.38	4.13 513 1.42	4.63 51 1.25	4.45 44 1.34	5.19 36 0.58	4.48 27 1.19
Question	All	Non- Union	CX	КВ	SX	TX
Q21b. We have enough staff to get the work done in a quality manner.	3.81 662 1.49	3.77 506 1.48	4.22 50 1.56	2.93 44 1.58	4.66 35 0.91	3.96 27 1.32

### **Compensation and Benefits: By Union Affiliation**

Question	All	Non- Union	CX	КВ	SX	TX
Q23a. I am satisfied with my compensation.	4.30	4.40	3.82	4.11	4.12	3.81
	664	510	51	44	33	26
	1.34	1.30	1.45	1.43	1.41	1.27
Question	All	Non- Union	СХ	КВ	SX	TX
Q23b. I am satisfied with my benefits.	5.20	5.28	5.20	4.86	4.91	4.54
	666	511	51	44	34	26
	0.81	0.76	0.94	0.93	0.75	0.90

### **Working at Berkeley Lab: By Union Affiliation**

Question	All	Non- Union	CX	КВ	SX	TX
Q25a. I am glad to be working at Berkeley Lab.	5.47	5.48	5.49	5.42	5.69	5.19
Derkeley Lab.	661	509	47	43	35	27
	0.75	0.76	0.66	0.82	0.47	0.83

# Appendix A: The Survey Instrument



Please read each statement in the survey and consider the extent to which you agree with each statement. Then choose the response which best describes your impression.

If you encounter a question that you don't have an answer for, please select "N/A - Don't Know."

#### **Sense of Shared Mission**

<b>≬1a</b>	Choose the response which best des	Strongl y	A =	Slightly	Slightly Disagr	Disagr	Strongl yDisag	N/ADo
	My Division is committed to excellence that contributes to the achievement of Berkeley Lab's mission.	Agree6	Agree5	Agree4	ee3	ee2	ree1	Know
1b		O	O	lacktriangle	0	0	O	O
(1c	My work is important and contributes to the achievement of Berkeley Lab's mission.	0	0	0	0	0	0	0
1d	I work in an environment where collaboration with other work groups is encouraged.	0	O	$\odot$	O	O	O	0
(2	Are there any comments you would li	ike to offe	er about the	sense of s	shared mis	sion at Be	rkeley Lab?	?
			Safet	:y				
<b>Q3a</b>	Choose the response which best des					of the follo		
13a	Choose the response which best des	Strongl y	ur level of	agreement Slightly	Slightly Disagr	Disagr	Strongl yDisag	N/ADo n't
<b>13</b> a		Strongl y Agree6	ur level of	agreement Slightly Agree4	Slightly Disagr ee3	Disagr ee2	Strongl yDisag ree1	N/ADo n't Know
<b>13</b> a	Choose the response which best des  I work in a group that recognizes safety as an important core value and priority.	Strongl y	ur level of	agreement Slightly	Slightly Disagr	Disagr	Strongl yDisag	N/ADo n't
-	I work in a group that recognizes safety as	Strongl y Agree6	ur level of	agreement Slightly Agree4	Slightly Disagr ee3	Disagr ee2	Strongl yDisag ree1	N/ADo n't Know
)3b	I work in a group that recognizes safety as an important core value and priority.  The Laboratory's safety guidelines and	Strongl y Agree6	ur level of a	agreement Slightly Agree4	Slightly Disagr ee3	Disagr ee2	Strongl yDisag ree1	N/ADo n't Know
13b 13c	I work in a group that recognizes safety as an important core value and priority.  The Laboratory's safety guidelines and practices help me conduct my work safely. I know and understand what my worker rights and responsibilities are as related to safety and health.	Strongl y Agree6	Agree5	Slightly Agree4	Slightly Disagr ee3 C	Disagr ee2	Strongl yDisag ree1	N/ADo
)3b	I work in a group that recognizes safety as an important core value and priority.  The Laboratory's safety guidelines and practices help me conduct my work safely. I know and understand what my worker rights and responsibilities are as related to	Strongl y Agree6	Agree5	Slightly Agree4	Slightly Disagr ee3 C	Disagr ee2	Strongl yDisag ree1	N/ADo
13b 13c	I work in a group that recognizes safety as an important core value and priority.  The Laboratory's safety guidelines and practices help me conduct my work safely. I know and understand what my worker rights and responsibilities are as related to safety and health.	Strongl y Agree6	Agree5	Slightly Agree4	Slightly Disagr ee3 C	Disagr ee2	Strongl yDisag ree1	N/ADd n't Know
13b 13c	I work in a group that recognizes safety as an important core value and priority.  The Laboratory's safety guidelines and practices help me conduct my work safely. I know and understand what my worker rights and responsibilities are as related to safety and health.	Strongl y Agree6	Agree5	Slightly Agree4	Slightly Disagr ee3 C	Disagr ee2	Strongl yDisag ree1	N/ADd n't Know

		Ac	counta	ability				
Q5a	Choose the response which best des	cribes vo	ur level of	agreement	with each	of the folio	wing state	ments.
		Strongl y Agree6	Agree5	Slightly Agree4	Slightly Disagr ee3	Disagr ee2	Strongl yDisag ree1	N/ADo n't Know
	I work in an environment where ethical conduct is required.	0	0	0	0	0	0	0
Q5b	My supervisor is concerned about improving the performance of my work group.	0	0	0	0	0	•	0
Q5c	My supervisor holds me accountable for deliverables.	0	O	O	O	O	O	0
Q6	Are there any comments you would li	ke to offe	er about ac	countability	y at Berkel	ey Lab?		
		Person	nal Dev	elonm	ent			
		CISOI	iai bev	Ciopin	ont.			
Q7a	Choose the response which best des	_	ur level of	agreement		of the follo		
		Strongl y Agree6	Agree5	Slightly Agree4	Slightly Disagr ee3	Disagr ee2	Strongl yDisag ree1	N/ADo n't Know
	My supervisor and I discuss my career opportunities.	$\odot$	0	$\odot$	$\odot$	0	$\odot$	0
Q7b	I have a development plan in my annual performance review.	O	O	0	0	O	0	O
Q7c	I receive constructive and timely feedback on my performance from my supervisor.	O	O	0	O	O	0	O
Q8	Are there any comments you would li	ke to offe	er about pe	rsonal dev	elopment a	t Berkeley	Lab?	

eive the training needed to do my work.  the the resources needed to do my work.  w where to go for help in resolving thes with colleagues and / or rivisors.	Strongl y Agree6	Agree5	Slightly Agree4	with each Slightly Disagr ee3	of the follo Disagr ee2	Strongl yDisag ree1	ments. N/AD n't Knov
eive the training needed to do my work.  the resources needed to do my work.  w where to go for help in resolving tes with colleagues and / or rivisors.	Strongl y Agree6	Agree5	Slightly Agree4	Slightly Disagr ee3	Disagr ee2	Strongl yDisag ree1	N/AD n't Knov
e the resources needed to do my work. w where to go for help in resolving ttes with colleagues and / or rvisors.	0	0	0	~	~	0	0
w where to go for help in resolving tes with colleagues and / or rvisors.				0			
tes with colleagues and / or rvisors.	0	O				0	<u>( )</u>
there any comments you would li			O	O	O	O	0
	ke to offe	r about org	janizationa	l support a	ıt Berkeley	Lab?	
	Grou	p Mana	gemer	nt			
		•					
ose the response which best des	cribes yo	ur level of	agreement	with each	of the follo	wing state	ments.
	Strongl y Agree6	Agree5	Slightly Agree4	Slightly Disagr ee3	Disagr ee2	Strongl yDisag ree1	N/ADo n't Know
k in a group that operates efficiently	0	0	0		0		0
hires are effectively integrated into my	O	O	0	0	0	0	0
there any comments you would li	ke to offe	r about gro	un manad				
	k in a group that operates efficiently. hires are effectively integrated into my artment/group's work priorities.	ose the response which best describes yo  Strongl  y  Agree6  k in a group that operates efficiently.  hires are effectively integrated into my artment/group's work priorities.	ose the response which best describes your level of a Strongl y Agree6 Agree5 k in a group that operates efficiently. hires are effectively integrated into my artment/group's work priorities.	ose the response which best describes your level of agreement  Strongl  y  Agree6  Agree5  Agree4  k in a group that operates efficiently.  hires are effectively integrated into my artment/group's work priorities.	Strongl Slightly y Slightly Disagr Agree6 Agree5 Agree4 ee3 k in a group that operates efficiently.  hires are effectively integrated into my artment/group's work priorities.	ose the response which best describes your level of agreement with each of the follostrongl Slightly  y Slightly Disagr Disagr  Agree6 Agree5 Agree4 ee3 ee2  k in a group that operates efficiently.	Ose the response which best describes your level of agreement with each of the following states  Strongl Slightly Slightly Disagr Disagr Agree6 Agree5 Agree4 ee3 ee2 ree1 k in a group that operates efficiently.

A-6	Appendix A: 1	he Survey Instrun	nent • Berkeley	Lab 2009 Operation	ons Employ

	S	upervi	sion				
Q13a Choose the response which best des	cribes vo	ur level of	agreement	with each	of the follo	owing state	ments.
	Strongl y Agree6	Agree5	Slightly Agree4	Slightly Disagr ee3	Disagr ee2	Strongl yDisag ree1	N/ADo n't Know
I know what is expected of me in my work.  Q13b I receive clear direction from my supervisor.		0	0	0	0	0	0
Q13c My supervisor stresses an appropriate sense of urgency.	0	0	0	0	0	0	0
Q13d I am comfortable bringing issues and problems to the attention of my supervisor.	O	O	0	0	O	0	0
Q14 Are there any comments you would li	ke to offe	er about su	pervision a	t Berkeley	Lab?		
	R	Recogni	ition				
		Loodalii					
Q15a Choose the response which best des	cribes yo	ur level of	agreement	with each	of the follo	wing state	ments.
	Strongl y Agree6	Agree5	Slightly Agree4	Slightly Disagr ee3	Disagr ee2	Strongl yDisag ree1	N/ADo n't Know
I work in an environment where my opinions and ideas are valued.		0	0	0	0	0	0
Q15b My ideas on work process and procedure improvements are valued.	0	O	0	O	0	<u>•</u>	O
Q15c I am given an appropriate amount of independence.	O	O	O	O	O	O	0
Q16 Are there any comments you would li	ke to offe	er about rec	ognition at	Berkeley	Lab?		

	Fairne	ess and	Respe	ect			
Choose the response which best de	scribes yo	ur level of	agreement	with each	of the follo	owing state	ments.
	Strongl y Agree6	Agree5	Slightly Agree4	Slightly Disagr ee3	Disagr ee2	Strongl yDisag ree1	N/AD n't Knov
I am treated fairly and with respect by my supervisor.	0	0	0	0	0	0	0
and treated fairly and with respect by my colleagues.	O	0	O	O	0	0	0
Are there any comments you would	like to offe	er about fai	rness and	respect at l	Berkeley L	ab?	
		Mora	le				
a Choose the response which best de	scribes vo	ur level of	agreement	with each	of the follo	owing state	ments.
onocco inc responde willon best de	Strongl	ui 10101 01	agroomone	Slightly	or the folia	Strongl	N/AD
	y Agree6	Agree5	Slightly Agree4	Disagr ee3	Disagr ee2	yDisag ree1	n't Know
Morale in my work unit is generally good.	0	0	0	0	0	0	$\odot$
Are there any comments you would	like to offe	r about mo	vrale at Rer	rkolov Lah?	)		
Are there any comments you would	iike to one	about inc	naie at bei	Reley Lab:	'		

Λ	0
н	-0

	Pa	ace of	Work				
21a Choose the response which best de		ur level of	agreement		of the folio	wing state	
	Strongl		0::	Slightly	<b>_</b> .	Strongl	N/ADo
	y Agree6	Agree5	Slightly Agree4	Disagr ee3	Disagr ee2	yDisag ree1	n't Know
I work in an environment where there is a	-	<u> </u>	<u> </u>				
reasonable workload.	$\mathbf{C}$	O	0	$\odot$	0	0	0
b We have enough staff to get the work done in a quality manner.	• •	O	O	0	O	0	O
2 Are there any comments you would	like to offe	er about the	e pace of w	ork at Berk	celev Lab?		
Co	mpens	sation a	and Be	nefits			
3a Choose the response which best de	scribes yo	ur level of	agreement	with each	of the folio	wing state	ments.
	Strongl			Slightly		Strongl	N/ADc
	у	_	Slightly	Disagr	Disagr	yDisag	n't
	Agree6	Agree5	Agree4	ee3	ee2	ree1	Know
I am satisfied with my compensation.	$\odot$	$\circ$	$\odot$	0	0	$\odot$	$\odot$
3b I am satisfied with my benefits.	<u>(</u>	0	lacksquare	<u>(</u>	lacksquare	<u>(</u>	<u>O</u>
·							
4 Are there any comments you would	like to offe	er about co	mpensatio	n and bene	fits at Berl	celey Lab?	

**Overall** 

Q25a	Choose the response which best desc	ribes yo	ur level of	agreement	with the fo	llowing st	atement.	
		Strongl y Agree6	Agree5	Slightly Agree4	Slightly Disagr ee3	Disagr ee2	Strongl yDisag ree1	N/ADo n't Know
	I am glad to be working at Berkeley Lab.	0	O	0	O	O	O	0
Q26	What do you like best about working a	at Berkel	ey Lab?					
Q27	What do you like least about working	at Berkel	ey Lab?					
	Importance							
Q28a	Please rate the <u>importance</u> of the f		items as t	ney relate t	o your ove	rall job sa		
		Verylm portant 6	5	4	3	2	Not At AllImpo rtant1	N/ADo n't Know
	Sense of Shared Mission	0	0	O	0	0	0	0
	Safety	<b>O</b>	0	<u>O</u>	$\odot$	O	0	0
Q28c	Accountability for Conduct and Performance	0	$\odot$	0	0	$\circ$	0	0
Q28c	Personal Development	0	$\odot$	0	0	$\odot$	0	0
Q28e	Organizational Resources for Support	$\odot$	0	$\odot$	$\odot$	0	$\odot$	$\odot$
Q28f	Supervision	$\odot$	lacktriangle	<u>O</u>	lacksquare	lacktriangle	lacktriangle	0

**IMPORTANT!** 

Q28g Group Management Effectiveness

Q28k Pace of Work and Reasonable Workload

Q28h Recognition

Q28j Morale

Q28i Fairness and Respect

Q28I Compensation and Benefits

Please press submit below to forward your responses. Thank you.